

## BOARD MEETING

Wednesday, April 10, 2024 Martha Brissette Conference Room Washington Building Richmond, VA Video and Teleconference

Videoconference:

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Meeting password: fiJKNPRr757 <u>Teleconference:</u> 1-517-466-2023 US Toll 1-866-692-4530 US Toll-Free Access Code: 2428 111 7940

## 1:00 P.M.

SBE Board Working Papers



#### STATE BOARD OF ELECTIONS AGENDA

<u>DATE</u>: Tuesday, April 10, 2024 LOCATION: 1100 Bank St. Washington Bldg – Room B-27 Richmond, VA 23219 <u>TELECONFERENCE:</u> +1-517-466-2023 US Toll +1-866-692-4530 US Toll Free Access code: 2428 111 7940 <u>VIDEO CONFERENCE:</u> <u>https://covaconf.webex.com/covaconf/i.php?MTID=md</u> <u>27c17109e1b1dd64435dc4338c7e6f4</u> Password: fiJKNPRr757 <u>TIME</u>: 1:00 P.M.

#### I. CALL TO ORDER

#### II. APPROVAL OF MINUTES A. March 19, 2024

#### **III. PUBLIC COMMENT**

#### **IV. COMMISSIONER'S REPORT**

#### V. BALLOT DRAWING FOR SIMULTANEOUS FILERS

VI. SPLIT PRECINCT A. Prince William County

#### VII. VOTER REGISTRTION APPLICATION

John O'Bannon, Chairman

Georgia Alvis-Long, Secretary

Susan Beals Commissioner

Matt Abell Elections Services

Claire Scott ELECT Policy Analyst

Matt Abell Election Services

#### VIII. STAND BY YOUR AD

A. Williamsburg – James City County Republican Committee – PP-12-00611

#### IX. FINALIZATION OF STAND BY YOUR AD DECISIONS FROM THE MARCH 19<sup>th</sup> MEETING

X. VOTING SYSTEM CERTIFICATION FOR CLEAR BALLOT *Tammy Alexander Campaign Finance Compliance and Training Supervisor* 

Tammy Alexander Campaign Finance Compliance and Training Supervisor

Londo Andrews Voting Systems Security Manager

XI.	KNOWINK ELECTRONIC POLLBOOK CERTIFICATION	Londo Andrews Voting Systems Security Manager
	ELECTION SYSTEMS & SOFTWARE ELECTRONIC POLLBOOK CERTIFICATION	Londo Andrews Voting Systems Security Manager

XIII. CLOSED SESSION

#### **XIV. ADJOURNMENT**

NOTE: https://townhall.virginia.gov/L/ViewMeeting.cfm?MeetingID=37230

#### Re. Entrance to the Washington Building

All members of the public will be required to show his/her driver's license, passport or other government issued ID to enter the Washington Building.

#### **Re. public comment**

Public comment will first be heard from those persons participating in person as per the sign-up list. Next, we will hear from the persons who requested to speak via chat on the WebEx. Last, we will hear from persons who provided their name and phone number to <u>FOIA@elections.virginia.gov</u>.

#### Re. limitation on individual participation in public comment

Due to the large number of persons who may wish to speak, we encourage you to be as brief as possible, with a maximum of <u>**THREE**</u> minutes per person. We also ask that you be prepared to approach the podium or unmute yourself if you hear your name announced as the next participant.

#### Re. individual requests for additional information

Citizens seeking additional information related to matters on this agenda may submit questions to <u>info@elections.virginia.gov</u>

#### Re. How to Participate in Public Comment

If you are a member of the public and wish to participate, you must sign up in order to be recognized to speak. Please note the following:

If you are attending in person, please ensure your name is on the sign-up list at the front door. If you are participating virtually using WebEx, sign up using the chat feature, located on the bottom right part of the WebEx application, to add your participant name.

If you are participating virtually using a phone and cannot access WebEx's chat feature, please send an email with your name and your phone number to FOIA@elections.virginia.gov. You will need to provide your first and last name and the phone number you've used to call in.



**BOARD WORKING PAPERS** 

1	The State Board of Elections ("the Board") meeting was held on Tuesday, March 19,
2	2024 in the Martha Brissette Conference Room of the Washington Building in Richmond,
3	Virginia. The meeting also offered public participation through electronic communication so the
4	remote public could view and hear the meeting. In attendance: John O'Bannon, Chairman;
5	Rosalyn R. Dance, Vice Chair; Georgia Alvis-Long, Secretary; Delegate Donald Merricks,
6	member; and Matthew Weinstein; member; represented the State Board of Elections ("the
7	Board"). Susan J. Beals, Commissioner, represented the Department of Elections ("ELECT"),
8	and Dennis Polio represented the Office of the Attorney General ("OAG"). Chairman O'Bannon
9	called the meeting to order at 1:00 P.M.
10	The first item of business was the approval of the minutes from the January 17, 2024 and
11	March 5, 2024 Board Meetings, presented by Secretary Alvis-Long. Delegate Merricks moved
12	that the Board approve the minutes from the January 17, 2024 and March 5, 2024 Board
13	Meetings. Mr. Weinstein seconded the motion and the motion passed unanimously. A roll call
14	vote was taken:
15	Chairman O'Bannon – Aye
16	Vice Chair Dance – Aye
17	Secretary Alvis-Long – Aye
18	Delegate Merricks – Aye
19	Mr. Weinstein - Aye

20 The Chairman opened the floor to public comment. Irene Churins, Jeff McVey, Ken21 Vande Vrede addressed the Board.

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The next item of business was the Commissioner's Report. Commissioner Beals thanked 22 the General Registrars, their staff members and our Electoral Board members for their work on 23 the March 5, 2024 Presidential Primary considering this was the first time that Virginia has had 24 forty-five days of early voting for a Presidential Primary. The Commissioner also mentioned the 25 2023 Post Election Report that was included in the Board's Working Papers in which the 26 department has developed a report providing details about the General Election including the 27 28 results, candidates, voters, and issues in the Election Administration that have come up. She thanked the members of the ELECT Policy Team for their hard work. The Commissioner also 29 acknowledged the great strides Virginia has made over the last year improving ADA accessibility 30 31 in our polling places. The next item of business was the Certification of the March 5, 2024 Presidential 32 Primaries, presented by Matt Abell, Election Services Senior Advisor. This memo is in the 33

34 Working Papers for the March 19, 2024 Meeting. Mr. Weinstein moved that the Board vote to

35 certify the results of the March 5, 2024 Democratic Party and Republican Party Presidential

36 *Primary Elections and instruct ELECT staff to send certified results to Susan Swecker,* 

37 Chairwoman of the Democratic Party of Virginia, and Richard L. Anderson, Chairman of the

*Republican Party of Virginia*. Delegate Merricks seconded the motion and the motion passed
unanimously. A roll call vote was taken:

- 40 Chairman O'Bannon Aye
- 41 Vice Chair Dance Aye
- 42 Secretary Alvis-Long Aye
- 43 Delegate Merricks Aye

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44 Mr. Weinstein - Aye

45	The next item of business was the Split Precinct Waiver Request presented by Claire
46	Scott, ELECT Policy Analyst. Bedford County requested the first precinct waiver. These
47	documents are in the Working Papers for the March 19, 2024 Meeting. Delegate Merricks moved
48	that the Board approve the Waiver to Administer a Split Precinct as requested by Bedford
49	County. Mr. Weinstein seconded the motion and the motion passed unanimously. A roll call vote
50	was taken:
51	Chairman O'Bannon – Aye
52	Vice Chair Dance – Aye
53	Secretary Alvis-Long – Aye
54	Delegate Merricks – Aye
55	Mr. Weinstein - Aye
56	The next split precinct request was from Chesterfield County. These documents are in
57	the Working Papers for the March 19, 2024 Meeting. Vice Chair Dance moved that the Board
58	approve the Waiver to Administer a Split Precinct as requested by Chesterfield County. Mr.
59	Weinstein seconded the motion and the motion passed unanimously. A roll call vote was taken:
60	Chairman O'Bannon – Aye
61	Vice Chair Dance – Aye
62	Secretary Alvis-Long – Aye
63	Delegate Merricks – Aye

64 Mr. Weinstein - Aye

65	The next split precinct request was from Hanover County. These documents are in the
66	Working Papers for the March 19, 2024 Meeting. Delegate Merricks moved that the Board
67	approve the Waiver to Administer a Split Precinct as requested by Hanover County. Mr.
68	Weinstein seconded the motion and the motion passed unanimously. A roll call vote was taken:
69	Chairman O'Bannon – Aye
70	Vice Chair Dance – Aye
71	Secretary Alvis-Long – Aye
72	Delegate Merricks – Aye
73	Mr. Weinstein - Aye

The next item of business was Stand By Your Ad, presented by Tammy Alexander, 74 Campaign Finance Compliance and Training Supervisor. Mrs. Alexander explained to the Board 75 76 the Schedule of Penalties for General Assembly and statewide offices as well as the REVISED Schedule of Penalties for Local and Constitutional offices. The first complaint was against 77 Citizens for Local Government. Mrs. Alexander informed the Board that numerous complaints 78 79 via emails and articles were received regarding seven signs and two billboards inadequately disclosed. Mrs. Joanne Price and Ms. Kim Bowman addressed the Board. Mrs. Alexander stated 80 there were two issues therefore her recommended motion was two-fold; one lack of Statement of 81 Organization and the second issue of the penalty. The violation of disclosure for seven 82 advertisements penalty of \$350 and \$500 penalty for failure to file a Statement of Organization 83 in a timely manner. After discussion and clarification Vice Chair Dance moved subject to the 84

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85 Board's authority under the Code of Virginia §24.2-955.3, to find Citizens for Local Gov	ai Governmeni
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- 86 in violation of §24.2-956 Stand By Your Ad print media disclosure requirements with regard to
- 87 seven print media signs and two billboards and assess a \$25 civil penalty. Mr. Weinstein
- seconded the motion and the motion passed unanimously. A roll call vote was taken:
- 89 Chairman O'Bannon Aye
- 90 Vice Chair Dance Aye
- 91 Secretary Alvis-Long Aye
- 92 Delegate Merricks Aye
- 93 Mr. Weinstein Aye

The next complaint was against Friends of Nick Ignacio 2023. Mrs. Alexander informed 94 the Board that one complaint for unknown PAC/misrepresentation was submitted for one flier 95 undisclosed. She advised the Board this is the first time Mr. Ignacio was in violation and 96 recommended a \$50 penalty. Because this was his first time in violation Vice Chair Dance 97 moved subject to the Board's authority under the Code of Virginia §24.2-955.3, to find Nick 98 Ignacio in violation of §24.2-956 Stand By Your Ad print media advertising requirements with 99 regard to one advertisement and assess a \$25 civil penalty. The motion failed. Delegate 100 Merricks moved subject to the Board's authority under the Code of Virginia §24.2-955.3, to find 101 Nick Ignacio in violation of §24.2-956 Stand By Your Ad print media advertising requirements 102 with regard to one advertisement and assess a \$50 penalty. Mr. Weinstein seconded the motion 103 and the motion passed unanimously. A roll call vote was taken: 104

105 Chairman O'Bannon – Aye

- 106 Vice Chair Dance Aye
- 107 Secretary Alvis-Long Aye
- 108 Delegate Merricks Aye
- 109 Mr. Weinstein Aye

The next complaint was against Cooper for Clerk. Mrs. Alexander informed the Board 110 that a complaint was submitted for one billboard, one yard sign and one online ad for inadequate 111 disclosure and it was a first-time violation with a recommendation of a \$25 penalty. Mr. Cooper 112 addressed the Board. Vice Chair Dance moved subject to the Board's authority under the Code 113 of Virginia §24.2-955.3, to find Cedrick Cooper in violation of §24.2-956 Stand By Your Ad print 114 media advertising requirements with regard to three advertisements and assess a \$25 penalty. 115 116 Mr. Weinstein seconded the motion and the motion passed unanimously. A roll call vote was taken: 117 Chairman O'Bannon – Aye 118 Vice Chair Dance – Aye 119 Secretary Alvis-Long – Aye 120 Delegate Merricks – Aye 121

122 Mr. Weinstein - Aye

123The next complaint was against Denise Tynes for School Board. Mrs. Alexander

124 informed the Board that a complaint was submitted for inadequate disclosure of one yard sign

and recommended a \$25 penalty. Ms. Tynes addressed the Board. Delegate Merricks moved

- subject to the Board's authority under the Code of Virginia §24.2-955.3, to find Denise Tynes in
- 127 violation of §24.2-956 Stand By Your Ad print media advertising requirements with regard to one
- 128 advertisement and assess a \$25 penalty. Vice Chair Dance seconded the motion and the motion
- 129 passed unanimously. A roll call vote was taken:
- 130 Chairman O'Bannon Aye
- 131 Vice Chair Dance Aye
- 132 Secretary Alvis-Long Aye
- 133 Delegate Merricks Aye
- 134 Mr. Weinstein Aye
- 135 The next complaint was against Friends of Candidate Holden. Mrs. Alexander informed
- the Board that a complaint was submitted for inadequate disclosure for one yard sign and
- 137 recommended a \$25 penalty. Mr. Holden addressed the Board. Vice Chair Dance moved *subject*
- to the Boards's authority under the Code of Virginia §24.2-955.3, to find Ronnie Holden in
- 139 violation of §24.2-956 Stand By Your Ad print media advertising requirements with regard to one
- 140 advertisement and assess a \$25 penalty. Mr. Weinstein seconded the motion and the motion
- 141 passed unanimously. A roll call vote was taken:
- 142 Chairman O'Bannon Aye
- 143 Vice Chair Dance Aye
- 144 Secretary Alvis-Long Aye
- 145 Delegate Merricks Aye

#### 146 Mr. Weinstein - Aye

147	The next complaint was against Amber Mabie for School Board. Mrs. Alexander
148	informed the Board that the complaint against Ms. Mabie was for not having disclosure on one
149	sign and one online ad and recommended a \$25 penalty. Ms. Mabie addressed the Board. Vice
150	Chair Dance moved subject to the Board's authority under the Code of Virginia §24.2-955.3, to
151	find Amber Mabie in violation of §24.2-956 Stand By Your Ad print media advertising
152	requirements with regard to two advertisements and assess a \$25 penalty. Mr. Weinstein
153	seconded the motion and the motion passed unanimously. A roll call vote was taken:
154	Chairman O'Bannon – Aye
155	Vice Chair Dance – Aye
156	Secretary Alvis-Long – Aye
157	Delegate Merricks – Aye
158	Mr. Weinstein - Aye
159	The next complaint was against Brian Walker for Commissioner. Mrs. Alexander
160	informed the Board the complaint against Mr. Walker was for not having disclosure on a palm
161	card and recommended a \$25 penalty. Vice Chair Dance moved subject to the Board's authority
162	under the Code of Virginia §24.2-955.3, to find Brian Walker in violation of §24.2-956 Stand By
163	Your Ad print media advertising requirements with regard to one advertisement and assess a \$25
164	penalty. Mr. Weinstein seconded the motion and the motion passed unanimously. A roll vote call
165	was taken:

#### 166 Chairman O'Bannon – Aye

- 167 Vice Chair Dance Aye
- 168 Secretary Alvis-Long Aye
- 169 Delegate Merricks Aye
- 170 Mr. Weinstein Aye

171 The next complaint was against Chris Torre Election. Mrs. Alexander informed the

- 172 Board that the complaint against Mr. Torre was for not having disclosures on three signs and one
- 173 postcard and recommended a \$25 penalty. Mr. Torre addressed the Board. Vice Chair Dance
- 174 moved subject to the Board's authority under the Code of Virginia §24.2-955.3, to find Chris
- 175 *Torre in violation of §24.2-956 Stand By Your Ad print media advertising requirements with*
- 176 regard to four advertisements and assess a \$25 penalty. Mr. Weinstein seconded the motion and
- the motion passed unanimously. A roll call vote was taken:
- 178 Chairman O'Bannon Aye
- 179 Vice Chair Dance Aye
- 180 Secretary Alvis-Long Aye
- 181 Delegate Merricks Aye
- 182 Mr. Weinstein Aye
- 183 The next complaint was against Douglas Whitelock for Board of Supervisor. Mrs.
- 184 Alexander informed the Board that the complaint against Mr. Whitelock was for inadequate
- disclosure for two signs and recommended a \$25 penalty. Mr. Whitelock addressed the Board.
- 186 Delegate Merricks moved subject to the Board's authority under the Code of Virginia §24.2-

- 187 955.3, to find Douglas Whitelock in violation of §24.2-956 Stand By Your Ad print media
- advertising requirements with regard to two advertisements and assess a \$25 penalty. Vice Chair
- 189 Dance seconded the motion and the motion passed unanimously. A roll call vote was taken:
- 190 Chairman O'Bannon Aye
- 191 Vice Chair Dance Aye
- 192 Secretary Alvis-Long Aye
- 193 Delegate Merricks Aye
- 194 Mr. Weinstein Aye

195The next complaint was against Friends of Jim Hopkins. Mrs. Alexander informed the196Board that the complaint against Mr. Hopkins was for not having disclosure on one yard sign and

197 recommended a \$25 penalty. Mr. Hopkins addressed the Board. Vice Chair Dance moved

subject to the Board's authority under the Code of Virginia §24.2-955.3, to find Jim Hopkins in

violation of §24.2-956 Stand By Your Ad print media advertising requirements with regard to one

- 200 advertisement and assess a \$25 penalty. Mr. Weinstein seconded the motion and the motion
- 201 passed unanimously. A roll vote call was taken:
- 202 Chairman O'Bannon Aye
- 203 Vice Chair Dance Aye
- 204 Secretary Alvis-Long Aye
- 205 Delegate Merricks Aye
- 206 Mr. Weinstein Aye

207	The next complaint was against Friends of Matt Strickland. Mrs. Alexander informed the
208	Board that the complaint against Mr. Strickland was for having no disclosure on three signs and
209	one flyer. Mrs. Alexander stated that this falls under the General Assembly Senate of Virginia
210	therefore he does not qualify for the \$25 first time violation penalty thus recommended a \$500
211	penalty. Mr. Strickland, Mr. Mike Rose, Ms. Jennifer Peterson, Ms. Jessica Warbarker, and Mr.
212	Daniel Cortez addressed the Board. Mr. Dennis Polio with the Office of Attorney General
213	addressed Mr. Strickland with follow up questions for clarification. Upon further discussion and
214	after two failed motions by Vice Chair Dance to administer the \$500 penalty to Mr. Rose since it
215	was his doing and secondly to pass it by the consensus was to investigate further. Vice Chair
216	Dance moved to investigate further and take this item back up in the April 10, 2024 meeting. Mr.
217	Weinstein seconded the motion. A roll call vote was taken:
218	Chairman O'Bannon – Nay
219	Vice Chair Dance – Aye
220	Secretary Alvis-Long – Aye
221	Delegate Merricks – Aye
222	Mr. Weinstein - Aye

The next complaint was against Gagnon for Town Council. Mrs. Alexander informed theBoard the complaint was for having no disclosure for multiple signs and recommended a \$25

- 225 penalty. Mr. Gagnon addressed the Board. Vice Chair Dance moved subject to the Board's
- authority under the Code of Virginia §24.2-955.3, to find Eric Gagnon in violation of §24.2-956
- 227 Stand By Your Ad print media advertising requirements with regard to five advertisements and

*assess a \$25 penalty.* Mr. Weinstein seconded the motion and the motion passed unanimously. A

- roll call vote was taken:
- 230 Chairman O'Bannon Aye
- 231 Vice Chair Dance Aye
- 232 Secretary Alvis-Long Aye
- 233 Delegate Merricks Aye
- 234 Mr. Weinstein Aye

The next complaint was against Graham Montrose for Henrico. Mrs. Alexander informed

the board the complaint was for having no disclosure on multiple signs and one card and

237 recommended a \$25 penalty. Ms. Montrose addressed the Board. Vice Chair Dance moved

subject to the Board's authority under the Code of Virginia §24.2-955.3, to find Graham

239 Montrose in violation of §24.2-956 Stand By Your Ad print media advertising requirements with

240 regard to six advertisements and assess a \$25 penalty. Mr. Weinstein seconded the motion and

the motion passed unanimously. A roll call vote was taken:

242 Chairman O'Bannon – Aye

- 243 Vice Chair Dance Aye
- 244 Secretary Alvis-Long Aye
- 245 Delegate Merricks Aye
- 246 Mr. Weinstein Aye

247	The next complaint was against Lindsay Rich for MCPS School Board District E. Mrs.
248	Alexander informed the board the complaint was for having no disclosure on four signs and
249	recommended a \$25 penalty. Vice Chair Dance moved subject to the Board's authority under the
250	Code of Virginia §24.2-955.3, to find Lindsay Rich in violation of §24.2-956 Stand By Your Ad
251	print media advertising requirements with regard to four advertisements and assess a $\$25$
252	penalty. Mr. Weinstein seconded the motion and the motion passed unanimously. A roll call vote
253	was taken:
254	Chairman O'Bannon – Aye
255	Vice Chair Dance – Aye
256	Secretary Alvis-Long – Aye
257	Delegate Merricks – Aye
258	Mr. Weinstein - Aye
259	The next complaint was against Philip Buttery for School Board. Mrs. Alexander
260	informed the board the complaint was for having no disclosure on one sign and recommended a
261	\$25 penalty. Mr. Buttery addressed the Board. Vice Chair Dance moved subject to the Board's
262	authority under the Code of Virginia §24.2-955.3, to find Philip Buttery in violation of §24.2-956
263	Stand By Your Ad print media advertising requirements with regard to one advertisement and
264	assess a \$25 penalty. Mr. Weinstein seconded the motion and the motion passed unanimously. A
265	roll call vote was taken:
266	Chairman O'Bannon – Aye

267 Vice Chair Dance – Aye

- 268 Secretary Alvis-Long Aye
- 269 Delegate Merricks Aye
- 270 Mr. Weinstein Aye
- 271 The next complaint was against Sabio 4 Fairfax. Mrs. Alexander informed the board the

complaint was for having no disclosure on two fliers and one sign and recommended a \$25

273 penalty. Vice Chair Dance moved *subject to the Board's authority under the Code of Virginia* 

274 *§24.2-955.3, to find Tony Sabio in violation of §24.2-956 Stand By Your Ad print media* 

advertising requirements with regard to two advertisements and assess a \$25 penalty. Mr.

276 Weinstein seconded the motion and the motion passed unanimously. A roll call vote was taken:

- 277 Chairman O'Bannon Aye
- 278 Vice Chair Dance Aye
- 279 Secretary Alvis-Long Aye
- 280 Delegate Merricks Aye
- 281 Mr. Weinstein Aye

The next complaint was against VoteSandySchoolBoard. Mrs. Alexander informed the Board the complaint was for having no disclosure on one sign and recommended a \$25 penalty. Ms. Harrington addressed the Board. Vice Chair Dance moved *subject to the Board's authority under the Code of Virginia §24.2-955.3, to find Sandy Harrington in violation of §24.2-956 Stand By Your Ad print media advertising requirements with regard to one advertisement and assess a \$25 penalty.* Mr. Weinstein seconded the motion and the motion passed unanimously. A roll call vote was taken:

- 289 Chairman O'Bannon Aye
- 290 Vice Chair Dance Aye
- 291 Secretary Alvis-Long Aye
- 292 Delegate Merricks Aye
- 293 Mr. Weinstein Aye

The next complaint was against Woodward for Supervisor. Mrs. Alexander 294 295 informed the Board the complaint was for having no disclosure on one email and recommended 296 a \$25 penalty. Mr. Purcell and Mr. Woodward addressed the Board. Vice Chair Dance moved subject to the Board's authority under the Code of Virginia §24.2-955.3, to find Mr. Woodward in 297 violation of §24.2-956 Stand By Your Ad print media advertising requirements with regard to one 298 299 advertisement and assess a \$25 penalty. Mr. Weinstein seconded the motion and the motion passed unanimously. A roll call vote was taken: 300 Chairman O'Bannon – Aye 301 Vice Chair Dance – Aye 302

- 303 Secretary Alvis-Long Aye
- 304 Delegate Merricks Aye
- 305 Mr. Weinstein Aye

The next complaint was against Yesenia for School Board. Mrs. Alexander
informed the Board the complaint was for having no disclosure on one sign and recommended a
\$25 penalty. Ms. Yesenia stated Dr. Kimberly Mehlman-Orozco would address the Board on her

- 309 behalf due to her traumatic brain injury. Vice Chair Dance moved *subject to the Board's*
- authority under the Code of Virginia §24.2-955.3, to find Yesenia Lassiter in violation of §24.2-
- 311 *956 Stand By Your Ad print media advertising requirements with regard to one advertisement*
- 312 and assess a \$25 penalty. Mr. Weinstein seconded the motion and the motion passed
- 313 unanimously. A roll call vote was taken:
- 314 Chairman O'Bannon Aye
- 315 Vice Chair Dance Aye
- 316 Secretary Alvis-Long Aye
- 317 Delegate Merricks Aye
- 318 Mr. Weinstein Aye
- 319 The next item of business was Campaign Finance Regulations for Print Media

320 Advertisements presented by Ashley Coles, ELECT Policy Analyst. *This memo is in the Working* 

321 *Papers for the March 19, 2024 Meeting.* Mr. Weinstein suggested to provide examples to ensure

322 clarity. No motion was required.

At 3:05 P.M., Vice Chair Dance moved *pursuant to Virginia Code Section 2.2-3711(A)(7)*,

324 that the Board go into closed session for the purpose of discussing pending and threatened

325 *litigation. In accordance with Section 2.2-3712(F), Susan Beals, Commissioner of Elections, and* 

326 Dennis Polio of the Office of the Attorney General, will attend the closed session because their

- 327 presence will reasonably aid the Board in its consideration of the subject of the meeting. Mr.
- 328 *Weinstein seconded the motion and the motion passed unanimously.* A roll call vote was taken:
- 329 Chairman O'Bannon Aye

- 330 Vice Chair Dance Aye
- 331 Secretary Alvis-Long Aye
- 332 Delegate Merricks Aye
- 333 Mr. Weinstein Aye

At 3:29 P.M., Vice Chair Dance moved to reconvene the meeting in open session, and 334 take a roll call vote certifying that to the best of each member's knowledge (i) only such public 335 business matters lawfully exempted from open meeting requirements under this chapter and (ii) 336 only such public business matters as were identified in the motion by which the closed meeting 337 was convened were heard or discussed by the State Board of Elections. Delegate Merricks 338 seconded the motion and the motion passed unanimously. A roll call vote was taken: 339 340 Chairman O'Bannon – Aye Vice Chair Dance – Aye 341 Secretary Alvis-Long – Aye 342 Delegate Merricks – Aye 343 344 Mr. Weinstein - Aye The meeting adjourned at 3:30 P.M. 345 346 347 Chairman 348 349

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352	Vice-Chair
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355	Secretary
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358	Board Member
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361	Board Member
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## Public Comment

BOARD WORKING PAPERS



## Commissioner's Report

BOARD WORKING PAPERS Susan Beals Commissioner



## Ballot Drawing for Simultaneous Filers

BOARD WORKING PAPERS Matt Abell Election Services



#### Memorandum

To:	Chairman O'Bannon, Vice Chair Dance, Secretary Alvis-Long, Matthew Weinstein, and Delegate Merricks
From:	Matthew Abell, Election Services Senior Advisor
Date:	April 10, 2024
Re:	Candidate Ballot Order for June 2024 Primaries

#### Suggested motion for a Board member to make:

"I move that the Board certify the determinations by lot of the order of candidates on the ballot for primary elections to be held on June 18, 2024."

#### Applicable Code Sections:

Va. Code § 24.2-529 – "The primary ballots for the several parties taking part in a primary shall be composed, arranged, printed, delivered, and provided in the same manner as the general election ballots except that at the top of each official primary ballot shall be printed in plain black type the name of the political party and the words "Primary Election." The names of the candidates for various offices shall appear on the ballot in an order determined by the priority of the time of filing for the office. In the event two or more candidates file simultaneously, the order of filing shall then be determined by lot by the electoral board or the State Board as in the case of a tie vote for the office. No write-in shall be permitted on ballots in primary elections."

OFFICE	CANDIDATE
Member, United States Senate (Republican)	Hung Cao
	Edward C. "Eddie" Garcia Jr.
Member, House of Representatives, 2nd District (Democrat)	Missy Cotter Smasal
	Jeremiah A. "Jake" Denton IV
Member, House of Representatives, 7th District (Republican)	Jon P. Myers
	Derrick M. Anderson
	Cameron D. Hamilton
Member, House of Representatives, 7th District (Democrat)	Carl B. Bedell
	Elizabeth R. Guzman
	Cliff D. Heinzer
	Margaret Angela Franklin
	Briana D. Sewell
	Eugene S. Vindman
Member, House of Representatives, 10th District (Republican)	Aliscia N. Andrews
	Mike W. Clancy
	Alex H. Isaac Jr.

OFFICE	CANDIDATE
Member, House of Representatives, 10th District (Democrat)	Marion Devoe Sr.
	Eileen Filler-Corn
	Jennifer B. Boysko
	Atif M. Qarni
	Suhas Subramanyam
	Dan I. Helmer
	Krystle Veda Kaul
Member, House of Representatives, 11th District (Democrat)	Gerald E. "Gerry" Connolly
	Ahsan M. Nasar



# Split Precinct

BOARD WORKING PAPERS Claire Scott ELECT Policy Analyst



#### Memorandum

To: Chairman O'Bannon, Vice Chair Dance, Secretary Alvis-Long, Delegate Merricks, and Matthew Weinstein

**From:** Claire Scott, Policy Analyst

Date: April 10, 2024

Re: Prince William County Split Precinct Waiver

#### Suggested Motion:

"I move that the State Board of Elections approve the split precinct waiver for Prince William County."

Applicable Code Sections: §24.2-307 Requirements for county and city precincts

#### Split Precinct Background:

Pursuant to §24.2-307 of the Code of Virginia authorizes the State Board of Elections (SBE) to grant a waiver to administer a split precinct, if the governing body of a locality is unable to establish a precinct with the minimum number of registered voters without splitting the precinct. Pursuant to the same statute, the minimum number of registered voters for a county precinct is 100, and the minimum for a city precinct is 500.

Waivers must be requested by the governing body of a locality. This is often accomplished by a formal resolution passed by The governing body or by documenting the approval to request a waiver in the governing body's signed meeting minutes. These documents are submitted to ELECT by the general registrar of the locality along with the *SBE-307 Split Precinct Waiver* form. A locality may only administer a split precinct for elections held in the year the waiver is granted; therefore, a new waiver is required each calendar year.

#### Attachments:

• Prince William County Split Precinct Waiver Request and Resolution

#### ELECT Staff Recommendation:

Staff recommends approving the Prince William County Split Precinct Waiver.



#### Waiver to Administer a Split Precinct

Pursuant to Virginia Code § <u>24.2-307</u>, split precincts must be eliminated in any congressional district, Senate district, House of Delegates district, and election district used for the election of one or more members of the governing body or school board for the county or city, unless a waiver is granted by the State Board.

A locality may only administer a split precinct for elections held in the year the waiver is granted (i.e. you must request a new waiver each year), and the governing body of the locality must approve to apply for a waiver to administer a split precinct.

### Please type the information below. Requests must be received at least two (2) weeks before the next scheduled State Board meeting to be heard at that meeting.

Locality: Prince William County	Date: March 21, 2024				
Contact Name/Title: Eric Olsen	Phone Number: 703-798-8514				
Email Address: eolsen@pwcgov.org					
Date the Governing Body's Meeting Occurred: March 19, 2024					
Supporting Documentation (Please Attach):	Any Previous Waiver Requests Submitted? $oxtimes$ Yes $\Box$ No				
Governing Body's Resolution If Yes, When? _2022, 2023					

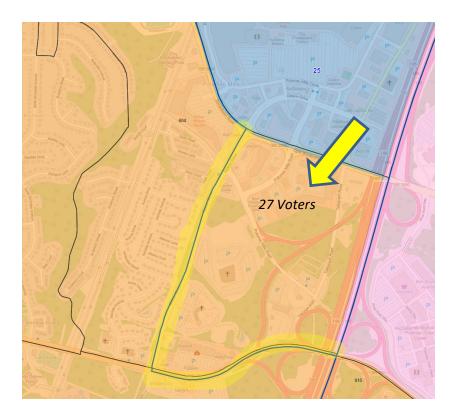
□ Governing Body's Meeting Minutes

Was it Granted?  $\boxtimes$  Yes  $\square$  No

Precinct #	Precinct Name/District	Please explain the reason for the waiver request and include the number of voters impacted.The boundary separating the 7th and 10th Congressional districts and the boundary between the 24th and 25th Virginia House districts create a small split in Precinct 208 that cannot be remedied. Only 58 voters currently reside in this area. (Picture next page)Both Virginia House and Senate boundaries (that follow Gideon Drive and Dale Boulevard) and the intersection of three magisterial districts create a small pocket with Precinct 604. It is a largely commercial area and only 27 voters in short term/temporary housing reside in this area. (Picture next page)	
208	Colgan (Coles District)		
604	Gar-Field (Neabsco District)		



Prince William County - Pct 604 - Supervisor districts



MOTION:	ANGRY	March 19, 2024 Regular Meeting	
SECOND:	BODDYE	Res. No. 24-259	
RE:	WAIVER REQUEST FOR VOTING PRECINCT SPLITS IN ACCORDANCE WITH VIRGINIA CODE SECTION 24.2-307 – NEABSCO AND COLES MAGISTERIAL		

#### ACTION: APPROVED

DISTRICTS

**WHEREAS**, pursuant to Virginia Code Section 24.2-307 requires each voting precinct in Prince William County to be wholly contained within a single Congressional district, Senate district, House of Delegates district, and magisterial district; and

**WHEREAS,** Virginia Code Section 24.2-307 of the Code of Virginia further provides that the Prince William Board of County Supervisors (Board) may request the State Board of Elections to grant a waiver from the above-stated requirement if a congressional, Senate, or House of Delegates district splits a voting precinct and the Board is unable to establish a precinct containing at least 100 registered voters that is wholly contained within a single Congressional district, Senate district, House of Delegates district, and magisterial district; and

**WHEREAS**, the State's redistricting of congressional and state districts and the Reprecincting Ordinance adopted by the County on March 1, 2022, created the following precinct splits: (1) Precinct 208 (Colgan) in the Coles District is split by Congressional Districts 7 and 10. (2) Precinct 604 (Gar-Field) in the Neabsco District is split by both the 29th and 33rd Virginia Senate Districts and the 24th and 25th Virginia House Districts; and

**WHEREAS,** the split portions of Precincts 208 and 604 cannot be merged into adjacent precincts without creating additional splits; and

**WHEREAS,** the number of registered voters impacted by the split portions of Precincts 208 (58 voters) and 604 (27 voters) each contain less than 100 registered voters; and

**WHEREAS,** the County previously applied for and was granted a waiver by the State Board of Elections regarding the split portions of Precincts 208 and 604 in 2023; and

**WHEREAS,** a waiver granted by the State Board of Elections only covers one election year, and the County must apply for a new waiver for subsequent election years;

**NOW, THEREFORE, BE IT RESOLVED** that the Prince William Board of County Supervisors hereby directs the General Registrar of the Office of Elections to file an application with the State Board of Elections for a waiver to administer split voting precincts pursuant to Virginia Code Section 24.2-307.

ATTACHMENT: Application to State Board of Elections

March 19, 2024 Regular Meeting Res. No. 24-259 Page Two

#### <u>Votes:</u>

Ayes: Angry, Boddye, Franklin, Jefferson, Vega, Weir Nays: None Absent from Vote: None Absent from Meeting: Bailey, Gordy

#### For Information:

Office of Elections County Attorney

andrea adden ATTEST: \_\_\_\_ **Clerk to the Board** 



# Voter Registration Application

BOARD WORKING PAPERS Matt Abell Election Services



#### Memorandum

- To: Chairman O'Bannon, Vice Chair Dance, Secretary Alvis-Long, Delegate Merricks and Matthew Weinstein
- From: Matthew Abell, Election Services Senior Advisor
- Date: April 10, 2024
- Re: Amended Voter Registration Application

#### Suggested motion:

"I move that the State Board of Elections approve the amended Virginia Voter Registration Application, pursuant to Acts of Assembly Chapter 309, to be effective July 1, 2024.

#### Background:

During the 2024 Session of the General Assembly, the Governor signed into law HB 943 (*Acts of Assembly Chapter 309*) which permits current local election officials to register as protected voters. *Acts of Assembly Chapter 309* shall be effective July 1, 2024, and permits current electoral board members, general registrars, deputy registrars, employees in the office of the general registrar, and officers of election to provide a PO Box upon registering to vote. This PO Box is furnished in lieu of their residential address on any list required to be provided under Title 24.2

A significant amount of time is required to ensure the updated voter registration application can be translated, printed, and distributed to localities by the July 1 effective date. Therefore, ELECT is presenting the amended application for the State Board's Approval.

#### Applicable Code Sections:

•§24.2-418

#### Attachments:

•Amended Virginia Voter Registration Application - Revised April 2024

### **Virginia Voter Registration Application**

Starred (\*) items are required. If you do not complete all of the items that are marked with \*, your application may be denied (See instructions on reverse side).

1.	YES       NO       * Full social security       N<						
2.	* Last name		Jr. Sr. II III IV (Circle if applicable)				
		* Middle nam	e None				
	·						
	E-mail						
3.	* Have you ever been convicted of a felony <u>or</u> judged mentally incapacitated and disqualified t	to vote?	o vote been restored? □YES □NO				
4.	<ul> <li>I am an active-duty uniformed services member, spouse or dependent; or an overseas citizen.</li> <li>I am providing a mailing address (<i>below</i>) because my residence address cannot receive mail <u>or</u> I am homeless.</li> <li>I am providing a V<u>irginia P.O. Box</u> (<i>below</i>) to protect my residence address from public disclosure because I or a household member is/has:</li> <li>An active <u>or</u> retired law enforcement officer, judge, magistrate, U.S. or Virginia Attorney General attorney.</li> <li>Been granted a court issued protective order.</li> <li>In fear for personal safety from being threatened or stalked by another person.</li> <li>A participant in the Virginia Attorney General's Address Confidentiality Program.</li> <li>Been approved to be a foster parent.</li> <li>Currently serving as a local election official or their employee.</li> </ul> My mailing address ( <i>Complete only if you have checked a box in this section</i> )						
	□ I am currently registered to vote in another state:	(Indicate state of previous registration)					
6.	$\Box$ I am interested in being an Officer of Election (pc	Il worker) on Election Day. Please send me information.					
7.	AFFIRMATION: I swear/affirm, under felony penalty for making willfully false material statements or entries, that the information provided on this form is true. I authorize the cancellation of my current registration and I have read the Privacy Act Notice.						
	* Signatura	Today	's date:/ //				
	* Signature Pour Statement above. Pursuant to Article II, § 2 of the Constitution of Virginia, individuals with physical disabilities are not required to sign the application for voter registrations.						
*	<b>Virginia Voter Registration Application</b> The application collector must submit your completed application within 10 days or by the deadline to register for the next election, whichever comes first. You can check your voter registration status online at <u>www.elections.virginia.gov/registration</u> . If you do not receive confirmation of your voter registration status within 30 days, contact your local voter registrar or the Virginia Department of Elections.	Name, phone and e-mail of office, group or individual	Date application received				
		receiving appliggion	to vote in Virginia!				

to vote in Virginia!

## Virginia Voter Registration Application

ID Requirements	All voters must show one acceptable form of ID or provide a written statement when voting in-person. In federal elections, all first time voters who registered by mail will be required to provide one acceptable form of ID; a written statement will not be accepted. For a complete list of acceptable forms of ID visit: <u>www.elections.virginia.gov/voterID</u> .		
Privacy Act Notice	When registering to vote, Article II, Section 2 of the Constitution of Virginia (1971) requires you to provide your social security number, if you have one. If you do not provide your social security number, your application will be denied. Voting officials use the social security number as a unique identifier to ensure that no voter is registered in more than one place. Your application will only be open to inspection by the public if the social security number is removed. Your social security number will appear on reports produced only for official use by voter registration and election officials, for jury selection purposes by courts, and all lawful purposes. Your decision to decline to register to vote as well as the office where you submit your application, if you choose to do so, are confidential and will only be used for voter registration purposes.		
Questions?	Call your local voter registration office or call (800) 552-9745 • TTY 711.		
How to Mail	Mail your completed application to your local registrar. Use the online address lookup tool if you do not know your registrar's address: <u>www.elections.virginia.gov/localGR</u> or mail your application to: Virginia Department of Elections 1100 Bank Street Richmond, VA 23219 Mailed applications must be postmarked at least 22 days before the next election in which you plan to vote. A qualified active-duty uniformed services member, spouse or dependent is NOT subject to the mailing deadline if by reason of active duty, you are normally absent from the locality in which you reside.		
Your Address	You must provide a street address or a description of where you live as a residence address. As required by the Code of Virginia, you may only provide a mailing address in Box 4 if: (1) your residence address cannot receive mail; (2) you are homeless; (3) you are an overseas citizen; or (4) you are a uniformed service member, or qualifying spouse or dependent. Qualified protected voters must provide a Virginia post office box in Box 4 to receive protected voter status. No other applicant can list a mailing address.		
Go Online	You may complete your voter registration application online at <u>www.elections.virginia.gov/registration</u> . You may also check your voter registration status online at <u>www.elections.virginia.gov/registration</u> .		
	ATTENTION: Overseas citizens, uniformed service voters, qualifying spouses and dependents may register using the Federal Post Card Application (FPCA), available at <u>www.fvap.gov</u> .		
Register to Vote	If you are currently registered to vote, you do not have to use this form unless you have moved or changed your name.		
	With this form, you can register to vote in elections in Virginia. You can also use this form to change the information on your Virginia voter registration.		



## Stand by Your Ad

BOARD WORKING PAPERS Tammy Alexander Campaign Finance Compliance and Training Supervisor



# STAND BY YOUR AD

## April 10, 2024 State Board of Elections Meeting





## Advertisement, 24.2-955.1

"Advertisement means any message appearing in the print media, on television, or on radio that constitutes a contribution or expenditure under Chapter 9.3"

## Contribution or Expenditure, 24.2-945.1

*"Contribution* means money and services of any amount, in-kind contribution, and any other thing of value, given, advanced, loaned, or in any other way provided to a candidate, campaign committee, political committee, or person for the purpose of expressly advocating the election or defeat of a clearly identified candidate ... Contribution includes money, services, or things of value in any way provided by a candidate to his own campaign ..."

*"Expenditure* means money and services of any amount, and any other thing of value, paid, loaned, provided or in any other way disbursed by any candidate, campaign committee, political committee, or person for the purpose of expressly advocating the election or defeat of a clearly identified candidate ..."





## Candidate, 24.2-101

*"Candidate* means a person who seeks or campaigns for an office of the Commonwealth or one of its governmental units in a general, primary, or special election and who is qualified to have his name placed on the ballot. ...

For the purposes of Chapters 9.3 and 9.5, "candidate" shall include any person who raises or spends funds in order to seek or campaign for an office of the Commonwealth, excluding federal offices, or one of its governmental units in a party nomination process or general, primary, or special election; and such person shall be considered a candidate until a final report is filed pursuant to Article 8 of Chapter 9.3."





## § 24.2-955. Scope of disclosure requirements.

The disclosure requirements of this chapter apply to any sponsor of an advertisement in the print media, on radio or television, or placed or promoted for a fee on an online platform, the cost or value of which constitutes an expenditure or contribution required to be disclosed under Chapter 9.3 (§ 24.2-945 et seq.) except that the disclosure requirements of this chapter do not apply to (i) an individual who makes independent expenditures aggregating less than \$1,000 in an election cycle for or against a candidate for statewide office or less than \$200 in an election cycle for or against a candidate for any other office or (ii) an individual who incurs expenses only with respect to a referendum.



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## 1VAC20-90-30. Express advocacy.

When used in Chapter 9.3 (§ 24.2-945 et seq.) and Chapter 9.5 (§ 24.2-955 et seq.) of Title 24.2 of the Code of Virginia, "expressly advocating" or any variation thereof shall mean any communication that uses phrases such as "vote for," "elect," "support," "cast your ballot for," "Smith for Congress," "vote against," "defeat," "reject," or any variation thereof or any communication when taken as a whole and with limited reference to external events, such as the proximity to the election, that could only be interpreted by a reasonable person as containing advocacy of the election or defeat of one or more clearly identified candidates because (i) the electoral portion of the communication is unmistakable, unambiguous, and suggestive of only one meaning and (ii) reasonable minds could not differ as to whether it encourages actions to elect or defeat one or more clearly identified candidates.



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## **Print Media**

No Other Candidate Mentioned in Ad	Another Candidate Mentioned (who approved the ad)	Another Candidate Mentioned (did not approve the ad)	Jointly Sponsored Ad
"Paid for by John Doe." OR "Authorized by John Doe."	Paid for by John Doe. Authorized by Jane Smith, candidate for Delegate.	Paid for by John Doe. Not authorized by any other candidate.	Paid for by John Doe, Donald Duck and Jane Smith.

"Print media" means billboards, cards, newspapers, newspaper inserts, magazines, printed material disseminated through the mail, pamphlets, fliers, bumper stickers, periodicals, websites, electronic mail, non-video or non-audio messages placed or promoted for a fee on an online platform, yard signs, and outdoor advertising facilities. If a single print media advertisement consists of multiple pages, folds, or faces, the disclosure requirement of this section applies only to one page, fold, or face.





## Schedule of Penalties General Assembly and statewide offices

- \$100 per violation if first time before Board for SBYA
- \$300 per violation
- If advertisement disseminated or on display within 14 days prior to or on Election Day, penalty will be doubled





## REVISED Schedule of Penalties Local and Constitutional offices

- \$50 per violation if first time before Board for SBYA
- \$100 per violation
- If advertisement disseminated or on display within 14 days prior to or on Election Day, penalty will be doubled
- If by unanimous vote, the Board agrees that both the seriousness of the offense and harm to the public are low, the Board may replace any penalties assessed under this schedule for violations of print media advertisements with a \$25 penalty, as long as the sponsor has not previously violated Stand By Your Ad





## **Print Media**

1. Williamsburg – James City County Republican Committee – PAC-12-00611



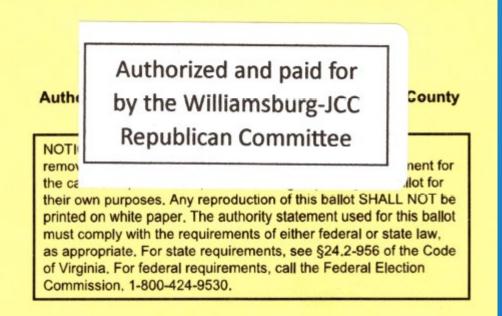
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### General Assembly and Local

## Williamsburg - James City County Republican Committee - PAC-12-00611

Making selections To vote for a candidate, fill in the oval to the left To write in a candidate who is not already on the	t of the name. = ballot, fill in the oval and write the name of the person
on the line. If you want to change a vote or if you have made	de a mistake, ask an election officer for another ballot.
If you make marks on the ballot besides filling in	the oval, your votes may not be counted.
Member Senate of Virginia 26th District	Commissioner of Revenue
	Vote for only one Cameron P. Boone
Vote for only one Ryan T. McDougle - R	Calleron P. Boone
gr regent to most suggest a te	C Richard W. Bradshaw
Pamela R. Garner - D	C Richard W. Drausnaw
	O Write-in
🗢 Write-in	
	Treasurer
Member House of Delegates	Vote for only one
71st District	Jennifer Otey Tomes
Vote for only one	
Amanda E. Batten - R	O Write-in
Jessica L. Anderson - D	
Jessica L. Anderson - D	Member Board of Supervisors Stonehouse District
Write-in	Vote for only one
	Barbara E. Null
Clerk of Court	
Vote for only one	Lisa L. Ownby
Elizabeth E. O'Connor	
	O Write-in
Write-in	
	Member School Board
Commonwealth's Attorney	Stonehouse District
Vote for only one	Vote for only one
P Nate R. Green	Michael T. Hosang
O Write-in	O Damon K. Walker
Sheriff	🗢 Write-in
Vale for only one	
🧐 David J. Hardin	
Write-in	





## 1 flier – Incomplete Disclosure

What it should have said, "Authorized and paid for by the Williamsburg – JCC Republican Committee. Not authorized by a candidate." OR "Authorized and paid for by the Williamsburg – JCC Republican Committee. Authorized by [Name(s) of candidate(s)].



## Williamsburg - James City County Republican Committee - PAC-12-00611

- Complainant: Dianna Moorman, GR James City County
- Complaint: Inadequate disclosure and false statement
- Violation Date: October 3, 2023
- Election Date: November 7, 2023

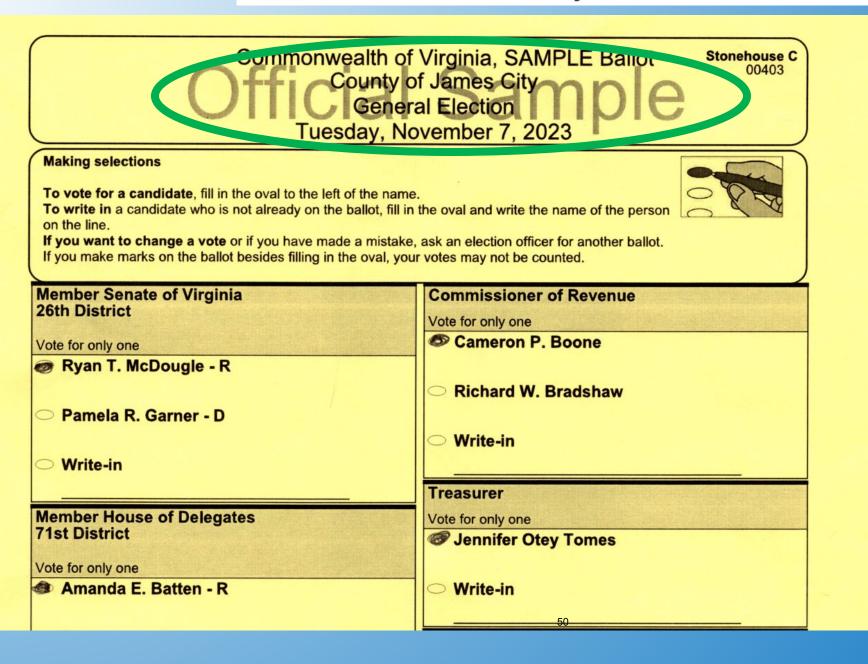
## §24.2-622 Unoffical Sample Ballots

Sample ballots not authorized by electoral boards and provided by electoral boards or general registrars to precincts pursuant to § 24.2-641 are permitted to be printed and circulated, which includes publication in newspapers or on the Internet.

Such sample ballots shall not be printed on white paper and shall include on their face the words "sample ballot" in a font size no smaller than 24 point.

All sample ballots, excepting those official sample ballots authorized by electoral boards and provided by electoral boards or general registrars to precincts pursuant to § 24.2-641, are advertisements for purposes of Chapter 9.5 (§ 24.2-955 et seq.). Voters may take sample ballots into the voting booth or enclosure, but shall not give, tender, or exhibit such sample ballot to any person, other than an assistant designated under § 24.2-649, while inside the polling place or within the prohibited area designated by § 24.2-604.

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## Williamsburg - James City County Republican Committee - PAC-12-00611

## **Recommended Motion:**

I move, subject to the Board's authority under the Code of Virginia §24.2-955.3, to find Williamsburg – James City County Republican Committee in violation of §24.2-956.1 Stand By Your Ad print media advertising requirements with regard to one advertisement and assess a \$100 penalty.





## Finalization of Stand by Your Ad Decisions from the March 19<sup>th</sup> Meeting

BOARD WORKING PAPERS Tammy Alexander Campaign Finance Compliance and Training Supervisor



## Memorandum

To: Chairman O'Bannon, Vice Chair Dance, Secretary Alvis-Long, Delegate Merricks, Matthew Weinstein

From: Tammy Alexander, Campaign Finance Compliance and Training Supervisor

Date: April 10, 2024

Re: Final Decisions for SBYA Hearings from March 19, 2024

#### **Recommended Motion**

I move that the Board finalize the decisions made on the eighteen Stand By Your Ad (SBYA) violations assessed at the March 19, 2024 State Board of Elections (SBE) meeting and to dismiss the remaining matter.

#### Background

March 19, 2024, the Department of Elections (ELECT) presented nineteen possible SBYA violations to the Board. The Board found the following on eighteen committees:

- 1. Citizens for Local Government \$25.00
- 2. Friends of Nick Ignacio 2023 CC-23-00009 \$25.00
- 3. Cooper for Clerk CC-23-01440 \$25.00
- 4. Denise Tynes for School Board CC-23-01881 \$25.00
- 5. Friends of Candidate Holden CC-23-00301 \$25.00
- 6. Amber Mabie For School Board, Shenandoah District CC-23-02371 \$25.00
- 7. Brian Walker for Commissioner CC-22-00705 \$25.00
- 8. chris torre election CC-23-02399 \$25.00
- 9. Douglas Whitelock for Board of Supervisor CC-23-02334 \$25.00
- 10. Friends of Jim Hopkins CC-23-00528 \$25.00
- 11. Gagnon for Town Council CC-23-00847 \$25.00
- 12. Graham Montrose for Henrico CC-23-00672 \$25.00
- 13. Lindsay Rich for MCPS Schoolboard District E CC-23-01278 \$25.00
- 14. Philip Buttery for School Board CC-21-00056 \$25.00
- 15. Sabio 4 Fairfax CC-23-00548 \$25.00
- 16. VoteSandySchoolBoard CC-23-00636 \$25.00
- 17. Woodward for Supervisor CC-23-01533 \$25.00
- 18. Yesenia For School Board CC-23-02153 \$25.00

Based on information received at the March 19, 2024 meeting, staff recommends dismissing the complaint against Friends of Matt Strickland - CC-21-01101.

If the Board chooses to make and pass the recommended motion presented above, then final decision documents will be presented to the Board for their signatures at the end of the meeting.



## Voting System Certification for Clear Ballot

BOARD WORKING PAPERS Londo Andrews Voting Systems Security Manager



## \* VIRGINIA \* DEPARTMENT of ELECTIONS

#### Memorandum

To: Chairman O'Bannon, Vice Chair Dance, Secretary Alvis-Long, Delegate Merricks and Mr. Matthew Weinstein

From: Londo Andrews, Voting Systems Security Manager

Date: April 10, 2024

Re: Clear Ballot, LLC - Voting System Certification – ClearVote 2.4 version

#### Suggested motion for Board Member to make:

I move that the Board certify the use of Clear Ballot voting system – ClearVote 2.4 in elections in the Commonwealth of Virginia, pursuant to the State Certification of Voting Systems: *Requirements and Procedures*.

Applicable Code Section: § 24.2- Chapter 6 - 629 Attachments:

Your Board materials include the following:

- Clear Ballot, ClearVote 2.4 voting system Certification letter provided by SLI Compliance
- Arlington County January 26, 2024 Mock Election correspondence
- Virginia State Certification of Voting Systems: Requirements and Procedures

#### Background:

Following the steps prescribed in the Virginia State Certification of Voting Systems: *Requirements and Procedures*, Clear Ballot initiated the certification evaluation to the Department of Elections on December 7, 2023. Clear Ballot provided their Technical Data Package (TDP) and Corporate Information (required under step 2 of the *Requirements and Procedures*). Both of these submissions were deemed complete and in sufficient detail to warrant step 3, the Preliminary Review. During the preliminary review, the state-designated evaluation agent conducted a preliminary analysis of the TDP and other materials provided and prepared test assertions. Clear Ballot provided the certification fee and the testing/evaluation was conducted on January 22nd through January 25th, 2024 at the ELECT facilities in Virginia. In addition, the system was successfully tested in a Mock Election in Arlington County on January 26, 2024. Clear Ballot voting system presented for certification under ClearVote 2.4 successfully completed the Virginia Voting Systems Certification requirements.



March 25, 2024

Commissioner Susan Beals 1100 Bank Street, 1st Floor Richmond, VA 23219-3947

**Re:** Audit of the Clear Ballot ClearVote 2.4 voting system

Dear Ms. Beals,

SLI Compliance is submitting this report as a summary of the auditing efforts for the Clear Ballot ClearVote 2.4 voting system.

The evaluation was conducted from January 22<sup>nd</sup> to 25<sup>th</sup>, 2024 in the Virginia Department of Elections offices in Richmond, Virginia.

The scope of the audit included verifying compliance with the requirements/test assertions contained in appendices D (Test Assertions) and G (Hardware Guidelines) in the appropriate Virginia Voting Equipment Certification Standards (version 2.1, March 2023) and Virginia test cases, which is currently accepted for testing and certification by the Virginia Department of Elections. SLI confirmed that a source code review was performed. A penetration test report for the ClearVote 2.4 voting system was provided.

It has been determined that the ClearVote 2.4 voting system meets the audited functional acceptance criteria of the State of Virginia's Voting Equipment Standard, meets the requirements of Virginia Election Laws §24.2.

Components	Serial Number	Version/model
Clear Design Admin Server - T140	HT99N23	OEMR T140
Design Monitor	CN-00GWNR-FCC00-76H-A69I-A00	Dell ST 90665D2
Clear Design Admin Client laptop	FN3WSG3	Latitude -5521
Brother Report printer	U64964A8N238334	HL-L2350DW
Clear Mark All-in-one (Thermal configuration)	4610001003	46100-1-1
Thermal Printer	4620001003	46200-1-1
Clear Mark Setup Case Ballot box (Thermal)	6232101003	62321-1-2
Clear Mark All-in-one (Laser configuration)	4610001970	46100-1-1
Lexmark Laser printer	460012341W822	MS521
Clear Mark Setup Case Ballot box (laser)	6232201003	62322-1-2
UPS battery backup device	PWLLNZ000011	PR1500RT2U
Clear Cast Go	CCER0401008	44100-3-5
Clear Cast Go ballot box	6231101995	61211-1-3
Scan Station Laptop	8JSBGG3 - C30C000286	Latitude -5521
Count Admin - Server T440	J0QFK93	OEMR T440
MY book backup storage	VRGWXH9D	WDBBGB0040HBK-NESN E4C -5021Q
Count Admin - Client Laptop	HN3WSG3	Latitude -5521
Central Scanner - Fujitsu	C30C000286	Fi-7900

Components of the Clear Ballot ClearVote 2.4 voting system



### Clear Ballot ClearVote 2.4

State of Virginia Audit Report Letter

Network Switch	PSZ26301J4V	Cisco 350 series
USBs		SDCZ73-032G-A46 or -G46 SanDisk - 32GB

Sincerely, Michael Santos Director, VSTL SLI Compliance



GRETCHEN REINEMEYER GENERAL REGISTRAR ARLINGTON COUNTY, VIRGINIA ELECTORAL BOARD OFFICE OF VOTER REGISTRATION 2100 CLARENDON BOULEVARD, SUITE 320 ARLINGTON, VIRGINIA 22201 (703) 228-3456 • FAX (703) 228-3659 EMAIL: voters@arlingtonva.us www.vote.arlingtonva.gov



RICHARD SAMP CHAIR

DOMINICK SCHIRRIPA VICE CHAIR KIMBERLY PHILLIP SECRETARY

January 26, 2024

Susan Beals, Commissioner Virginia Department of Elections

Dear Commissioner Beals,

Thank you for the invitation and opportunity to assist the State's certification of the Clear Ballot Groups ClearVote 2.4 voting system. We appreciate the opportunity to have the first look at the software and equipment.

On January 26, 2024, we participated in the Mock Election for the state certification process for Clear Ballot systems. These present were, from Arlington County, Jackie Letizia and myself, and the Department of Elections representative Londo Andrews.

The voting equipment models used in the Mock Election were: ClearDesign, ClearMark, ClearCast, and ClearCount with software version 2.4.

During the Mock Election, there were no incidents or any kind or any issues. The machines worked as predicted and programmed. Tabulated results were accurate for ballots cast. Write-ins were captured and able to be adjudicated using ClearCount or from results tapes. Overvotes and undervotes were tested on both the ClearCast precinct-based scanners and ClearCount central scanner. Both were identified allowing voter intent to be determined. ClearDesign was able to program multiple ballot styles with a great deal of flexibility allowing compliance with Virginia's ballot standards.

After a review of the voting system, our recommendation is for approval of the Clear Ballot Groups ClearVote 2.4 solution in Virginia.

Sincerely,

Gretchen Reinemeyer

Gretchen Reinemeyer General Registrar and Director of Elections



## \* VIRGINIA \* DEPARTMENT of ELECTIONS

## Voting System Certification Standard

March 2023 Version 2.1

### **Change History**

Version	Brief Description of Change	Date	Author
1.0	Adoption by the State Board of Elections Primary changes were to improve clarity, security-related requirements, and document format; moving information that would likely change over time to appendicies	09/17/2019	ELECT
2.0	Adoption by State Board of Elections Primary changes were in alignment with feedback and addition of Appendices I, & J	11/18/2019	ELECT
2.1	Adoption by the State Board of Elections Primary changes were the amount to be deposited by vendor for costs of travel, expense and billable hours by the VSTL for the certification process and specifics regarding the location and timeline of the certification.	03/07/2023	ELECT

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### **Chapter 1: Introduction**

### **1.1. Purpose of Procedures**

These procedures have been developed and issued as part of a continuing effort to improve the administration of elections in the Commonwealth of Virginia. They provide a formal and organized process for vendors to follow when seeking state certification for a new voting system or for improvements/modifications to a previously certified voting system in Virginia. To this end the procedures are designed to:

- 1. Ensure conformity with Virginia election laws relating to the acquisition and use of voting systems
- 2. Evaluate and certify voting systems marketed by vendors for use in Virginia
- 3. Evaluate and re-certify additional capabilities and changes in the method of operation for voting systems previously certified for use in Virginia
- 4. Standardize decertification and recertification of voting systems
- 5. Ensure that all voting systems operate properly and are installed and tested in compliance with the State Board of Elections' (SBE) procedures
- 6. Ensure accurate report of all election results from jurisdictions that use each certified system.

### **1.2. Specific Requirements**

- 1. Compliance with the requirements contained in the latest version of the Voluntary Voting System Guidelines (VVSG) which are currently accepted for testing and certification by the U.S. Election Assistance Commission (EAC), or prior version if within the EAC transition period.
- 2. The voting system must comply with the provisions in the Code of Virginia relating to voting equipment (Article 3, <u>Chapter 6 of Title 24.2</u>)
- 3. The voting system must comply with any applicable regulations or policies issued by the SBE or ELECT
- 4. The vendor must ensure that the voting system can accommodate an interactive visual and non-visual presentation of information to voters, and alternative languages when required. (See HAVA, 42 USC 15481(a)(3), (4), §203 of the Voting Rights Act (42 USC 1973aa-1a) and Virginia Code Section 24.2-626.1).

### 1.3. Decertification

ELECT reserves the right to reexamine any previously certified voting system for any reason at any time. Any voting system that does not pass certification testing will be decertified. A voting system that has been decertified by the SBE cannot be used for elections held in the Commonwealth of Virginia, and cannot be purchased by localities to conduct elections.

In addition, the SBE reserves the right to decertify the voting systems if the vendor does not comply with the following requirements:

- 1. Notify ELECT of any incident, anomaly or security-related breach experienced in an election jurisdiction, within 24 hours of knowledge
- 2. Report to ELECT within 30 calendar days of knowledge of any changes to Corporate Information including:
  - a. Business entity and structure
  - b. Parent and subsidiary companies
  - c. Capital or equity structure
  - d. Control; identity of any individual, entity, partnership, or organization owning a controlling interest
  - e. Investment by any individual, entity, partnership, or organization in an amount that exceeds 5% of the vendor's net cash flow from the prior reporting year
  - f. Location of manufacturing facilities; including names of the third-party vendor(s) employed to fabricate and/or assemble any component part of the voting and/or tabulating system being submitted for certification, along with the location of all of their facilities with manufacturing capability
  - g. Third-party vendors
  - h. Good Standing status
  - i. Credit rating
- 3. Submit any modifications to a previously certified voting system to ELECT for review within 30 calendar days from modification; see Appendix H for appropriate reporting process
- 4. If the operating system or any component has reached and/or will reach the Last Date of Mainstream Support within 18 months, as defined in Appendix H, send an upgrade plan with target date(s) to ELECT:
  - a. ELECT must receive the upgrade plan at least 12 months before the Last Date of Mainstream Support
  - b. The Last Date of Mainstream Support cannot include any type of Extended Support, as defined in Appendix H

- c. The voting system may still automatically be decertified as defined in Appendix H
- 5. Update all software with the latest patching and vulnerability updates in alignment with Appendix E.

**NOTE:** The SBE reserves the right to require recertification when new VVSG guidelines or changes to regulations and/or standards occur.

### 1.4. Recertification

See Appendix F for ELECT's guidelines on when voting system must go through recertification.

### **Chapter 2: Basis for Certification**

The Code of Virginia requires a voting system to be in compliance with the Federal and State Certification Standards.

Federal Compliance Testing demonstrates that the voting system adheres to all requirements set in the most up-to-date version of the VVSG by the EAC. The primary evidence of compliance is the certification of the system by the EAC. Federal compliance may also be demonstrated through testing conducted by a federally certified Voting System Test Lab (VSTL) to the applicable VVSG. Meeting the requirements contained in the VVSG will substantiate compliance with the voting system requirements contained in Section 301 of the Help America Vote Act of 2002 (HAVA).

State certification testing will evaluate that the voting system complies with all applicable requirements of the Code of Virginia and SBE and ELECT regulations and policies.

The voting system must demonstrate accuracy, reliability, security, usability, and accessibility throughout all testing phases.

### 2.1. Federal Compliance Testing

Federal Compliance Testing is performed to demonstrate compliance with the latest version of the VVSG currently accepted for testing and certification by the EAC, or prior version if within the EAC transition period. EAC certification serves as prima facie evidence of compliance; federal compliance may also be demonstrated through testing conducted by a federally certified VSTL to the applicable VVSG. ELECT will make the final decision on compliance based on all available information. If there is evidence of a material non-compliance, ELECT will work with the vendor to resolve the issue.

To support a review of Federal Compliance Testing, the following documents shall be provided to ELECT:

- 1. A full copy of the Technical Data Package (TDP) submitted for Federal compliance testing
- A copy of the Test Plan, and Test Report used by the VSTL in performing EAC certification testing; or results of testing conducted by a federally certified VSTL to the applicable VVSG
- 3. A release to the VSTL to respond to any requests for information from the Commonwealth of Virginia
- 4. A release to other states which have decertified the system or prior versions of the system, to respond to any requests for information from the Commonwealth of Virginia

5. Any additional information ELECT believes is necessary to determine compliance with the applicable VVSG or Commonwealth of Virginia Voting System Certification Standards.

#### 2.1.1. Voting System Hardware, Firmware, Infrastructure or Component Elements

All equipment used in a voting system shall be examined to determine its suitability for election use according to the appropriate procedures contained in this document. Equipment to be tested shall be identical in form and function with production units. Engineering or development prototypes are not acceptable. See Appendix G for hardware guidelines.

Any modification to existing hardware, firmware, infrastructure or other components will invalidate the prior certification by the SBE unless ELECT can review and provide an assurance to the SBE that the change does not affect the accuracy, reliability, security, usability, or accessibility of the system. See Appendix J for the De Minimis Change Guideline that is applicable for hardware.

### 2.1.2. Voting System Software Elements

Voting system software shall be examined and tested to ensure that it adheres to the performance standards specified in the latest version of the VVSG currently accepted for testing and certification by the EAC, or prior version if within the EAC transition period.

Any modification to existing software will invalidate the prior certification by the SBE, unless ELECT can review and provide an assurance to the SBE that the change does not affect the accuracy, reliability, security, usability, or accessibility of the system. See Appendix J for the De Minimis Change Guideline that is applicable for software.

### 2.2. State Certification Testing

State certification testing will evaluate the design and performance of a voting system seeking certification to ensure that it complies with all applicable requirements in the Code of Virginia and SBE and ELECT regulations and policies. ELECT will examine the essential system functions, operational procedures, user guides, documents, and reviews from product users. Hash testing will be conducted to confirm that the application software is identical to the certified versions of federal compliance testing.

ELECT will evaluate the user experience with the current and prior versions of the voting system and certification reports from other states. In addition, the security and reliability analysis of the product model will be reviewed to determine the usability of the voting system for Virginia Elections.

State Certification Testing will examine all system operations and procedures, not limited to:

1. Define ballot formats for primary elections, general elections, and special elections including all voting options defined by the Code of Virginia

- 2. Install applications and election-specific programs and data in the ballot counting device
- 3. Count ballots
- 4. Prepare to perform and conduct the Logic and Accuracy tests
- 5. Obtain voting data and audit data reports
- 6. Support recount or election audits
- 7. Address compliance with physical and language accessibility requirements
- 8. Display an appropriate message on the review screen if a voter does not follow the ballot instruction; allow the voter to override the warning messages for overvote, undervote, blank ballot, or invalid Write-in to cast voter's ballot
- 9. Create a Cast Vote Record (CVR) for each vote for all elections
- 10. Integrate CVRs in a readable format
- 11. Does not have a built-in function for wireless connections or communications
- 12. Comply with the encryption requirement(s) as stated in Appendix D
- 13. Comply with the password protection requirement(s) as stated in Appendix D
- 14. Harden the voting system using the vendor's procedures and specifications
- 15. Comply with the requirements for Write-in image and format.

## **Chapter 3: Review and Approval Process**

### 3.1. Summary of Process

The State certification is limited to the final products that have been used in a full production environment and available for immediate installation. The certification review process goes through six phases. At the end of each phase, ELECT will evaluate the results to determine the certification status.

### Six Phases of the Certification Review Process:

- 1. Certification Request from Vendor
- 2. Preliminary Review
- 3. Technical Data Package
- 4. Certification Test Report from VSTL
- 5. On-Site Testing in Mock Election
- 6. Approval by the SBE.

### **3.2. Certification Review Process**

### Phase 1: Certification Request from Vendor

A vendor will request a certification either for a specific voting system, software, firmware, hardware, and/or modification to an existing certified voting system. This request should include the following information:

1. Voting System Certification Application Form, signed by a company officer; see Appendix I **NOTE**: This should clearly identify the specific voting system to be evaluated for certification, and:

- a. Each voting system or version of a voting system requires a separate request for certification
- b. Each component of the hardware, firmware, software, and other components must be identified by version number
- Copies of documents substantiating completion of federal compliance testing, including whether the proposed voting system has been certified under the latest version of the VVSG currently accepted for certification by the EAC or tested by a federally certified VSTL, or prior version if within the EAC transition period
- 3. Whether the proposed voting system has ever been denied certification or had certification withdrawn in any state, or by the EAC
- 4. Eight copies of a brief overview description of the voting system
  - a. Typical marketing brochures are usually sufficient for the description

- 5. A list of all states where the proposed voting system version is currently used
- 6. The vendor will provide a check for \$20,000 to cover the costs for the travel, expense and billable hours by the VSTL for the certification process. Refunds will be provided to the vendor's if the difference of VSTL's invoices are less and the refund amount is over \$100.00. Testing will take place at ELECT, Washington Building, 1100 Bank Street, Richmond, VA 23219. The VSTL technician will travel to Richmond. Certification is a week long event, starting Monday and ending on Friday. Voting system equipment for certification will be sent before certification begins and shipped out after it is complete.
  - a. Checks for \$20,000 must be received by ELECT before the certification will be started Make checks or money order payable to Treasurer of Virginia
    - Checks or money orders should be made payable to Treasurer of Virginia and mailed to: Voting Technology / ELECT, 1100 Bank Street, 1st Floor, Richmond, VA 23219
- 7. TDP must clearly identify all items:
  - a. If the TDP is incomplete or the items in the package are not clearly identified, the entire package could be returned to the vendor
  - b. Upon the receipt of the corrected TDP from the vendor, the evaluation of the voting system will be rescheduled
- 8. Corporate Information must clearly identify all items:
  - a. If the Corporate Information is incomplete or the items in the package are not clearly identified, the entire package could be returned to the vendor
  - b. The evaluation process will be rescheduled after the corrected package is received.

**NOTE:** The request package with the items above should be sent to the location indicated in Appendix B.

### **Technical Data Package**

The TDP must contain the following items if they were not included in the TDP submitted:

- 1. Hardware Schematic Diagrams: Schematic diagrams of all hardware
- 2. *Hardware Theory of Operations*: Documentation describing the theory of operation of the hardware, not limited to power cords and backup battery
- 3. Software System Design: Documentation describing the logical design of the software
  - a. This documentation should clearly indicate the various modules of the software, such as:
    - i. The list of functions

- ii. System flowchart
- iii. Its interrelationships with each other
- iv. The list of data formats that the voting system can import and export
- b. Clearly specify the operating system and version with:
  - i. The Last Date of Mainstream Support, as defined in Appendix H
  - ii. The latest operating system version, security patches available, SHA256 hash value, and modification
- 4. *Software Deviations:* Include any exception(s) to the Security Content Automation Protocol (SCAP) checklist; document the reason why there is an exception and the mitigating controls/tools in place to secure the system
- 5. *Software Source Code:* A source code evaluation conducted in accordance with Software Design and Coding Standards of the most current version of the VVSG approved after March 1, 2015
- 6. *Definition of Marked Oval*: Define the system thresholds used to declare a readable mark in an oval to be read by the scanner
- 7. Independent Third-Party Application Penetration Analysis Report: An accredited application penetration test conducted, within the past 12 months, to analyze the system for potential vulnerabilities according to current industry standards. Potential vulnerabilities may result from poor or improper system configuration, known or unknown hardware or software flaws, or operational weaknesses in process or technical countermeasures. The test must involve active exploitation of security vulnerabilities of the voting system, whether or not the vulnerabilities can be mitigated through compensating controls. Pursuant to Virginia Code § 24.2-625.1, the Penetration Analysis Report is confidential and excluded from inspection and copying under the Virginia Freedom of Information Act. If a penetration test has been conducted in another state within 12 months on the same version of the voting system, then that may be submitted to fulfill this requirement.
- 8. *Customer Maintenance, Repair & Troubleshooting Manual*: Documentation that is normally supplied to the customer for use by the person(s) who will provide maintenance, repair and troubleshooting of the system
- 9. *Operations Manual:* Documentation that is normally supplied to the customer for use by the person(s) who will operate the system. At a minimum, the manual should include the maximum volume and speed of the scanner, the maximum capacity of container bin, ballot box, storage units, electronic storage device, and instructions for the proper and safe operation of the system to prevent injury or damage to any individual or the hardware, including fire and electrical hazards.

- 10. User Guide and Documents: The vendor should provide the following:
  - a. Quick reference guide with detailed instructions for a precinct election officer to set up, use, and shut down the voting system
  - b. ADA compliant training material that:
    - i. May be in written or video form
    - ii. Must be in a format suitable for use at a polling place as a simple "how-to" guide(s)
  - c. Clear model of voting system architecture with the following documentations:
    - i. End-User Documentation
    - ii. System-Level and Administrator-Level Documentation
    - iii. Developer Documentation
  - d. Failsafe voting system data recovery procedures
    - For example: Recovery procedures for retrieving duplicated (contingency recovery) information from a different location within the device (or another device if networked capability is allowed and certified) in the event that access to the primary storage area is not possible for some unforeseen reason
  - e. A list of customers who are using or have previously used the voting system
    - i. The description of any known incidents or anomalies involving the functioning of the voting system, including how those incidents or anomalies were resolved with customer and date
  - f. If the operating system or any component (hardware and/or software) has reached and/or will reach the Last Date of Mainstream Support within 18 months, as defined in Appendix H, send an upgrade plan with target date(s) to ELECT; the Last Date of Mainstream Support cannot include any type of Extended Support, as defined in Appendix H.
- 11. *Recommended Security Practices:* CIS Security Best Practices, not limited to:
  - a. System Security Architecture
  - b. System Event Logging
  - c. System Security Specification
  - d. Security Content Automation Protocol (SCAP)
  - e. Cryptography
  - f. Equipment and Data Security
  - g. Network and Data Transmission Security
  - h. Access control
  - i. Authentication procedure

- j. Software
- k. Physical Security
- 12. Standard Contract, Product Support, and Service Level Agreement (SLA): Customer and Technical Support hours and contact information. SLA should specify the escalation timeline and procedures with contact information. Vendor's capacity to provide, not limited to:
  - a. On-Site Support and Technical Support within SLA on:
    - i. Election Day (defined as the start of the in-person absentee voting period up to and including Election Day)
    - ii. Within 60 days before Election Day
  - b. Resolution to outstanding issue(s), repair, maintenance, and service requests within 30 days
- 13. *Maintenance Services, Pricing, and Financing Options*: A list of maintenance services with price. Terms for replacing a component or voting equipment. Available financing options for purchase or lease
- 14. *Warranty:* The vendor should provide a list of warranty specifications to include the following:
  - a. The period and extent of the warranty
  - b. Repair or Replacement
    - i. The circumstances under which equipment is replaced rather than repaired
    - ii. The method by which a user requests such replacement
  - c. Warranty coverage and costs
  - d. Technical documentation of all hardware and software that is used to certify that the individual component will perform in the manner and for the specified time
- 15. Software License Agreement
- 16. *Test Data and Software:* Vendor's internal quality assurance procedure, internal or external test data and reports, ballot decks, and software that can be used to demonstrate the various functions of the voting system. Vendor should also verify that the versions of the applications submitted are identical to the versions that have undergone federal compliance testing; for example, hash testing tools
- 17. Non-Disclosure Agreement: If applicable.

**NOTE:** If the voting system is certified, ELECT will retain the TDP as long as the voting system is marketed or used in the Commonwealth of Virginia.

# **Corporate Information**

Corporate Information must contain the following items:

- History and description of the business including the year established, products and services offered, areas served, branch offices, subsidiary and parent companies, capital and equity structure, identity of any individual, entity, partnership, or organization owning a controlling interest, and the identity of any investor whose investments have an aggregate value that exceeds more than 5% of the vendor's net cash flow in any reporting year
- 2. Management and staff organization, number of full-time and part-time employees by category, and resumes of key employees who will assist Virginia localities in acquiring the system if it is authorized for use
- 3. Certified financial statements for current and past three (3) fiscal years
  - a. If the vendor is not the manufacturer of the voting system, then submit the certified financial statements of the manufacturer for the past three (3) fiscal years
- 4. Bank Comfort Letter from the vendor's primary financial institution
  - a. If the vendor uses more than one financial institution, multiple Comfort Letters must be submitted
- 5. Certificate of Good Standing issued within 2 months
- 6. Credit rating issued within 2 months
- 7. If publicly traded, indexes rating of the business debt
- 8. Gross sales in voting products and services for the past three (3) fiscal years and the percent of the vendor's total sales
- 9. The location of all facilities with manufacturing capability; including names of the third-party vendor(s) that are employed to fabricate and/or assemble any component part of the voting and/or tabulating system being submitted for certification, along with the location of all of their facilities with manufacturing capability
- 10. The location and servicing capability of each facility that will be used to service the voting and/or counting system for certification and the service limitation of the facility
- 11. Quality assurance process used in the manufacturing and servicing of the voting system
- 12. Configuration management process used with the voting system.

**NOTE:** If the voting system is certified, ELECT will retain the Corporate Information as long as the voting system is marketed or used in Virginia. ELECT will sign a statement of confidentially for corporate information only.

# **Proprietary Information**

Prior to or upon submission of its certification request, the vendor shall identify any information in its request and/or accompanying materials that it believes should be treated as confidential and proprietary. Furthermore, the vendor must state the reasons why such information should be treated as confidential and proprietary.

"Identify" means that the information must be clearly marked with a justification as to why the information should be treated as confidential and proprietary information. A vendor shall not designate as proprietary information (a) the entire certification request or (b) any portion of the certification request that does not contain trade secrets or proprietary information.

ELECT cannot guarantee the extent to which any material provided will be exempt from disclosure in litigation or otherwise. ELECT, however, agrees to provide the vendor with five (5) days' notice prior to disclosing such material to third parties so that the vendor has the opportunity to seek relief from a court prior to the disclosure of such materials by ELECT.

## Phase 2: Preliminary Review

The Voting Technology Coordinator or designee will review the TDP, Corporate Information and other materials provided, and notify the vendor of any deficiencies. Certification of the voting system will not proceed beyond this phase until the TDP and Corporate Information are complete.

The Voting Technology Coordinator or designee will conduct a preliminary analysis of the Technical Data Package with VSTL. The Voting Technology Coordinator or designee will also review the Corporate Information and other materials to prepare an Evaluation Proposal, which includes:

- 1. Components of the voting system to be certified
- 2. Financial stability and sustainability of the vendor to maintain product support and contractual agreement for the voting system
- 3. Preliminary analysis of TDP

# Phase 3: Technical Data Package to Voting System Test Laboratory (VSTL)

In addition, the vendor should submit the TDP to the Voting Technology Coordinator, who shall provide the TDP to the VSTL following review.

## Phase 4: Certification Test Report from VSTL

VSTL will work directly with the vendor and ELECT designee to complete all test assertions and test cases and the Certification Test Report will be sent to ELECT upon completion.

#### Phase 5: On-Site Testing in Mock Election

ELECT will coordinate with the local jurisdiction to test the voting system at two polling places. With the vendor present, the Electoral Board members from the local jurisdiction along with ELECT will oversee the test use of the system in a mock election.

#### Phase 6: Approval by the SBE

Based on the report from the VSTL, the results from the On-Site Testing in Election and other information in their possession, the SBE will decide whether the voting system will be certified for use in the Commonwealth of Virginia. The decision will be sent to the vendor.

## **3.3. Incomplete Certification Process**

If the certification process is terminated, the vendor will forfeit all fees received by ELECT. Any certification process terminated under this provision must be re-initiated from Phase 1. The vendor is responsible to pay all outstanding balance due to ELECT before ELECT accepts subsequent requests from the vendor.

ELECT reserves the right to terminate the certification process when:

- 1. Vendor does not respond to a request from ELECT within 90 days
- 2. ELECT issues any concerns regarding the certification
- 3. The Vendor withdraws from the process
- 4. The system fails the VSTL certification test
- 5. The test lab cannot conduct the certification testing with the equipment on-hand.

# Appendices

#### A – Glossary

The following terms are defined in the United States Election Assistance Commission (EAC), the Code of Virginia and Virginia General Registrars and Electoral Boards (GREB) Handbook.

**ADA** – Americans with Disability Act (ADA) of 1990 broadly protects the rights of individuals with disabilities in employment, access to State and local government services, places of public accommodation, transportation, and other important areas of American life. The ADA also requires newly designed and constructed or altered State and local government facilities, public accommodations, and commercial facilities to be readily accessible to and usable by individuals with disabilities.

**Anomaly** – Any event related to the security or functioning of the voting system that is out of the ordinary regardless of whether it is exceptional or not; a deviation from the norm.

Cast Vote Record (CVR) – Permanent record of all votes produced by a single voter.

**De Minimis Change** – A minimum change to a certified voting system's hardware, software, TDP, or data. The nature of changes will not materially alter the system's reliability, functionality, capability, or operation. Under no circumstance shall a change be considered De Minimis Change, if it has reasonable and identifiable potential to impact the system's performance and compliance with the applicable Voting Standard. Reference: EAC Testing & Certification Program Manual version 2.0 and Notices of Clarification.

**Department of Elections (ELECT)** – ELECT conducts the SBE's administrative and programmatic operations and discharges the board's duties consistent with delegated authority.

**Election Assistance Commission (EAC)** – The Help America Vote Act (HAVA) directs the U.S. Election Assistance Commission (EAC) to provide for the testing, certification, decertification, and recertification of voting system hardware and software by accredited laboratories. HAVA also introduces different terminology for these functions. Under the EAC process, test labs are "accredited" and voting systems are "certified." The term "standards" has been replaced with the term "*Guidelines*." As prescribed by HAVA, the EAC process was initially based on the 2002 Voting Systems Standards and will transition to the latest standards issued.

**Help America Vote Act of 2002 (HAVA)** – The Help America Vote Act (HAVA) of 2002 made reforms to America's voting process by establishing minimum standards for states regarding election administration. Title III of HAVA contains standards regarding voting systems, provisional voting and voting information, computerized statewide voter registration list, and

requirements for first-time voters who register by mail. HAVA standards are critical to the operation of an election.

**Incident** – Any event related to the security or functioning of the voting system that may have caused or caused an interruption to the Check-in and/or Reporting process.

**Logic and Accuracy Testing** – Logic and accuracy testing is an integral part of preparing for an election. Each machine (not a sampling of machines) that will be used in an election must be tested prior to that election to ensure it is has been programmed correctly and is functioning properly. The logic and accuracy test will also uncover any ballot printing or coding issues that may affect accurate and complete tabulation. Each machine should be tested with a sufficient number of ballots or votes to substantiate that each machine recorded the correct number of votes for each candidate. An electoral board member, general registrar, or a designated representative, must be present during this process and must certify the results from each machine. Form ELECT-633 must be submitted electronically to the Department of Elections after logic and accuracy testing is complete.

**State Board of Elections (SBE)** – The State Board of Elections is authorized to supervise, coordinate, and adopt regulations governing the work of local electoral boards, registrars, and officers of election; to provide electronic application for voter registration and delivery of absentee ballots to eligible military and overseas voters; to establish and maintain a statewide automated voter registration system to include procedures for ascertaining current addresses of registrants; to prescribe standard forms for registration, transfer and identification of voters; and to require cancellation of records for registrants no longer qualified. <u>Code of Virginia</u>, <u>Title 24.2</u>, Chapters <u>1</u>, <u>4</u> and <u>4.1</u>.

**Voting System** – The total combination of mechanical, electromechanical, and electronic equipment, including the software, firmware, and documentation required to program, control, and support the equipment, that is used to define ballots, cast and count votes, report or display election results, recount votes and maintain and produce any audit trail information.

**Voting System Test Laboratory (VSTL)** – Test labs that are accredited to perform conformance testing of voting systems will use SBE approved voting system certification standard to guide the development of test plans, the testing of systems, and the preparation of test reports and recommendations for granting state certification.

#### **B** – Contacts

#### **The Department of Elections**

The certification request package should be sent to:

Virginia Department of Elections ATTN: Voting System Certification 1100 Bank Street, 1st Floor Richmond, Virginia 23219-3497

All other inquiries should be sent to: Email: <u>info@elections.virginia.gov</u>

#### C – Acceptance Test

As required by the Code of Virginia §24.2-629 (E) and the procurement process, the local jurisdiction with the assistance of state officials or consultants will conduct the Acceptance Test.

The local jurisdiction will examine that the purchased or leased system to be installed is <u>identical</u> to the certified system and that the installed equipment and/or software are fully functional and compliant with the administrative and statutory requirements of the jurisdiction. The local jurisdiction could also perform a hash testing of application software, as well as, send a letter to ELECT as required by the procurement process, to confirm that the versions of all software and model(s) of equipment received are identical to the certified system.

As part of the acceptance test the vendor will demonstrate the system's ability to execute its designed functionality as presented and tested during certification, including:

- 1. Process simulated ballots for each precinct or polling place in the jurisdiction
- 2. Display an appropriate message on the review screen if a voter does not follow the ballot instruction.
  - a. Able to override the warning messages for overvote, undervote or blank ballot to cast the ballot
- 3. Handle Write-in votes
- 4. Create a Cast Vote Record (CVR) per each vote
- 5. Produce an input to or generate a final report of the election, and interim reports as required
- 6. Generate system status and error messages
- 7. Comply with and enable voter and operator compliance with all applicable procedural, regulatory, and statutory requirements
- 8. Produce an audit log

#### Validation of Certification

It is the responsibility of both the vendor and the local jurisdiction to ensure that a voting system that is supplied or purchased for use in the Commonwealth of Virginia has been certified by the SBE. The vendor is required to submit any modifications to a previously certified voting system to ELECT for review.

If any question arises involving the certification of a voting system in use in Virginia, ELECT shall verify the voting system in use is identical to the voting system that was submitted for certification. Any unauthorized modifications to a certified system may result in decertification by the SBE or bar the vendor from receiving certification of voting systems in the future with the Commonwealth of Virginia.

#### **D** – Test Assertions

The following test assertions will be executed by the ELECT designated VSTL.

General Requirements	
Statutory Requirement	Test Assertions
§ 24.2-626.1. Acquisition and use of accessible voting devices.	I – The voting system must support audio ballots.
1. Provide for at least one voting system equipped for individuals with disabilities at each polling place, including nonvisual accessibility for the blind and visually impaired, in a manner that provides the	II – Using the voting system, an individual voting by audio ballot does not require assistance by marking the ballot.
same opportunity for access and participation (including privacy and independence) as for other voters.	<ul> <li>III – The voting system must support multiple languages; including, English, Spanish,</li> <li>Vietnamese and allow future additions and support of other languages.</li> </ul>
2. Provide alternative language accessibility when required by § 203 of the Voting Rights Act of 1965 (52 U.S.C. § 10503).	support of other languages.
§ 24.2-629 (1). State Board approval process of electronic voting systems.	<ul> <li>I – Must be able to alter instructions on the voting system's electronically displayed ballots and audio ballots.</li> </ul>
It shall provide clear instructions for voters on how to mark or select their choice and cast that vote.	
<ul> <li>§ 24.2-629 (3). State Board approval process of electronic voting systems.</li> <li>It shall be capable of processing ballots for all</li> </ul>	I - The voting system must support multiple ballot styles on a single tabulator in a primary election.
parties holding a primary election on the same day, but programmable in such a way that an individual	II – All voting systems must provide a voter- verifiable audit trail, a permanent paper record
ballot cast by a voter is limited to the party primary election in which the voter chooses to participate.	of each vote.
§ 24.2-629 (5). State Board approval process of electronic voting systems.	I – The voting system can present an accurate ballot based on a voter's geopolitical subdivision
	based on the districts, regions, cities or other
It shall enable the voter to cast votes for as many persons for an office as lawfully permitted, but no	boundaries defined by the Commonwealth of Virginia.

General Requirements	
more. It shall prevent the voter from casting a vote for the same person more than once for the same office. However, ballot scanner machines shall not be required to prevent a voter from voting for a greater number of candidates than he is lawfully entitled to.	<ul> <li>II – The voting system presents the voter only with candidates and contests that they are lawfully permitted to vote for.</li> <li>III – The voting system allows for the selection of multiple candidates or contest options. The voting system restricts the voter to select only a certain number of candidates or options in each contest. The voting system allows the voter to select a different number of candidates or options in each contest on the ballot.</li> </ul>
<ul> <li>§ 24.2-629 (7). State Board approval process of electronic voting systems.</li> <li>It shall provide the voter with an opportunity to correct any error before a ballot is cast.</li> </ul>	I – For electronically displayed ballots, the voting system must provide the voter with a screen to review their selected choices prior to submitting the ballot.
	II - For electronically displayed ballots, the voting system must provide the voter the ability to return to a contest or question to make corrections. The system must also allow for an audio voter to return to any contest or question.
	III – The voting system must provide a warning or alert on the review screen to the voter for an incomplete or incorrect ballot; i.e. overvotes, undervotes, blank ballot.
	IV – ADA voting system must provide a voter- verifiable audit trail, a permanent record of each vote that can be checked for accuracy by the voter before the vote is submitted.
<ul> <li>§ 24.2-629 (8). State Board approval process of electronic voting systems.</li> <li>It shall correctly register or record and accurately count all votes cast for candidates and on questions.</li> </ul>	I – All component and system-level reports generated by the voting system provide accurate results that can be verified against known results.

General Requirements		
§ 24.2-657. Determination of vote on voting systems. In the presence of all persons who may be present lawfully at the time, giving full view of the voting systems or printed return sheets, the officers of election shall determine and announce the results as shown by the counters or printed return sheets, including the votes recorded for each office on the Write-in ballots, and shall also announce the vote on every question. The vote as registered shall be entered on the statement of results. When completed, the statement shall be compared with the number on the counters on the equipment or on the printed return sheets. If, on any ballot scanner, the number of persons voting in the election, or the number of votes cast for any office or on any question, totals more than the number of names on the poll books of persons voting on the machines, then the figures recorded by the machines shall be accepted as correct. A statement to that effect shall be entered by the officers of election in the space provided on the statement of results.	<ul> <li>II – Public and private ballot counters increment for each accepted ballot. The ballot counters do not increment for ballots rejected by the system.</li> <li>III – The voting system records how many ballots are cast as overvotes, undervotes, Write-ins, and blank ballots for each contest and question.</li> </ul>	
§ 24.2-629 (9). State Board approval process of electronic voting systems. It shall be provided with a "protective counter," whereby any operation of the machine before or after the election will be detected.	<ul> <li>I – Each tabulator has a lifetime counter/ "protective counter" that cannot be reset without reloading the firmware.</li> <li>II – The "protective counter" increments correctly for each ballot accepted by the tabulator.</li> <li>III – The "protective counter" does not increment for ballots not accepted by the tabulator.</li> </ul>	
§ 24.2-629 (10). State Board approval process of electronic voting systems.	<ul> <li>I – Each tabulator has a "public counter" which tracks the number of ballots processed and accepted for an election.</li> </ul>	

General Requirements	
It shall be provided with a counter that at all times during an election shall show how many persons have voted.	<ul> <li>II – The "public counter" increments correctly for each ballot accepted by the tabulator.</li> <li>III – The "public counter" does not increment for ballots not accepted by the tabulator.</li> </ul>
§ 24.2-629 (11). State Board approval process of electronic voting systems. It shall ensure voting in absolute secrecy. Ballot	<ul> <li>I – The voter cannot be identified in any manner on a ballot.</li> <li>II – The voting system audit records contain no</li> </ul>
scanner machines shall provide for the secrecy of the ballot and a method to conceal the voted ballot.	information on a specific voter. III – The voting system must provide a "privacy sleeve."
<ul> <li>§ 24.2-629 (12). State Board approval process of electronic voting systems.</li> <li>It shall be programmable to allow ballots to be separated when necessary.</li> </ul>	<ul> <li>I – All Write-ins can be segregated physically with a diverter or logically separated with an electronic Write-in Report.</li> <li>II – Voting systems that centrally process ballots must <u>physically separate Write-ins from other</u> <u>ballots</u> or logically separate ballots with Write-in votes electronically.</li> </ul>
24.2-629 (13). State Board approval process of electronic voting systems. Ballot scanner machines shall report, if possible, the number of ballots on which a voter under voted or over voted.	<ul> <li>I – The voting system must alert the voter when the ballot submitted has an overvote or undervote, or the ballot is blank.</li> <li>II – The voting system must allow the voter to submit a ballot with an overvote or undervote, or a blank ballot.</li> </ul>
	<ul> <li>III – The voting system must count ballots cast with an undervote, overvote, or blank ballot.</li> <li>The system must be capable of producing a human-readable report on the number of ballots on which a voter under voted, and the number of ballots on which a voter over voted.</li> </ul>

General Requirements	
	IV – All Write-ins are properly handled including segregation of Write-ins physically with a diverter or logically with electronic Write-in Report.
<ul> <li>§ 24.2-637. Furniture and equipment to be at polling places.</li> <li>Before the time to open the polls, each electoral board shall ensure that the general registrar has the voting and counting equipment and all necessary furniture and materials at the polling places, with counters on the voting or counting devices set at zero (000).</li> </ul>	I – The tabulation component of the voting system must have a public counter. Upon opening of the polls, the tabulator must print a zero-proof report and the voting system must provide a means by which the report and the counter can be reconciled.
§ 24.2-658. If machines that print returns are used, the printed inspection sheet and two copies of the printed return sheet containing the results of the election for each machine.	I – The voting system can support the ability to print multiple results tapes.
§ 24.2-802. (Effective until July 1, 2020) Procedure for recount.	I – The voting system can be programmed to recount a single contest.
The court shall permit each candidate, or petitioner and governing body or chief executive officer, to select an equal number of the officers of election to be recount officials and to count printed ballots. The number shall be fixed by the court and be sufficient to conduct the recount within a reasonable period. The court may permit each party to the recount to submit a list of alternate officials in the number the court directs. There shall be at least one team from each locality using ballot scanner machines to insert the ballots into one or more scanners. The ballot scanner machines shall be programmed to count only votes cast for parties to the recount or for or against the question in a referendum recount. Each team shall be composed of one representative of each party.	

General Requirements	
Functional	Test Assertions
Voting equipment must display an appropriate message if a voter does not follow the ballot instruction. Allow the voter to override the warning message to cast his/her ballot.	I – The voting system must provide written and audio instruction for electronically displayed ballots.
	II - The voting system must allow the voter to return to a contest or question to make corrections for electronically displayed ballots. The voting system must allow an audio voter to return to a contest or question to make corrections.
	<ul> <li>III – The voting system must provide feedback to the voter for incomplete/ incorrect votes. i.e. overvotes, undervotes, blank ballot.</li> </ul>
	<ul> <li>IV – The voting system must allow the voter to override warning messages for incomplete/ incorrect votes. i.e. overvotes, undervotes, blank ballot.</li> </ul>
Define ballot formats for a primary election, a general election, and special election including all voting options defined by the Code of Virginia.	<ul> <li>For a Virginia Primary Election, the voting system must define the primary ballot as follows: <ul> <li>Open Primary</li> <li>Two Parties</li> <li>No Write-in candidates</li> <li>Support split precincts</li> <li>Voting for N of M contests</li> <li>Support of all contests</li> <li>Support for all candidates</li> <li>Multi-language support (English, Spanish, Vietnamese)</li> <li>Referendum/Question contests</li> </ul> </li> </ul>
	For a Virginia General Election, the voting system must define the general ballot as follows: 1. Partisan contests

General Requirements		
	<ol> <li>Non-partisan contests</li> <li>Write-in candidates</li> <li>Support for split precincts</li> <li>Voting for N of M contests</li> <li>Support of all contests</li> <li>Support for all candidates</li> <li>Multi-language support (English, Spanish, Vietnamese)</li> <li>Referendum/Question contests</li> </ol>	
The voting system must create a Cast Vote Record (CVR) defined as, a Permanent record of all votes produced by a single voter whether in electronic, paper or other form, for each ballot for all elections.	I – The voting system must produce a CVR in human-readable format.	
The CVR must integrate in a readable format.	<ul> <li>I – The voting system can export the CVR to a portable transport media. The voting system must produce a CVR in human-readable format.</li> </ul>	
The voting system must be able to perform the Logic and Accuracy Tests.	I – The voting system can be programmed for a primary, general, or special election.	
	<ul> <li>II – The voting system can process a known test deck containing valid marks, non-valid marks, undervotes, overvotes, and Write-in votes.</li> </ul>	
	III – The voting system can report accurate results from the known test deck.	
	IV – The voting system provides a verifiable means that all test data are removed after the completion of the Logic and Accuracy Test from the voting system.	
	V – Test ballots can be produced by a Ballot Marking Device (BMD) and can be used in the known test deck.	

General Requirements	
The voting system must comply with the requirements for Write-in image and format.	I – The voting system must make a copy of the voter's Write-in vote; the copy must be as legible as the original.

Security Requirements		
Statutory	Test Assertions	
§ 24.2-625.2. Wireless communications at polling places. There shall be no wireless communications on election day, while the polls are open, between or among voting machines within the polling place or between any voting machine within the polling place and any equipment outside the polling place. For purposes of this section, the term wireless communication shall mean the ability to transfer information via electromagnetic waves without the use of electrical conductors.	<ul> <li>I – The voting system will not transfer information between or among voting machines wirelessly. Here, wirelessly means "via electromagnetic waves without the use of electrical conductors."</li> <li>II – The voting system will be unable to communicate wirelessly between devices inside and outside the polling place. Here, wirelessly means "via electromagnetic waves without the use of electrical conductors."</li> </ul>	
§ 24.2-634. Locking and securing after preparation. When voting equipment has been properly prepared for an election, it shall be locked against voting and sealed, or if a voting or counting machine cannot be sealed with a numbered seal, it shall be locked with a key. The equipment keys and any electronic activation devices shall be retained in the custody of the general registrar and delivered to the officers of election as provided in § 24.2-639. After the voting equipment has been delivered to the polling places, the general registrar shall provide ample protection against tampering with or damage to the equipment.	I – The tabulation component of the voting system must have the ability to be physically locked and require a key.	
Functional	Test Assertions	
The voting system must allow instruction to voters to be modified through administrative rights.	I – Only those with administrative rights can alter the instruction to voters.	

Security Requirements	
The voting system cannot have the built-in wireless communications abilities.	<ul> <li>I - No component of the voting system can have wireless communications hardware unless disabled in the BIOS (password protected/locked BIOS and non-default password is different for each locality). i.e. wireless network cards, Bluetooth, infrared.</li> </ul>
The voting system must comply with the latest encryption standard.	<ul> <li>I – All modules are cryptographic and are FIPS 140-2 v1 compliant.</li> <li>II – All stored images are digitally signed.</li> <li>III – All digital hashes use SHA256 hashing algorithm or higher.</li> </ul>
The voting system must comply with the latest password protection standards.	I – The voting system must require for a minimum 8 character password.
The voting system must be hardened using the voting system provider's procedures and specifications.	<ul> <li>I – The Security Content Automation Protocol (SCAP) for the voting system must be provided.</li> <li>II – The voting system can be verified to be in compliance with the SCAP checklist and all manufacturer procedures and specifications.</li> </ul>

## **E** – Software Patching Guidelines

All vendors must comply with the policies, guidelines, and directives regarding software patching of voting systems as adopted and modified by the EAC and the SBE from time to time.

#### **F** – Recertification Guidelines

All vendors must comply with the policies, guidelines, and directives regarding recertification of voting systems as adopted and modified by the SBE from time to time.

If there is evidence of a material non-compliance, ELECT will work with the vendor to resolve the issue, and ultimately the SBE reserves the right to decertify the voting system.

A voting system that has been decertified by the SBE cannot be used for elections held in the Commonwealth of Virginia and cannot be purchased by localities to conduct elections.

#### G – Hardware Guidelines

Memory devices or USB drives provided with the voting system and/or supplied to localities must follow these standards:

- 1. Must be fully wiped per the DoD 5220.22-M wiping standard to prevent any preloaded software from being inadvertently installed on the systems
- 2. Must be cryptographic and FIPS 140-2 v1 compliant
- 3. Must use SHA256 hashing algorithm or higher
- 4. Must comply with applicable Commonwealth information security standards
- 5. Must comply with applicable policies, guidelines, and directives as adopted and modified by the SBE from time to time.

# H – Voting System Modifications & Product End of Life Planning

#### **Voting System Modifications**

The process of reporting modification will be determined by the Department of Elections based upon policies, guidelines, and directives as adopted and modified by the SBE from time to time.

# Product End of Life Planning

"End of life" (EOL) is a term used with respect to product (hardware/software/component) supplied to customers, indicating that the product is in the end of its useful life (from the vendor's point of view), and a vendor stops sustaining it; i.e. vendor limits or ends support or production for the product.

Product support during EOL varies by product. Depending on the vendor, EOL may differ from end of service life, which has the added distinction that a vendor of systems or software will no longer provide maintenance, troubleshooting or other support. For example, Extended Support is the period following end of Mainstream Support.

The definitions of Last Date of Mainstream Support and Extended Support, as applicable to decertification/recertification and associated policies and procedures, will be determined by the ELECT based upon policies, guidelines, and directives as adopted and modified by the SBE from time to time. As of initial adoption of this standard by the SBE, the definitions are as follows:

<u>Mainstream Support</u>: The first phase of the product lifecycle; when support is complimentary <u>Extended Support</u>: The phase following Mainstream Support, in which support is no longer complimentary

Last Date of Mainstream Support: The last day of Mainstream Support

Policies and procedures applicable to decertification/recertification of voting systems which contain software or hardware components that have and/or will reach the Last Date of Mainstream Support within 18 months, will be determined by the ELECT based upon policies, guidelines, and directives as adopted and modified by the SBE from time to time.

A voting system could still be decertified even if an upgrade plan is submitted. This could happen for a variety of reasons, such as a vendor is not showing progress in meeting their upgrade plan.



# \* VIRGINIA \* DEPARTMENT of ELECTIONS

## Vendor Notification of "End of Life"

We have certified equipment with the SBE and have determined that the following (hardware/ software/components) in our certified system will, within 18 months, be at "End of Life" status. Complete this form (for the areas applicable), attach the upgrade plan and send to:

Secretary of SBE, 1100 Bank Street, 1<sup>st</sup> Floor, Richmond, VA 23219

"End of life" (EOL) is a term used with respect to product (hardware/software/component) supplied to customers, indicating that the product is in the end of its useful life (from the vendor's point of view), and a vendor stops sustaining it; i.e. vendor limits or ends support or production for the product.

<u>Mainstream Support</u>: The first phase of the product lifecycle; when support is complimentary <u>Extended Support</u>: The phase following Mainstream Support, in which support is no longer complimentary

Last Date of Mainstream Support: The last day of Mainstream Suppor

Vendor	Date:	
Certified Voting Systems Impacted:		
Certified Version(s) Software:	Firmware:	
Certified Product:		
Certified EPB System Impacted:		
Certified Version(s):		
DATE(S) FOR "END OF LIFE":		

 Operating System (description)

 Software (Modules or Packages) (description)

 Product(s) (components) (description)

Vendor must submit an upgrade plan to the SBE 12 months in advance of "End of Life". The plan should include timeline(s), list of impacted localities, estimated cost for localities (if any), and VSTL report(s) showing the upgrade(s) will ensure all systems operate properly with the new upgrade(s) and/or replacements(s).\*

\*A voting system could still be decertified even if an upgrade plan is submitted. This could happen for a variety of reasons, such as a vendor is not showing progress in meeting their upgrade plan.

ELECT Personnel Received and Reviewed by		 Date:		
EOL Upgrade Plan	Approved	REJECTED	SBE Meeting:	

#### I – Voting System Certification Application Form



The company officer or designee who is responsible for the voting system should complete this form. With this signature, the company officer agrees to a release for the VSTL as well as other states that may have decertified the voting system to respond to any questions by ELECT. This application must be signed by a company officer and enclosed in the Voting System Certification Request Package.



Check if you prefer to have the VSTL testing performed at another site to be specified which may require additional cost for the testing.

Name of Company:
Name and Title of Corporate Officer:
Contact Phone Number:
Email Address:
Primary Address of Company:
City, State, Zip Code:
Name of voting system to be certified:

Version Number/Name of Voting System to be certified:

I reviewed and confirmed that the voting system meets the requirements of the Virginia Voting System Certification Standard. My company will comply with additional requests in a timely manner to complete this certification.

Signature of Corporate Officer: \_\_\_\_\_

Date:

#### J – De Minimis Change Guideline

The SBE has adopted the EAC's De Minimis Change Guideline and applicable EAC Notice of Clarification of De Minimis Change Guidelines to manage a minimal hardware and/or software change to a certified voting system in a consistent and efficient manner. Software De Minimis Changes should have the following general characteristics:

- 1. Update a discrete component of the system and do not impact overall system functionality
- 2. Do not modify the counting or tally logic of a component or the system (formatting changes to reports are allowable)
- 3. Do not affect the accuracy of the component or system
- 4. Do not negatively impact the functionality, performance, accessibility, usability, safety, or security of a component or system
- 5. Do not alter the overall configuration of the certified system (e.g. adding ballot marking device functionality to a previously certified DRE component)
- 6. Can be reviewed and/or tested by VSTL personnel in a short amount of time (approximately less than 100 hours).

A vendor must submit the VSTL's endorsed package to ELECT for approval along with a copy of the EAC determination. A proposed De Minimis Change may not be implemented to the certified voting system until the change has been approved in writing by ELECT.

#### **VSTL Endorsed Changes**

The vendor will forward to ELECT any change that has been endorsed as De Minimis Change by VSTL. The VSTL's endorsed package must include:

- 1. The vendor's initial description of the De Minimis Change, a narrative of facts giving rise to, or necessitating, the change, and the determination that the change will not alter the system's reliability, functionality, or operation.
- 2. The written determination of the VSTL's endorsement of the De Minimis Change. The endorsement document must explain why the VSTL, in its engineering judgment, determined that the proposed De Minimis Change meet the definition in this section and otherwise does not require additional testing and recertification.

#### **VSTL Review**

The vendor must submit the proposed De Minimis Change to a VSTL with complete disclosures, including:

- 1. Detailed description of the change
- 2. Description of the facts giving rise to or necessitating the change

- 3. The basis for its determination that the change will not alter the system's reliability, functionality, or operation
- 4. Upon request of the VSTL, the voting system model at issue or any relevant technical information needed to make the determination
- 5. Document any potential impact to election officials currently using the system and any required notifications to those officials
- 6. Description of how this change will impact any relevant system documentation
- 7. Any other information the VSTL needs to make a determination.

The VSTL will review the proposed De Minimis Change and make an independent determination as to whether the change meets the definition of De Minimis Change or requires the voting system to undergo additional testing as a system modification. If the VSTL determines that a De Minimis Change is appropriate, it shall endorse the proposed change as a De Minimis Change. If the VSTL determines that modification testing and certification should be performed, it shall reclassify the proposed change as a modification. Endorsed De Minimis Change shall be forwarded to ELECT for final approval. Rejected changes shall be returned to the vendor for resubmission as system modifications.

#### **ELECT's Action**

ELECT will review the proposed De Minimis Change endorsed by a VSTL. ELECT has sole authority to determine whether any VSTL endorsed change constitutes a De Minimis Change under this section.

ELECT's Approval: ELECT shall provide a written notice to the vendor that ELECT accepted the change as a De Minimis Change. ELECT will maintain the copies of approved De Minimis Change and track such changes.

ELECT's Denial: ELECT will inform the vendor in writing that the proposed change cannot be approved as De Minimis Change. The proposed change will be considered a modification and requires testing and recertification consistent with this Certification Standard.

De Minimis Change is not applicable to the voting system currently undergoing the State Certification testing; it is merely a change to an uncertified system and may require an application update.



# \* VIRGINIA \* DEPARTMENT of ELECTIONS

#### Virginia State Board of Elections | Request for De Minimis Change

In accordance with the State Certification of Voting System and Electronic Pollbook Requirements and Procedures, SBE has adopted guidelines to manage hardware/software related changes to certified Voting System and Electronic Pollbook System. To request a De Minis Change the procedure begins with a letter, from the vendor to the Secretary of the State Board of Elections and the VSTL endorsed package for the De Minimis Change. This letter shall begin the process to evaluate whether the De Minimis Change will be approved for use on Voting Systems and/or Electronic Pollbooks certified in Virginia.

De Minimis Changes should have the following characteristics:

- 1. Update a discrete component of the system and do not impact overall system functionality.
- 2. Do not affect the accuracy of the component or system.
- 3. Do not negatively impact the functionality, performance, accessibility, usability, safety, or security of a component or system.
- 4. Do not alter the overall configuration of the certified system.
- 5. Can be reviewed and/or tested by VSTL personnel in a short amount of time (approx. less than 100 hours).

Vendor description of the De Minimis Change:\_\_\_\_\_

Description of the facts giving rise to or necessitating the change: \_\_\_\_\_

Document any potential impact to election official currently using the system and any required notifications to those officials.

VSTL endorsed package included.	
Signature of Company Officer:	Date:
ELECT's Action: Received by:	Date:
Reviewed by:	Date:
APPROVED	REJECTED
Vendor Notified of Status by	: (initials) Date:

#### **K** – Cast Vote Record Clarification

- 1. A permanent record of all votes produced by a single voter
- 2. Electronic CVRs are called ballot images
- 3. CVR is evidence that a ballot was available for review by the voter
- 4. CVR should have an identifier that can be linked to an identifier on the corresponding paper ballot provided; the scanner creating the CVR can impress an identifier on the ballot as it is scanned
- 5. CVR should include indications of what actions the scanner took if the scanner does contest-rule post-processing of the ballot selections
- 6. CVR has indications of marginal marks, mark quality/density (if scanner is capable).
- 7. A CVR can include signed/hashed references to an associated image of the ballot or images of write-ins made by the voter on a paper ballot



\* VIRGINIA \* STATE BOARD of ELECTIONS

# KnowINK Electronic Pollbook Certification

BOARD WORKING PAPERS Londo Andrews Voting Systems Security Manager



# \* VIRGINIA \* DEPARTMENT of ELECTIONS

#### Memorandum

**To:** Chairman O'Bannon, Vice Chair Dance, Secretary Alvis-Long, Delegate Merricks and Mr. Matthew Weinstein

From: Londo Andrews, Voting Systems Security Manager

Date: April 10, 2024

**Re:** KNOWink, LLC Electronic Pollbook (EPB) System Certification – Pollpad 3.4.8 version

#### Suggested motion for Board Member to make:

I move that the Board certify the use of KNOWink electronic pollbook system – Pollpad 3.4.8, in elections in the Commonwealth of Virginia, pursuant to the State Certification of Electronic Pollbooks:

Requirements and Procedures.

Applicable Code Section: § 24.2- Chapter 6 - 611 Attachments:

Your Board materials include the following:

- Knowink Pollpad 3.4.8 EPB system certification letter provided by SLI Compliance
- Chesterfield County, March 14, 2024 Mock Election correspondence
- Virginia State Certification of Electronic Pollbooks: Requirements and Procedures

#### Background:

Following the steps prescribed in the Virginia State Certification of Electronic Pollbooks: *Requirements and Procedures,* Knowink initiated the certification evaluation to the Department of Elections on Jan. 8, 2024. Knowink provided their Technical Data Package and Corporate Information (required under step 2 of the Requirements and Procedures). Both of these submissions were deemed complete and in sufficient detail to warrant step 3, the Preliminary Review. During the preliminary review, the state-designated evaluation agent conducted a preliminary analysis of the TDP and other materials provided and prepared test assertions. Knowink provided the certification fee and the testing/evaluation was conducted on March 11th through March 13th, 2024 at the ELECT facilities in Virginia. In addition, the system was successfully tested in a Mock Election in Chesterfield County on March 14, 2024. The Knowink PollPad (electronic pollbook) presented for certification requirements.



# Chesterfield County Office of the General Registrar

Office Location - 9848 Lori Road (Court Square) + 804-748-1145 + 804-751-0822 (fax) Mailing Address - PO Box 1690 + Chesterfield, VA 23832 + <u>Registrar@Chesterfield.gov</u>

GENERAL REGISTRAR	ELECTORAL BOARD
Missy Vera	CHAIR – Dorothy Jaeckle
	VICE CHAIR – Rick Michael
	SECRETARY – Lynette Clements

March 22, 2024

**RE: Knowink Mock Election** 

Londo Andrews, M.S. CIS Va. Voting Systems Security Manager Virginia Department of Elections 1100 Bank Street, 1st Floor Richmond, VA 23219

Dear Mr. Andrews,

I am writing to extend my sincere appreciation for the invitation to participate in the State's certification process and the opportunity to contribute to the successful execution of the mock election, specifically focusing on the integration and functionality of the KnowInk poll pads and Epulse

On March 14<sup>th</sup>, 2024, we participated in the Mock Election for the state certification process for KnowInk. Those present were, from Chesterfield County, Missy Vera, Leslie Foreman, Tangela Kersey, Michael Schwartz and Izaiah Coleman, and the Department of Elections representative Londo Andrews.

During the recent mock election utilizing the KnowInk poll pads along with Epulse, we are pleased to confirm that there were no reported issues with the equipment. The systems operated precisely as expected, facilitating the electoral process seamlessly. The voter credit file was uploaded with no issue, each poll pad was able to load election, open polls, check in voter, attempted to make errors however the system did not allow them to proceed and lastly close polls and retrieve voter credit for that day.

I would be remiss if I did not extend my gratitude to the entire team involved in orchestrating this effort. Their dedication and professionalism significantly contributed to the favorable outcome of the mock election.

Thank you once again for affording us this opportunity. We look forward to the prospect of future collaborations and remain committed to supporting the advancement of our electoral processes.

Missy Vera General Registrar and Director of Elections



KNOWiNK Poll Pad Plus v 3.4.8 State of Virginia Audit Report Letter

March 21st, 2024

Commissioner Susan Beals 1100 Bank Street, 1st Floor Richmond, VA 23219-3947

**Re:** Audit of the KNOWiNK Poll Pad Plus 3.4.8 Election Poll Book

Dear Ms. Beals,

SLI Compliance is submitting this letter as a summary of the auditing efforts for KNOWiNK Poll Pad Plus 3.4.8 Election Poll Book system.

The evaluation was conducted on March 11<sup>th</sup> to March 13th, 2024, in the Virginia Department of Elections offices in Richmond, Virginia.

The scope of the audit included verifying compliance with the requirements/test assertions contained in appendices D (Test Assertions) and G (Hardware Guidelines) in the appropriate VA Electronic Pollbooks Certification Standards and Virginia test cases, which is currently accepted for testing and certification by the Virginia Department of Elections.

SLI also confirmed that a source code review was performed and a penetration or security test report for the KNOWiNK Poll Pad Plus 3.4.8 Election Poll Book system were provided to Virginia for their acceptance.

It has been determined that the KNOWiNK Poll Pad Plus 3.4.8 Election Poll Book system meets the audited acceptance criteria of the State of Virginia's ePollBook Standard, meets the requirements of Virginia Election Laws §24.2, except for the following:

• Provide option to unmask passwords at text entry (T0066)

KNOWiNK Poll Pad Plus 3.4.8 Election Poll Book system components audited were comprised of:

Application/OS	Version
PollPad3	3.4.8
iOS	17.2, 17.3.1

Device	Model
iPad 9th gen WIFI	MGL12LL/A
iPad 7th gen WIFI	MW6W2LL/A
Kyocera Printer	ECOSYS P3150dn
Star Micronics Printer	MCP31LB
MikroTik Router	hEX lite / RB750r2
TP-Link Link Power Injector	TL-POE150S
MacBook Laptop w/ePulse	ePulse version 6.128.0
Gigabit + PoE Adapter	P/N: L6-NETPOE
cradlepoint router	MM221200004744

Sincerely, Michael Santos Director, VSTL SLI Compliance



\* VIRGINIA \* DEPARTMENT of ELECTIONS

# Electronic Pollbook Certification Standard

March 2023

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# **Chapter 1: Introduction**

# **1.1. Purpose of Procedures**

These procedures provide a formal and organized process for vendors to follow when seeking state certification for an electronic pollbook (EPB) system in Virginia. To this end, these procedures are designed to:

- 1. Ensure conformity with Virginia election laws relating to the acquisition and use of EPB systems
- 2. Evaluate and certify EPB systems marketed by vendors for use in Virginia
- 3. Evaluate and re-certify additional capabilities and changes in the method of operation for EPB systems previously certified for use in Virginia
- 4. Standardize decertification and recertification of EPB systems

# **1.2. Specific Requirements**

- Compliance with the Code of Virginia and the policies and regulations issued by the State Board of Elections (SBE) or Department of Elections (ELECT) must be substantiated through the State Certification Test conducted by an independent testing authority recognized by the National Institute of Standards and Technology (NIST); referred to in this document henceforth as VSTL
- 2. Any modification to the hardware, software, firmware, infrastructure or any component of a certified EPB will invalidate the prior certification unless ELECT can review and provide an assurance to the SBE that the change does not affect the accuracy, reliability, security, usability or accessibility of the system; see Appendix J for the De Minimis Change Guideline that is applicable for hardware
- 3. An EPB shall not contain the following voter registration data:
  - a. DMV Customer Number
  - b. Full or Partial Social Security Number
  - c. Birth Month and Day

# 1.3. Decertification

ELECT reserves the right to reexamine any previously certified EPB system for any reason at any time. Any EPB system that does not pass certification testing will be decertified. An EPB system that has been decertified by the SBE cannot be used for elections held in the Commonwealth of Virginia and cannot be purchased by localities to conduct elections.

In addition, the SBE reserves the right to decertify the EPB systems if the vendor does not comply with any of the following requirements:

- 1. Notify ELECT of any incident, anomaly or security-related breach experienced in an election jurisdiction, within 24 hours of knowledge
- 2. Report to ELECT within 30 calendar days of knowledge of any changes to Corporate Information, including:
  - a. Business Entity and Structure
  - b. Parent and Subsidiary companies
  - c. Capital or equity structure
  - d. Control; identity of any individual, entity, partnership, or organization owning a controlling interest
  - e. Investment by any individual, entity, partnership, or organization in an amount that exceeds 5% of the vendor's net cash flow from the prior reporting year
  - f. Location of manufacturing facilities; including names of the third-party vendor(s) employed to fabricate and/or assemble any component part of the voting and/or tabulating system being submitted for certification, along with the location of all of their facilities with manufacturing capability
  - g. Third-party vendors
  - h. Good Standing status
  - i. Credit rating
- 3. Submit any modifications to a previously certified EPB system to ELECT for review within 30 calendar days from modification; see Appendix H for appropriate reporting process
- 4. If the operating system or any component has reached and/or will reach the Last Date of Mainstream Support within 18 months, as defined in Appendix H, send an upgrade plan with target date(s) to ELECT:
  - a. ELECT must receive the upgrade plan at least 12 months before the Last Date of Mainstream Support
  - b. The Last Date of Mainstream Support cannot include any type of Extended Support, as defined in Appendix H
  - c. The EPB system may still automatically be decertified as defined in Appendix H
- 5. Update all software with the latest patching and vulnerability updates in alignment with Appendix E.

**NOTE**: The SBE reserves the right to require recertification when changes to regulations and/or standards occur.

# 1.4. Recertification

See Appendix F for ELECT's guidelines on when EPB systems must go through recertification.

# **Chapter 2: Basis for Certification**

# 2.1. State Certification Testing

State certification testing will evaluate the design and performance of an EPB system seeking certification to ensure that it complies with all applicable requirements in the Code of Virginia and the SBE and ELECT regulations and policies. ELECT will examine the essential system functions, operational procedures, user guides, documents, certification reports from other states, and reviews from product users.

The EPB system must demonstrate accuracy, reliability, security, usability and accessibility throughout all testing phases.

State Certification Testing will examine all system operations and procedures, including:

- 1. Receive and process the voter registration and election information
- 2. Accurately maintain whole and separate count(s) of voters distinguishable by:
  - a. Ballot Style (Voter's Party/primary, Precinct, Precinct Split)
  - b. Curbside Voter
  - c. Challenged Voter
  - d. Voter Status
  - e. Provisional
  - f. Absentees
  - g. Early Votes
- 3. Provide an intuitive and easy to navigate user interface
- 4. Perform data and operational integrity safeguard tests including:
  - a. Ability to add or remove new units without disturbing the existing units
  - b. Power supply and battery life with an option to display power usage
  - c. Display an appropriate message when the EPB device is operating at less than 20% of remaining power
  - d. Display an appropriate error message when the EPB fails to check in a voter
- 5. Capacity/Load Test Report to include the maximum number of voters that the configuration/network setting can handle
- 6. Performance Report to include the optimal duration of check-in process per voter
- 7. System monitoring and notification of system errors, including:
  - a. Perform a self-test for peripheral connectivity
  - b. Visible display indicating power supply/battery life
  - c. Visible display indicating system connections

- 9. During an interruption of network connection, EPBs should retain and synchronize all voter activities upon restoration of connectivity
- 10. Support the industry standard for clean wipe method remotely and manually
- 11. Transaction Logging and Audit Reports including the following details:
  - a. Log all changes to EPB post the initial download
  - b. Transactions at the polling places
  - c. Export logs in a readable format
  - d. The EPB's audit log(s) must be encrypted, track all transactions and include a date/time stamp
- 12. All modules and data are cryptographic and are FIPS 140-2 v1 compliant including at rest and in transit
- 13. Comply with the NIST SP 800-63B or better digital identity guidelines for authentication and lifecycle management
- 14. Harden the EPB system using the vendor's procedures and specifications.

# 2.2. EPB Hardware, Firmware, Infrastructure, or Component Elements

All equipment used in an EPB system shall be examined to determine its suitability for election use according to the appropriate procedures contained in this document. Equipment to be tested shall be identical in form and function with production units. Engineering or development prototypes are not acceptable. See Appendix G for hardware guidelines.

Any modification to existing hardware, firmware, infrastructure, or other components will invalidate the prior certification by the SBE unless ELECT can review and provide an assurance to the SBE that the change does not affect the accuracy, reliability, security, usability, or accessibility of the system. See Appendix J for the De Minimis Change Guideline that is applicable for hardware.

EPB systems generally utilize vendor-designed software operating on a variety of commercial-offthe-shelf hardware devices. Certification shall be provided to only similarly identical, and previously designated, hardware and operating systems at the time of certification. EPB system software shall be examined and tested to ensure that it adheres to the performance standards specified within this document. EPB Desktop applications must be compatible with all computers, devices, operating system, platforms as specified in the system requirements. See Appendix D for software requirement test assertions.

Any modifications to existing software will invalidate the prior certification by the SBE unless ELECT can review and provide an assurance to the SBE that the change does not affect the accuracy, reliability, security, usability, or accessibility of the system. See Appendix J for the De Minimis Change Guideline that is applicable for software.

# 2.4. Early Voting Connection Requirements

Beginning in November 2020, pursuant to the Code of Virginia, Title 24.2 Elections, <u>Chapter 7</u>, <u>Absentee Voting</u>, Virginia will have a no-excuse absentee in person voting period, referred to as Early Voting.

The new law also allows electoral boards the opportunity to provide additional locations within their locality for all Early Voting activities. Based on the number of registered voters, each locality's electoral board will determine whether to open additional Early Voting locations. Any registered voter within each locality can vote at any one of the Early Voting locations within the specified period prior to Election Day. This requires each locality to have secure connectivity to the voter registration information (VRI) throughout the Early Voting period to:

- 1. Confirm the person is eligible to vote in the election
- 2. Confirm the person has not previously voted in the election
- 3. Record voter history in real-time.

Reference Appendix K for an additional list of security-related requirements that are applicable only for those vendors choosing to host EPBs in the Cloud, as a part of their solution for managed connectivity to/from locality devices during this Early Voting period.

## 3.1. Summary of Process

The State certification is limited to the final products that have been used in full production environment and available for immediate installation. The certification review process goes through six phases. At the end of each phase, ELECT will evaluate the results to determine the certification status.

#### Six Phases of the Certification Review Process:

- 1. Certification Request from Vendor
- 2. Preliminary Review
- 3. Technical Data Package (TDP) to VSTL
- 4. Certification Test Report from VSTL
- 5. On-Site Testing in Mock Election
- 6. Approval by the SBE.

# **3.2. Certification Review Process**

## Phase 1: Certification Request from Vendor

A vendor will request a certification for either a specific EPB system, software, firmware, hardware, and/or modification to an existing certified EPB system. This request should include the following information:

- 1. EPB Certification Application Form, signed by a company officer; see Appendix I
- 2. A copy of the certification(s) from other state(s) for the proposed EPB
- 3. Whether the proposed EPB system has ever been denied certification or had certification withdrawn in any state
- 4. Eight copies of a brief overview description of the EPB system
  - a. Typical marketing brochures are usually sufficient for the description
- 5. A list of all states where the proposed EPB system version is currently used
- 6. The vendor will provide a check for \$10,000 to cover the costs for the travel, expense and billable hours by the VSTL for the certification process. Refunds will be provided to the vendor's if the difference of VSTL's invoices are less and the refund amount is over \$100.00. Testing will take place at ELECT, Washington Building, 1100 Bank Street, Richmond, VA 23219. The VSTL technician will travel to Richmond.

Certification is two-day event. Voting system equipment for certification will be sent before certification begins and shipped out after it is complete.

- a. Checks for \$10,000 must be received by ELECT before the certification will be started Make checks or money order payable to Treasurer of Virginia
  - Checks or money orders should be made payable to Treasurer of Virginia and mailed to: Voting Technology / ELECT, 1100 Bank Street, 1st Floor, Richmond, VA 23219
- 7. TDP must clearly identify all items:
  - a. If the TDP is incomplete or the items in the package are not clearly identified, the entire package could be returned to the vendor
  - b. Upon the receipt of the corrected TDP from the vendor, the evaluation of the EPB system will be rescheduled
- 8. Corporate Information must clearly identify all items:
  - a. If the Corporate Information is incomplete or the items in the package are not clearly identified, the entire package could be returned to the vendor
  - b. The evaluation process will be rescheduled after the corrected package is received.

**NOTE:** The request package with the items above should be sent to the location indicated in Appendix B.

#### Technical Data Package - (please review the excel file)

# There is an excel file you must submit with your request! If you do not see the excel file, please request the "Vendor EPB\_System Certification Standard ... Submission Checklist" excel file from us.

With your application comes an excel file, that allows you to check-off what you have submitted. This excel file also explains that files and contents of files must meet a certain naming convention and have in them only the content expressed in the file name. Please review the excel file for more information. The TDP files you submit must be formatted with the proper naming convention listed on the excel file and have the accurate content in the file. If not your full submission <u>will be rejected</u>. Your TDP must contain the following items if they were not included in the TDP submitted:

- 1. Hardware Schematic Diagrams: Schematic diagrams of all hardware
- 2. *Hardware Theory of Operations*: Documentation describing the theory of operation of the hardware including power cords and backup battery
- 3. *System architecture with network and infrastructure connectivity*: Documentation to include system architecture, network, and data flow diagrams and to clearly specify all applicable components, cloud services and infrastructure connectivity
- 4. *Software Deviations*: Include any exception(s) to the Security Content Automation Protocol (SCAP) checklist; document the reason why there is an exception and the mitigating controls/tools in place to secure the system

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- 5. *Software System Design*: Documentation describing the logical design of the software
  - a. This documentation should clearly indicate the various modules of the software, such as:
    - i. The list of functions
    - ii. System flowchart

- iii. The interrelationships of modules
- iv. The list of data formats that the EPB system can import and export
- b. Clearly specify the operating system and version with:
  - i. The Last Date of Mainstream Support, as defined in Appendix H
  - ii. SHA256 hash value, and modification
- 6. Software and Firmware Source Code: A copy of the EPB, software and firmware source code including the operating system, directory structure of the source code, and a map to show how the source code was built into the final install files. The source code will be sent to the VSTL for review to VVSG standards and/or the vendor should supply VSTL report that the code was reviewed to the standards within the past year. If the operating system or any component has reached and/or will reach the Last Date of Mainstream Support within 18 months, as defined in Appendix H, send an upgrade plan with target date(s) to ELECT. The Last Date of Mainstream Support cannot include any type of Extended Support.
  - 7. Independent Third-Party Application Penetration Analysis Report: An accredited application penetration test conducted, within the past 12 months, to analyze the system for potential vulnerabilities according to current industry standards. Potential vulnerabilities may result from poor or improper system configuration, known or unknown hardware or software flaws, or operational weaknesses in process or technical countermeasures. The test must involve active exploitation of security vulnerabilities of the EPB system, whether or not the vulnerabilities can be mitigated through compensating controls. Pursuant to Virginia Code § 24.2-625.1, the Penetration Analysis Report is confidential and excluded from inspection and copying under the Virginia Freedom of Information Act. If a penetration test has been conducted in another state within the past 12 months on the same version of the EPB system, then that may be submitted to fulfill this requirement.
  - 8. *Customer Maintenance, Repair & Troubleshooting Manual*: Documentation that is normally supplied to the customer for use by the person(s) who will provide maintenance, repair and troubleshooting of the system
  - 9. *Operations Manual*: Documentation that is normally supplied to the customer for use by the person(s) who will operate the system
  - 10. User Guide and Documents: The vendor should provide the following:
    - a. A quick reference guide with detail instructions for a precinct election officer to set up, use, and shut down the EPB system
    - b. Clear model of EPB system architecture with the following documentations:
      - i. End User Documentation

- ii. System-Level and Administrator-Level Documentation
- iii. Developer Documentation
- c. Failsafe data recovery procedures for information in the EPB system
- d. A list of customers who are using or have previously used the EPB system
  - i. The description of any known incidents or anomalies involving the functioning of the EPB system, including how those incidents or anomalies were resolved with customer and date
- 11. *Recommended Security Practices*: CIS Security Best Practices, including:
  - a. System Security Architecture
  - b. System Event Logging
  - c. System Security Specification
  - d. Security Content Automation Protocol (SCAP)
  - e. Cryptography
  - f. Equipment and Data Security
  - g. Network and Data Transmission Security
  - h. Access control
  - i. Authentication procedure
  - j. Software
  - k. Physical Security
- 12. Standard Contract, Product Support and Service Level Agreement (SLA): Customer and Technical Support hours and contact information. The SLA should specify the escalation timeline and procedure with contact information. Vendor's capacity to provide, including:
  - a. On-Site Support and Technical Support within the SLA on:
    - i. Election Day (defined as the start of the Early Voting period up to and including Election Day; see Appendix K)
    - ii. Within 60 days before Election Day
  - b. Resolution to outstanding issue(s), repair, maintenance and service requests within 30 days
- 13. *Maintenance Services, Pricing and Financing Options*: A list of maintenance services with price. Terms for replacing a component or EPB system. Available financing options for purchase or lease
- 14. *Warranty*: The vendor should provide a list of warranty specifications to include the following:
  - a. The period and extent of the warranty
  - b. Repair or Replacement

- i. The circumstances under which equipment is replaced rather than repaired
- ii. The method by which a user requests such replacement
- c. Warranty coverage and costs
- d. Technical documentation of all hardware and software that is used to certify that the individual component will perform in the manner and for the specified time
- 15. Software License Agreement
- 16. *Test Data and Software*: Vendor's internal quality assurance procedure, internal or external test data and reports, and software that can be used to demonstrate the various functions of the EPB system. Vendor should also verify that the version of the applications submitted are identical to the versions that have undergone the certification testing; for example, hash testing tools.
- 17. Non-Disclosure Agreement: If applicable.

**NOTE:** If the EPB system is certified, ELECT will retain the TDP as long as the EPB system is marketed or used in the Commonwealth of Virginia.

#### **Corporate Information (please review the excel file)**

Corporate Information must contain the following items:

- History and description of the business including the year established, products and services offered, areas served, branch offices, subsidiary and parent companies, capital and equity structure, identity of any individual, entity, partnership, or organization owning a controlling interest, and the identity of any investor whose investments have an aggregate value that exceeds more than 5% of the vendor's net cash flow in any reporting year
- 2. Management and staff organization, number of full time and part-time employees by category, and resumes of key employees who will assist Virginia localities in acquiring the system if it is authorized for use
- 3. Certified financial statements for current and past three (3) fiscal years
  - a. If the vendor is not the manufacturer of the EPB system, then submit the certified financial statements of the manufacturer for the past three (3) fiscal years
- 4. Bank Comfort Letter from the vendor's primary financial institution
  - a. If the vendor uses more than one financial institution, multiple Comfort Letters must be submitted
- 5. Certificate of Good Standing issued within 2 months
- 6. Credit rating issued within 2 months
- 7. If publicly traded, indexes rating of the business debt

- 8. Gross sales in EPB products and services for the past three (3) fiscal years and the percent of the vendor's total sales
- 9. The location of all facilities with manufacturing capability; including names of the third-party vendor(s) that are employed to fabricate and/or assemble any component part of the EPB system being submitted for certification, along with the location of all of their facilities with manufacturing capability
- 10. The location and servicing capability of each facility that will be used to service the EPB system for certification and the service limitation of the facility
- 11. Quality assurance process used in the manufacturing and servicing of the EPB system
- 12. Configuration management process used with the EPB system.

**NOTE**: If the EPB system is certified, ELECT will retain the Corporate Information as long as the EPB system is marketed or used in Virginia. ELECT will sign a statement of confidentially for Corporate Information only.

## **Proprietary Information**

Prior to or upon submission of its certification request, the vendor shall identify any information in its request and/or accompanying materials that it believes should be treated as confidential and proprietary. Furthermore, the vendor must state the reasons why such information should be treated as confidential and proprietary.

"Identify" means that the information must be clearly marked with a justification as to why the information should be treated as confidential and proprietary information. A vendor shall not designate as proprietary information (a) the entire certification request or (b) any portion of the certification request that does not contain trade secrets or proprietary information.

ELECT cannot guarantee the extent to which any material provided will be exempt from disclosure in litigation or otherwise. ELECT, however, agrees to provide the vendor with five (5) days' notice prior to disclosing such material to third parties so that the vendor has the opportunity to seek relief from a court prior to the disclosure of such materials by ELECT.

#### Phase 2: Preliminary Review

The Voting Technology Coordinator or designee will review the TDP, Corporate Information and other materials provided, and notify the vendor of any deficiencies. Certification of the EPB system will not proceed beyond this phase until the TDP and Corporate Information are complete.

The Voting Technology Coordinator or designee will notify the vendor to submit the following for evaluation:

- 1. Production working model of the EPB to run through all phases of testing, including:
  - a. All hardware, software and firmware necessary to run the EPB
  - b. Software shall be provided in a format readable by the EPB hardware that is being submitted for certification
  - c. All commercial-off-the-shelf software and necessary drivers, including the operating system, any software applications for logging, reporting, printing, etc.
  - d. All peripheral devices, including those required for usability and accessibility
  - e. Any other components recommended by the manufacturer for use
- 2. Copy of the Test documents from prior VSTL certification testing, including Test Plan, Test Report, Test Procedures, and Test Cases
- 3. A release to the VSTL to respond to any requests for information from the Commonwealth of Virginia
- A release to other states which have decertified the system or prior versions of the system to respond to any requests for information from the Commonwealth of Virginia
- 5. Any other materials and equipment deemed necessary by ELECT

The Voting Technology Coordinator or designee will conduct a preliminary analysis of the TDP and the EPB system with VSTL. The Voting Technology Coordinator or designee will also review the Corporate Information and other materials to prepare an Evaluation Proposal, which includes:

- 1. Components of the EPB system to be certified
- 2. Financial stability and sustainability of the vendor to maintain product support and contractual agreement for the EPB system
- 3. Preliminary analysis of TDP

#### Phase 3: Technical Data Package to Voting Systems Test Laboratory

In addition, the vendor should submit the TDP to the Voting Technology Coordinator, who shall provide the TDP to the VSTL following review.

#### Phase 4: Certification Test Report from VSTL

VSTL will work directly with the vendor and ELECT designee to complete all test assertions and test cases and the Certification Test Report will be sent to ELECT upon completion.

ELECT will coordinate with a local jurisdiction to test the EPB system in a Mock Election. With the vendor present, the Electoral Board members from the local jurisdiction along with ELECT will oversee the test use of the system in a Mock Election.

### Phase 6: Approval by the SBE

Based on the report from the VSTL, the results from the On-Site Testing in Election and other information in their possession, the SBE will decide whether the EPB system will be certified for use in the Commonwealth of Virginia. The decision will be sent to the vendor.

# **3.3. Incomplete Certification Process**

If the certification process is terminated, the vendor will forfeit all fees received by ELECT. Any certification process terminated under this provision must be re-initiated from Phase 1. The vendor is responsible to pay all outstanding balance due to ELECT before ELECT accepts subsequent requests from the vendor.

ELECT reserves the right to terminate the certification process when:

- 1. Vendor does not respond to a request from ELECT within 90 days
- 2. ELECT issues any concerns regarding the certification
- 3. The Vendor withdraws from the process
- 4. The system fails the VSTL certification test
- 5. The test lab cannot conduct the certification testing with the equipment on-hand

# Appendices

#### A – Glossary

**Anomaly** – Any event related to the security or functioning of the EPB system that is out of the ordinary regardless of whether it is exceptional or not; a deviation from the norm.

**De Minimis Change** – A minimum change to a certified EPB system's hardware, software, TDP, or data. The nature of changes will not materially alter the system's reliability, functionality, capability, or operation. Under no circumstance shall a change be considered De Minimis Change, if it has reasonable and identifiable potential to impact the system's performance and compliance with the applicable EPB Standard. Reference: EAC Testing & Certification Program Manual version 2.0 and Notices of Clarification.

**Department of Elections (ELECT)** – ELECT conducts the SBE's administrative and programmatic operations and discharges the board's duties consistent with delegated authority.

**Election Officer** – A registered voter in Virginia appointed by a local electoral board to serve at a polling place for any election. Officers of election must attend training conducted by the electoral board or the general registrar. Some of their duties on Election Day include identifying qualified voters and checking them in on the pollbooks; handing voters their correct ballots; telling voters the proper procedure for inserting ballots into the voting machine; and, when applicable, providing a voter with a provisional ballot.

**Electronic Pollbook (EPB) System**– A system containing an electronic list of registered voters that may be transported and used at a polling place. This is the official list of registered voters eligible to vote in the election; it is used to verify a voter's eligibility to receive a ballot and captures voter history in real time to prevent double voting. The term "electronic pollbook system" refers to the total combination of mechanical, electro-mechanical, electronic and digital equipment (including the software, firmware, and documentation required to program, control, and support the equipment).

**Incident** – Any event related to the security or functioning of the EPB system that may have caused or caused an interruption to the Check-in and/or Reporting process.

**Precinct** – A precinct is a geographic area within a locality or a town, established by ordinance by the local governing body. As per the Code of Virginia § 24.2-307, the "governing body of each county and city may establish as many precincts as it deems necessary." A precinct must be wholly contained in any district used to elect members of the local governing body. The local governing body also determines the location of the polling place where residents vote.

**State Board of Elections (SBE)** – The State Board of Elections is authorized to supervise, coordinate, and adopt regulations governing the work of local electoral boards, registrars, and officers of election; to provide electronic application for voter registration and delivery of absentee ballots to eligible military and overseas voters; to establish and maintain a statewide automated voter registration system to include procedures for ascertaining current addresses of registrants; to prescribe standard forms for registration, transfer and identification of voters; and to require cancellation of records for registrants no longer qualified. <u>Code of Virginia, Title 24.2</u>, Chapters <u>1</u>, <u>4</u> and <u>4.1</u>.

**Voting Systems Test Laboratory (VSTL)** – Test laboratory accredited by the National Voluntary Laboratory Accreditation Program (NVLAP) to be competent to test EPB systems.

#### **B** - Contacts

#### The Department of Elections

The certification request package should be sent to:

Virginia Department of Elections ATTN: EPB System Certification 1100 Bank Street, 1st Floor Richmond, Virginia 23219-3497

#### All other inquiries should be sent to:

Email: info@elections.virginia.gov

#### C – Acceptance Test

As required by the Code of Virginia §24.2-629 (E) and the procurement process, the local jurisdiction with the assistance of state officials or consultants will conduct the Acceptance Test.

The local jurisdiction will examine that the purchased or leased system to be installed is <u>identical</u> to the certified system and that the installed equipment and/or software are fully functional and compliant with the administrative and statutory requirements of the jurisdiction. The state requires localities to perform hash testing of applications software, as well as, send a letter to ELECT, as required by the procurement process, to confirm that the versions of all software and model(s) of equipment received are identical to the certified system.

As part of the acceptance test the vendor will demonstrate the system's ability to execute its designed functionality as presented and tested during certification, including:

- 1. Mark voters as checked in, voted, and given a ballot only after specific actions
- 2. Provide the user notification and display an appropriate instruction based on the voter status:
  - a. Protected voters
  - b. Inactive voters
  - c. Absentee voters
  - d. Voters out of precinct
  - e. Voters that already voted
- 3. Perform data and operational integrity safeguard tests including:
  - a. Ability to add or remove new units without disturbing the existing units
  - b. Power supply and battery life with an option to display power usage
  - c. Display an appropriate message when the EPB device is operating at less than 20% of remaining power
  - d. Display an appropriate error message when the EPB fails to check in a voter
- 4. Performance Report to include the optimal duration of check-in process per voter
- 5. System monitoring and notification of system errors, including:
  - a. Perform a self-test for peripheral connectivity
  - b. Visible display indicating power supply/battery life
  - c. Visible display indicating system connections
- 6. Comply with and enable voter and operator compliance with all applicable procedural, regulatory, and statutory requirements
- 7. Produce an audit log

- 8. Close the election and provide multiple secure files which are capable of providing voter credit to the Voter Registration System
- 9. Data preservation and redundancy to maintain a printable checklist format of the voter registration record and voter activity record on a removable storage. When one to all of the EPBs become inoperable, and if there is not an alternate recovery means available, then the removable storage must reflect the voter activity record at that moment and can be used to continue with election
- 10. During an interruption of network connection, EPBs should retain and synchronize all voter activities upon restoration of connectivity
- 11. Secure the reliable data transfers and display appropriate message for each data transfer to outside of closed network including electronic data management system, central server and cloud data service (This is only for testing of EPBs that will be used for Early Voting)
- 12. Transaction Logging and Audit Reports including the following details:
  - a. Log all changes to EPB post the initial download
  - b. Transactions at the polling places
  - c. Export logs in a readable format
  - d. The EPB's audit log(s) must be encrypted, track all transactions and include a date/time stamp
- 13. All modules and data are cryptographic and are FIPS 140-2 v1 compliant including at rest and in transit
- 14. Comply with the NIST SP 800-63B or better digital identity guidelines for authentication and lifecycle management
- 15. Support the industry standard for clean wipe method remotely and manually.

#### Audit and Validation of Certification

It is the responsibility of both the vendor and the local jurisdiction to ensure that an EPB system, that is supplied or purchased for use, in the Commonwealth of Virginia has been certified by the SBE. It is the responsibility of the vendor to submit any modifications to a previously certified EPB system to the ELECT for review.

If any questions arise involving the certification of an EPB system in use in Virginia, ELECT shall verify that the EPB system in use is identical to the EPB system submitted for certification. Any unauthorized modifications to a certified system may result in decertification of the system by the SBE or bar an EPB system vendor from receiving certification of EPB systems in the future with the Commonwealth of Virginia.

# D – Test Assertions

The following test assertions will be executed by the ELECT designated VSTL.

Statutory Requirement	Test Assertions
If EPBs are used in the locality or electronic voter	I – The EPB must display the voter's birth year,
registration inquiry devices are used in precincts in	but no other birthday information.
the locality, the Department shall provide a regional	
or statewide list of registered voters to the general	
registrar of the locality. The Department shall	
determine whether regional or statewide data is	
provided. Neither the pollbook nor the regional or	
statewide list or registered voters shall include the	
day and month of birth of the voter, but shall	
include the voter's year of birth. § 24.2-404(A7)	
In no event shall any list furnished under this section	I – The EPB cannot have a field to display partial
contain the social security number, or any part	or complete Social Security Numbers.
thereof, of any registered voter, except for a list	
furnished to the Chief Election Officer of another	
state permitted to use social security numbers, or	
any parts thereof, that provides for the use of such	
numbers on applications for voter registration in	
accordance with federal law, for maintenance of	
voter registration systems. § 24.2-406(C)	
The EPB System shall have the ability to prepare a	I – The EPB provides a report that can be filtered
separate pollbook report for each party taking part	by party.
in a primary election at the same time. § 24.2-531	
Record the name and consecutive number of the	I – The EPB provides an input field to record
voter at the time he offers to vote. Enter an EPB	name and consecutive number of a voter when
record for each voter and recording each voter's	they present themselves to vote.
name, including voters unable to enter the polling	
place, and for verifying the accurate entry of the	II – The EPB shall automatically enter consecutive
	numbers from a given starting point.

EPB record for each registrant on the Virginia Voter Registration System. § 24.2-611(B)	III – The EPB System shall have the ability to indicate whether a voter voted "Outside Polls" or "OP." The operator shall be allowed to notate independently or in conjunction with other notations set forth in these requirements. The EPB System shall have the ability to provide listings and counts of such voters.
The State Board shall incorporate safeguards to assure that the records of the election, including the pollbook, voter count sheets, or other alternative records, will provide promptly an accurate and secure record of those who have voted. § 24.2- 611(C)	I – The EPB must produce an audit log that records data that has been successfully transferred.
In the event that the EPBs for a precinct fail to operate properly and no alternative voter list or pollbook is available, the officers of election, in accordance with the instructions and materials approved by the State Board, shall (i) maintain a written list of the persons EPB and (ii) provide to each person EPB a provisional ballot to be cast as provided in § 24.2-653. § 24.2-611(E)	<ul> <li>I – The EPB must be able to produce a data output in a format deemed necessary by the Commonwealth of Virginia.</li> <li>II – The EPB must maintain data preservation and redundancy so in the case where the EPB becomes inoperable the data that has been input can be retrieved.</li> </ul>
If the person challenged refuses to sign the statement, he shall not be permitted to vote. If, however, he signs the statement, he shall be permitted to vote on the voting system in use at the precinct, unless he is required to cast a provisional ballot pursuant to § 24.2-651.1	<ul> <li>I – The EPB must have the capability to display an indication that a voter has been challenged.</li> <li>II – The EPB must have the functionality to identify a voter that cannot be processed as a regular voter. This functionality has to be configurable so that the election day reasons can</li> </ul>
When the voter has signed the statement and is permitted to vote, the officers of election shall mark his name on the pollbook with the first or next consecutive number from the voter count form, or	be updated without a software update. III – The name of required document must be pre-loaded in EPB. Poll worker must be able to

shall enter that the voter has voted if the pollbook is in electronic form, and shall indicate on the pollbook that he has signed the required statement in accordance with the instructions of the State Board. If the envelope containing a voted absentee ballot has been properly signed by the voter, such ballot shall not be subject to challenge pursuant to this section. § 24.2-651	select from the voter check-in screen the name of document that the voter is required to sign.
Any person who offers to vote, who is listed on the pollbook, and whose name is marked to indicate that he has already voted in person in the election	I – The EPB must disable all check in options if the voter's status is VOTED.
shall cast a provisional ballot as provided in § 24.2- 653. The State Board of Elections shall provide instructions to the electoral boards for the handling and counting of such provisional ballots. § 24.2- 651.1	II – The EPB must require a supervisor control to change the voter status from VOTED or add the absentee status.
The data disc or cartridge containing the electronic records of the election, or, alternately, a printed copy of the pollbook records of those who voted,	I – All reports produced by the EPB must contain election identification information.
shall be transmitted, sealed and retained as required by this section, and otherwise treated as the pollbook for that election for all purposes subsequent to the election. § 24.2-668(C)	II – The removable media must be able to be sealed, transportable, and retain information as required.
Before the polls open, the officers of election at each precinct shall mark, for each person on the absentee voter applicant list, the letters "AB"	I – The EPB must notify and provide user instructions for absentee and early voters ("AB").
(meaning absentee ballot) in the EPB record column on the pollbook. § 24.2-711	II – The EPB must require supervisor controls to change the absentee status of a voter.

Functional Requirement	Test Assertions
Allows user to cancel a voter check-in. Requires supervisor controls prior to cancellation of a voter check-in. Provides ability to select reason for	I – The EPB must have the ability to cancel a voter check-in.
cancellation.	<ul> <li>II – The EPB must provide the ability to select a reason for cancellation and provide an input for a supervisor password.</li> </ul>
At voter check in, provide notification of "inactive" voter status, including on-screen instructions and options for processing the "inactive" voter.	I – The EPB must have the functionality to identify a voter that cannot be processed as a regular voter.
	II – The EPB displays on-screen instructions.
	III –The EPB allows selection of the appropriate document name that the voter is required to sign.
Provides the voter address look-up to redirect voters to the correct polling place. Contains additional functionality to include driving directions.	I – The EPB must contain a feature that allows the user to look-up voter's address to redirect them to the correct polling place.
	II – The EPB must contain a feature that includes driving directions.
Provides a variety of voter look-up capabilities, including first and last name, year of birth, address, District, and Voter ID. Enables each search to be filtered to reduce the number of records returned. Allows configuration of additional advanced search capabilities.	I – All search for voters must have the capability for an advanced search so results can be filtered on any combination of the following data: last name, first name, year of birth, address, District and Voter ID.

Maintain separate elections such as primary elections for multiple parties. Manage the voter list and counts by separate elections.	I – The EPB must have the ability to manage the voter list and count by party in a partisan election.
Allows configuration of on-screen poll worker instructions and messages without software changes.	<ul> <li>I – The EPB must have a feature that allows for messaging and instructions to be editable without requiring a software update.</li> </ul>
Allows configuration of document name(s) when a voter's status requires a document to be signed.	<ul> <li>I – The EPB must have a feature that allows for configuration of document name(s) prior to Election Day without requiring a software update.</li> </ul>
Ability to customize workflow requirements according to the State and/or jurisdiction requirements and preferences.	I – The EPB must be customizable so changes in workflow requirements and/or the change State procedures in the voter check-in process can be accommodated.
<i>Provides the user with a continuous on-screen voter check-in count, customizable by specific category.</i>	I – The EPB must display and automatically update the voter credits issued and synchronize with other units on a network.
Displays an opening screen to allow the user to confirm election date, polling place location, number of eligible voters, and zero voter check-in count prior to opening the polls.	I – The EPB must have a verification screen that displays the election date, polling place location, the number of voters for the location, and zero voter have checked in.
Users with minimal system knowledge should be able to configure and customize reports.	I – The EPB reporting module should be configurable and customizable by a user with minimal system knowledge.
Receive and process the voter registration and election information.	I – The EPB must be able to add, remove, update, and delete stored information.

	<ul> <li>II – The EPB must be able to retrieve a specific voter from a list of provided voters and issue voter credit.</li> <li>III – The EPB must provide a verification that the voter and election data are accurately loaded in the EPB.</li> </ul>
Accurately maintain whole and separate count(s) of voters distinguishable by Ballot Style (Voter's Party/primary, Precinct, and Precinct Split), Curbside Voter, Challenged Voter, Voter Status, Provisional, Absentees and Early Votes.	I – The EPB must be able to provide reports that distinguish voters by ballot style, party, precinct, precinct split, curbside voter, and voter status.
The EPB shall have the ability and the option to scan the barcode of a Virginia driver's license.	I – The EPB must be able to scan the barcode from the Virginia State Issued IDs: Driver's License.
	<ul> <li>II – If the download is successful, display the voter name and address on the check-in screen.</li> <li>III – Display an appropriate message if the ID is not accepted.</li> </ul>

System Requirement	Test Assertions
EPBs cannot connect to a Voting System at any time.	<ul> <li>I – The EPB must not be required for the voting system to perform any functions, but may provide a digital code for the voter's ballot retrieval on Ballot Marking Devices.</li> <li>II – The EPB cannot connect to the voting system.</li> </ul>
	II – The LFB cannot connect to the voting system.

Durin	g an interruption of network connection, EPBs	I – The EPB must be networkable. Once
	d retain and synchronize all voter activities	networked together all EPB's must synchronize
	restoration of connectivity.	to the most current voter information.
,	, ,	II – If network connectivity is lost, once restored
		all devices on the network must synchronize.
		······································
Perfo	rm data and operational integrity safeguard	I – The EPB must have a report that provides
tests	including:	statistics on the duration of voter check-in
i.	Ability to add or remove new units without	process and the maximum number of voters the
	disturbing the existing units	configuration can handle.
ii.	Power supply and battery life with an option	
	to display power usage	
iii.	Display appropriate message when the EPB	
	device is operating at less than 20% of	
	remaining power	
iv.	Display appropriate error message when a	
	voter is not counted	
ν.	Capacity/Load Test report to include the	
	maximum number of voters the	
	configuration setting can handle	
Perfo	rmance report to include the optimal duration	
-	eck-in process per voter.	
Syste	m monitoring and notification of system errors	I – The EPB must have battery status indicator
incluc	ling:	and a peripheral connectivity indicator.
i.	Perform a self-test for peripheral	
	connectivity	II – The EPB must log all system errors and notify
ii.	Visible display indicating power	the user of errors that can be corrected by the
	supply/battery life	user.
iii.	Visible display indicating system	
	connections.	

Security Requirement	Test Assertions
Support the industry standard for clean wipe	I -The EPB must support the ability to write ones
method remotely and manually.	and zeros or shred all removable media.
Utilize security best practices for internet connectivity including network, wireless, and cloud services.	<ul> <li>I – The EPB must employ the following management techniques:</li> <li>Upgrade to a Modern Operating System and keep it up-to-date</li> <li>Exercise Secure User Habits</li> <li>Leverage Security Software</li> <li>Safeguard against Eavesdropping</li> <li>Protect Passwords</li> <li>Limited Use of the Administrator Account</li> <li>Employ Firewall Capabilities</li> <li>Implement WPA2 on the Wireless Network</li> <li>Limit Administration to the Internal Network</li> </ul>
Comply with the latest encryption standard for all data including data-at-rest and data-in-transit. This requirement applies to all IT equipment including mobile and stand-alone.	<ul> <li>I – All modules and data are cryptographic and are FIPS 140-2 v1 compliant.</li> <li>II – The EPB's audit log must be encrypted, track all transactions and include a date/time stamp.</li> </ul>
Comply with the NIST SP 800-63B or better digital identity guidelines for authentication and lifecycle management.	<ul> <li>I – All passwords used by the EPB follow the NIST SP 800-63B Standard.</li> <li>II – All passwords used by the EPB must allow upper case, lower case, numbers, and special characters.</li> </ul>
	III – The same password cannot be reused within at least the past 10 times.

	<ul> <li>IV – The EPB requires passwords to be changed every 6 months.</li> <li>V – The EPB must provide the option to mask or unmask passwords at text entry.</li> </ul>
Comply with the Access Management best practices for System Administrator and Network Administrator.	<ul> <li>I – The EPB must employ the following management techniques: <ul> <li>Centralization of all components</li> <li>Role Based Access Control</li> <li>Employ Zero Trust Identity Security</li> <li>Use the Principle of Least Privilege</li> <li>Automated Onboarding</li> <li>Automated Off-boarding</li> <li>Orphaned Account Detection and Removal</li> <li>Multifactor Authentication</li> <li>Notification of failed logon attempts</li> <li>Notification of use of Privileged Accounts.</li> </ul> </li> </ul>
Harden the EPB System using the vendor's procedures and specifications.	<ul> <li>I – The EPB Vendor must provide a system hardening specification for the system.</li> <li>II – Assessed via automated scanning tools (i.e. CIS L1 benchmarks).</li> </ul>
Restrict connections to EPBs from the specified devices such as the printer and authorized USB at the polling place. Reject all connections from other external devices.	I – The EPB must restrict all ports to only allow known system components to communicate with the EPB and not allow unknown device to connect.
EPBs should be configured to synchronize data within the defined network only. Disable connection to all unauthorized network including publicly	<ul> <li>I – The EPB must be networkable. Once</li> <li>networked together all EPB's must synchronize</li> <li>to the most current voter information.</li> </ul>

accessible network. Any external connectivity must be IP whitelisted.	<ul> <li>II - Any failure of a device can not impact the remaining units.</li> <li>III - The EPB must not connect to unauthorized networks.</li> </ul>
	IV – The EPB must not allow connections that are not IP whitelisted.
Secure and reliable data transfers and display appropriate message for each data transfer to outside of the approved network including electronic data management system, central server and cloud data service.	I – The EPB must have success and failure message to the user for the transfer of data outside of the approved network.
When wireless is activated on an EPB device, there is a very visible means/mechanism that alerts others of this state.	<ul> <li>I – The EPB effectively alerts others when the wireless state is activated on EPB device. (E.g. clearly visible indicator light on device, text alert, etc.)</li> </ul>

Audit Requirement	Test Assertions
Transaction Logging and Audit Reports includes the	<ul> <li>I - The EPB must have a transaction log containing the following: <ul> <li>Records of election preparation</li> <li>Records of transactions in the polling place</li> <li>Human-readable logs</li> <li>Ability to export logs</li> <li>Identify and manage security incidents and fraudulent activities</li> <li>Track and resolve operational problems.</li> </ul> </li> </ul>

Reconciliation of data load to EPB to handle	I – The EPB must provide a verification that the
exceptions and discrepancies.	data loaded for the election was successful,
	accurate, and any discrepancies in the process
	handled.

All vendors must comply with the policies, guidelines, and directives regarding software patching of EPB systems as adopted and modified by the SBE from time to time.

#### **F** – Recertification Guidelines

All vendors must comply with the policies, guidelines, and directives regarding recertification of EPB systems as adopted and modified by the SBE from time to time.

If there is evidence of a material non-compliance, ELECT will work with the vendor to resolve the issue, and ultimately the SBE reserves the right to decertify the EPB system.

An EPB system that has been decertified by the SBE cannot be used for elections held in the Commonwealth of Virginia and cannot be purchased by localities to conduct elections.

#### G – Hardware Guidelines

Memory devices or USB drives provided with the EPB system and/or supplied to localities must follow these standards:

- 1. Must be fully wiped per the DoD 5220.22-M wiping standard to prevent any preloaded software from being inadvertently installed on the systems
- 2. Must be cryptographic and FIPS 140-2 v1 compliant
- 3. Must use SHA256 hashing algorithm or higher
- 4. Must comply with applicable Commonwealth information security standards
- 5. Must comply with applicable policies, guidelines, and directives as adopted and modified by the SBE from time to time.

#### H – EPB System Modifications & Product End of Life Planning

#### **EPB System Modifications**

The process for reporting modification will be determined by ELECT based upon policies, guidelines, and directives as adopted and modified by the SBE from time to time.

#### **Product End of Life Planning**

"End-of-life" (EOL) is a term used with respect to product (hardware/software/component) supplied to customers, indicating that the product is in the end of its useful life (from the vendor's point of view), and a vendor stops sustaining it; i.e. vendor limits or ends support or production for the product.

Product support during EOL varies by product. Depending on the vendor, EOL may differ from end of service life, which has the added distinction that a vendor of systems or software will no longer provide maintenance, troubleshooting or other support. For example, Extended Support is the period following end of Mainstream Support.

The definitions of Last Date of Mainstream Support and Extended Support, as applicable to decertification/recertification and associated policies and procedures, will be determined by ELECT based upon policies, guidelines, and directives as adopted and modified by the SBE from time to time. As of initial adoption of this standard by the SBE, the definitions are as follows: <u>Mainstream Support</u>: The first phase of the product lifecycle; when support is complimentary <u>Extended Support</u>: The phase following Mainstream Support, in which support is no longer complimentary

Last Date of Mainstream Support: The last day of Mainstream Support

Policies and procedures applicable to decertification/recertification of EPB systems which contain software or hardware components that have and/or will reach the Last Date of Mainstream Support within 18 months, will be determined by ELECT based upon policies, guidelines, and directives as adopted and modified by the SBE from time to time.

An EPB system could still be decertified even if an upgrade plan is submitted. This could happen for a variety of reasons, such as a vendor is not showing progress in meeting their upgrade plan.

#### I – EPB Certification Application Form



The company officer or designee who is responsible for the Electronic Pollbook System should complete this form. With this signature, the company officer agrees to a release for the VSTL as well as other states that may have decertified the EPB to respond to any questions by ELECT. This application must be signed by a company officer and enclosed in the EPB Certification Request Package.



Check if you prefer to have the VSTL testing performed at another site to be specified which may require additional cost for the testing.

Name of Company:
Name and Title of Corporate Officer:
Contact Phone Number:
Email Address:
Primary Address of Company:
City, State, Zip Code:
Name of EPB System to be certified:
Version Number/Name of EPB System to be certified:
I reviewed and confirmed that the EPB meets the requirements of the Virginia Electronic Pollbook Certification Standard. My company will comply with additional requests in a timely

manner to complete this certification.

Signature of Corporate Officer: \_\_\_\_\_

Date:

#### J – De Minimis Change Guideline

The SBE has adopted the EAC's De Minimis Change Guideline and applicable EAC Notice of Clarification of De Minimis Change Guidelines to manage a minimal hardware and/or software related change to a certified EPB system in a consistent and efficient manner. Software De Minimis Changes should have the following general characteristics:

- 1. Update a discrete component of the system and do not impact overall system functionality
- 2. Do not affect the accuracy of the component or system
- 3. Do not negatively impact the functionality, performance, accessibility, usability, safety, or security of a component or system
- 4. Do not alter the overall configuration of the certified system
- 5. Can be reviewed and/or tested by VSTL personnel in a short amount of time (approximately less than 100 hours).

A vendor must submit the VSTL's endorsed package to ELECT for approval. A proposed De Minimis Change may not be implemented to the certified EPB system until the change has been approved in writing by ELECT.

#### VSTL Endorsed Changes

The vendor will forward to ELECT any change that has been endorsed as De Minimis Change by VSTL. The VSTL's endorsed package must include:

- 1. The vendor's initial description of the De Minimis Change, a narrative of facts giving rise to, or necessitating, the change, and the determination that the change will not alter the system's reliability, functionality, or operation.
- 2. The written determination of the VSTL's endorsement of the De Minimis Change. The endorsement document must explain why the VSTL, in its engineering judgment, determined that the proposed De Minimis Change meets the definition in this section and otherwise does not require additional testing and recertification.

#### **VSTL Review**

The vendor must submit the proposed De Minimis Change to a VSTL with complete disclosures, including:

- 1. Detailed description of the change
- 2. Description of the facts giving rise to or necessitating the change

- 3. The basis for its determination that the change will not alter the system's reliability, functionality, or operation
- 4. Upon request of the VSTL, the EPB system model at issue or any relevant technical information needed to make the determination
- 5. Document any potential impact to election officials currently using the system and any required notifications to those officials
- 6. Description of how this change will impact any relevant system documentation
- 7. Any other information the VSTL needs to make a determination.

The VSTL will review the proposed De Minimis Change and make an independent determination as to whether the change meets the definition of De Minimis Change or requires the EPB system to undergo additional testing as a system modification. If the VSTL determines that a De Minimis Change is appropriate, it shall endorse the proposed change as a De Minimis Change. If the VSTL determines that modification testing and recertification should be performed, it shall reclassify the proposed change as a modification. Endorsed De Minimis Change shall be forwarded to ELECT for final approval. Rejected changes shall be returned to the vendor for resubmission as system modifications.

#### **ELECT's Action**

ELECT will review the proposed De Minimis Change endorsed by a VSTL. ELECT has sole authority to determine whether any VSTL endorsed change constitutes a De Minimis Change under this section.

ELECT's Approval: ELECT shall provide a written notice to the vendor that ELECT accepted the change as a De Minimis Change. ELECT will maintain the copies of approved De Minimis Change and track such changes.

ELECT's Denial: ELECT will inform the vendor in writing that the proposed change cannot be approved as De Minimis Change. The proposed change will be considered a modification and requires testing and certification consistent with this Certification Standard.

De Minimis Change is not applicable to the EPB system currently undergoing the State Certification testing; it is merely a change to an uncertified system and may require an application update.

#### **K** – Early Voting Connection Requirements

The following <u>additional</u> requirements exist if the EPB Vendor utilizes the cloud to host EPBs for locality access during the Early Voting period:

- 1. Utilize security best practices for internet connectivity including network, wireless, and cloud services.
- Utilize a cloud service provider (CSP) whose infrastructure and applications are NIST 800-53 certified through a third party entity.
- Ensure that CSP SLA contains three major components: Service level objectives, Remediation policies, and penalties/incentives related to NIST compliance, exclusions, and caveats.
- 4. The connection via VPN must be FIPS 140-2 v1 certified, whether it is a dedicated SSLVPN or just a dedicated connection. If there is a dedicated connection, thorough documentation must be provided.
- 5. If the EPB Vendor supplies the mobile devices, ensure compliance with NIST 800-53 in relation to these devices, as is done with the infrastructure.
- 6. Storage, processing, migration, access control, and detection to and from the cloud must be NIST 800-53 compliant.
- Ensure the CSP is NIST certified by validating their credentials through their thirdparty certification provider. Ask for internal vulnerability/penetration testing reports, audit reports, incident reports, and evidence of remedial actions for any issues raised. Also, verify tracking of mitigating action-tracking mechanisms (POA&M tracking).

All vendors must comply with the policies, guidelines, and directives regarding Early Voting connection requirements as adopted and modified by the SBE from time to time.



\* VIRGINIA \* STATE BOARD of ELECTIONS

# Election Systems & Software Electronic Pollbook Certification

BOARD WORKING PAPERS Londo Andrews Voting Systems Security Manager



### VIRGINIA \* DEPARTMENT of ELECTIONS

#### Memorandum

- To: Chairman O'Bannon, Vice Chair Dance, Secretary Alvis-Long, Delegate Merricks and Mr. Matthew Weinstein
- From: Londo Andrews, Voting Systems Security Manager
- Date: April 10, 2024
- Election Systems and Software, LLC Electronic Pollbook (EPB) System Certification Re: - ExpressPoll 7.2.6.0 version

#### Suggested motion for Board Member to make:

I move that the Board certify the use of Election Systems & Software (ES&S) electronic pollbook system – ExpressPoll 7.2.6.0, in elections in the Commonwealth of Virginia, pursuant to the State Certification of Electronic Pollbooks:

Requirements and Procedures.

Applicable Code Section: § 24.2- Chapter 6 - 611 Attachments:

Your Board materials include the following:

- ES&S ExpressPoll 7.2.6.0 EPB system certification letter provided by SLI Compliance
- Chesterfield County, March 21, 2024 Mock Election correspondence
- Virginia State Certification of Electronic Pollbooks: *Requirements and Procedures*

#### **Background:**

Following the steps prescribed in the Virginia State Certification of Electronic Pollbooks: Requirements and Procedures, Election Systems & Software (ES&S) initiated the certification evaluation to the Department of Elections on Feb. 26, 2024. ES&S provided their Technical Data Package and Corporate Information (required under step 2 of the Requirements and Procedures). Both of these submissions were deemed complete and in sufficient detail to warrant step 3, the Preliminary Review. During the preliminary review, the state-designated evaluation agent conducted a preliminary analysis of the TDP and other materials provided and prepared test assertions. ES&S provided the certification fee and the testing/evaluation was conducted on March 18th through March 20th, 2024 at the ELECT facilities in Virginia. In addition, the system was successfully tested in a Mock Election in Chesterfield County on March 21, 2024. The ES&S ExpressPoll (electronic pollbook) presented for certification under version 7.2.6.0 successfully completed Virginia Electronic Pollbook State Certification requirements.



Election Systems & Software ExpressPoll 7.2.6.0 State of Virginia Audit Report Letter

March 22<sup>nd</sup>, 2024

Commissioner Susan Beals 1100 Bank Street, 1st Floor Richmond, VA 23219-3947

**Re:** Audit of the Election Systems & Software ExpressPoll 7.2.6.0

Dear Ms. Beals,

SLI Compliance is submitting this letter as a summary of the auditing efforts for Election Systems & Software ExpressPoll 7.2.6.0.

The evaluation was conducted on March 18<sup>th</sup> to March 20th, 2024, in the Virginia Department of Elections offices in Richmond, Virginia.

The scope of the audit included verifying compliance with the requirements/test assertions contained in appendices D (Test Assertions) and G (Hardware Guidelines) in the appropriate VA Electronic Pollbooks Certification Standards and Virginia test cases, which is currently accepted for testing and certification by the Virginia Department of Elections.

SLI also confirmed that a source code review was performed and a penetration or security test report for the Election Systems & Software ExpressPoll 7.2.6.0 were provided to Virginia for their acceptance.

It has been determined that the Election Systems & Software ExpressPoll 7.2.6.0 meets the audited acceptance criteria of the State of Virginia's ePollBook Standard, meets the requirements of Virginia Election Laws §24.2, except for the following:

- To unmask passwords at text entry (T0066)
- Onboarding and Off-boarding is completed manually (T0067)
- Audit reports must be requested through Election Systems and Software (T0077, T0078 and T0079)



Election Systems & Software ExpressPoll 7.2.6.0 components audited were comprised of:

Application/iOS	Version
Windows 10	LTSC 2019
ExpressPoll	7.2.6.0

Device	Serial Number	Model
DEMOPB00059	O67660310451	Microsoft Surface Go 2
DEMOPB00064	0B36PFP222533F	Microsoft Surface Go 3
DEMOPB00062	0B36PFY222533F	Microsoft Surface Go 3
DEV00000011	0B36XWV222533F	Microsoft Surface Go 3
DEMOPB00068	0B36PPF222533F	Microsoft Surface Go 3
Flip Stand	A2347A000008	M01600
Flip Stand	A2347A000074	M01600
Flip Stand	A2228A007352	M01600
Flip Stand	A2347A000003	M01600
Terminal Pollbook Stand	W0-05266-6439	97-10025-01
Terminal Pollbook Stand	W0-05266-6441	97-10025-01
ExpressVote Activation Card Printer	O1903424601	4200
ExpressVote Activation Card Printer	O1903350248	4200
ExpressVote Activation Card Printer	O1903424605	4200
Epson TM-T20III Thermal Receipt Printer	X7AT166329	M267D
Epson TM-T20III Thermal Receipt Printer	X7AT166335	M267D
Epson TM-T20III Thermal Receipt Printer	X7AT213187	M267D
Epson TM-T20III Thermal Receipt Printer	X7AT213186	M267D
Brother BOD6400 Compact Printer	U65540J2N781546	HL-L6400DW
Brother BOD9310 Compact Color Printer	U64644L1F445884	HL-L9310CDW
ATT Netgear Nighthawk	6A8321NX5343B	MR1100

Sincerely, Michael Santos Director, VSTL SLI Compliance



#### Chesterfield County Office of the General Registrar

Office Location - 9848 Lori Road (Court Square) • 804-748-1145 • 804-751-0822 (fax) Mailing Address - PO Box 1690 • Chesterfield, VA 23832 • <u>Registrar@Chesterfield.gov</u>

GENERAL REGISTRAR	ELECTORAL BOARD
Missy Vera	CHAIR – Dorothy Jaeckle
	VICE CHAIR – Rick Michael
	SECRETARY – Lynette Clements

March 22 2024

RE: ES&S Mock Election

Londo Andrews, M.S. CIS Va. Voting Systems Security Manager Virginia Department of Elections 1100 Bank Street, 1st Floor Richmond, VA 23219

Dear Mr. Andrews,

I am writing to express my sincere appreciation for the invitation to partake in the State's certification process and the opportunity to contribute to the proficient execution of the mock election, with particular emphasis on the integration and functionality of ExpressPoll and Express Connect.

On March 21<sup>st</sup>, 2024, we participated in the Mock Election for the state certification process for ExpressPoll. Those present were, from Chesterfield County, Missy Vera, Leslie Foreman, Tangela Kersey, Michael Schwartz and Izaiah Coleman, and the Department of Elections representative Londo Andrews.

In the recent mock election where the Express Poll Election equipment was deployed, we are delighted to affirm that no complications were reported with the equipment. The systems performed exactly as anticipated, effectively streamlining the electoral procedures. Each unit of the Express Poll equipment executed its tasks successfully. Throughout the process we were able to check in voters, print receipt tape along with ballots. This was done on both early voting along with election day tablets and each performed with no issues.

I would like to extend my sincere appreciation to the entire team involved in organizing this event. Their unwavering dedication and professionalism have significantly contributed to the successful execution of the mock election, resulting in a favorable outcome.

Once again, thank you for allowing us to take part in this enriching experience. I look forward to continuing to contribute to the promotion of democracy and civic participation in our community.

Missy Vera General Registrar and Director of Elections



\* VIRGINIA \* DEPARTMENT of ELECTIONS

## Electronic Pollbook Certification Standard

March 2023

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#### **Chapter 1: Introduction**

#### **1.1. Purpose of Procedures**

These procedures provide a formal and organized process for vendors to follow when seeking state certification for an electronic pollbook (EPB) system in Virginia. To this end, these procedures are designed to:

- 1. Ensure conformity with Virginia election laws relating to the acquisition and use of EPB systems
- 2. Evaluate and certify EPB systems marketed by vendors for use in Virginia
- 3. Evaluate and re-certify additional capabilities and changes in the method of operation for EPB systems previously certified for use in Virginia
- 4. Standardize decertification and recertification of EPB systems

#### **1.2. Specific Requirements**

- Compliance with the Code of Virginia and the policies and regulations issued by the State Board of Elections (SBE) or Department of Elections (ELECT) must be substantiated through the State Certification Test conducted by an independent testing authority recognized by the National Institute of Standards and Technology (NIST); referred to in this document henceforth as VSTL
- 2. Any modification to the hardware, software, firmware, infrastructure or any component of a certified EPB will invalidate the prior certification unless ELECT can review and provide an assurance to the SBE that the change does not affect the accuracy, reliability, security, usability or accessibility of the system; see Appendix J for the De Minimis Change Guideline that is applicable for hardware
- 3. An EPB shall not contain the following voter registration data:
  - a. DMV Customer Number
  - b. Full or Partial Social Security Number
  - c. Birth Month and Day

#### 1.3. Decertification

ELECT reserves the right to reexamine any previously certified EPB system for any reason at any time. Any EPB system that does not pass certification testing will be decertified. An EPB system that has been decertified by the SBE cannot be used for elections held in the Commonwealth of Virginia and cannot be purchased by localities to conduct elections.

In addition, the SBE reserves the right to decertify the EPB systems if the vendor does not comply with any of the following requirements:

- 1. Notify ELECT of any incident, anomaly or security-related breach experienced in an election jurisdiction, within 24 hours of knowledge
- 2. Report to ELECT within 30 calendar days of knowledge of any changes to Corporate Information, including:
  - a. Business Entity and Structure
  - b. Parent and Subsidiary companies
  - c. Capital or equity structure
  - d. Control; identity of any individual, entity, partnership, or organization owning a controlling interest
  - e. Investment by any individual, entity, partnership, or organization in an amount that exceeds 5% of the vendor's net cash flow from the prior reporting year
  - f. Location of manufacturing facilities; including names of the third-party vendor(s) employed to fabricate and/or assemble any component part of the voting and/or tabulating system being submitted for certification, along with the location of all of their facilities with manufacturing capability
  - g. Third-party vendors
  - h. Good Standing status
  - i. Credit rating
- 3. Submit any modifications to a previously certified EPB system to ELECT for review within 30 calendar days from modification; see Appendix H for appropriate reporting process
- 4. If the operating system or any component has reached and/or will reach the Last Date of Mainstream Support within 18 months, as defined in Appendix H, send an upgrade plan with target date(s) to ELECT:
  - a. ELECT must receive the upgrade plan at least 12 months before the Last Date of Mainstream Support
  - b. The Last Date of Mainstream Support cannot include any type of Extended Support, as defined in Appendix H
  - c. The EPB system may still automatically be decertified as defined in Appendix H
- 5. Update all software with the latest patching and vulnerability updates in alignment with Appendix E.

**NOTE**: The SBE reserves the right to require recertification when changes to regulations and/or standards occur.

#### 1.4. Recertification

See Appendix F for ELECT's guidelines on when EPB systems must go through recertification.

#### **Chapter 2: Basis for Certification**

#### 2.1. State Certification Testing

State certification testing will evaluate the design and performance of an EPB system seeking certification to ensure that it complies with all applicable requirements in the Code of Virginia and the SBE and ELECT regulations and policies. ELECT will examine the essential system functions, operational procedures, user guides, documents, certification reports from other states, and reviews from product users.

The EPB system must demonstrate accuracy, reliability, security, usability and accessibility throughout all testing phases.

State Certification Testing will examine all system operations and procedures, including:

- 1. Receive and process the voter registration and election information
- 2. Accurately maintain whole and separate count(s) of voters distinguishable by:
  - a. Ballot Style (Voter's Party/primary, Precinct, Precinct Split)
  - b. Curbside Voter
  - c. Challenged Voter
  - d. Voter Status
  - e. Provisional
  - f. Absentees
  - g. Early Votes
- 3. Provide an intuitive and easy to navigate user interface
- 4. Perform data and operational integrity safeguard tests including:
  - a. Ability to add or remove new units without disturbing the existing units
  - b. Power supply and battery life with an option to display power usage
  - c. Display an appropriate message when the EPB device is operating at less than 20% of remaining power
  - d. Display an appropriate error message when the EPB fails to check in a voter
- 5. Capacity/Load Test Report to include the maximum number of voters that the configuration/network setting can handle
- 6. Performance Report to include the optimal duration of check-in process per voter
- 7. System monitoring and notification of system errors, including:
  - a. Perform a self-test for peripheral connectivity
  - b. Visible display indicating power supply/battery life
  - c. Visible display indicating system connections

- 9. During an interruption of network connection, EPBs should retain and synchronize all voter activities upon restoration of connectivity
- 10. Support the industry standard for clean wipe method remotely and manually
- 11. Transaction Logging and Audit Reports including the following details:
  - a. Log all changes to EPB post the initial download
  - b. Transactions at the polling places
  - c. Export logs in a readable format
  - d. The EPB's audit log(s) must be encrypted, track all transactions and include a date/time stamp
- 12. All modules and data are cryptographic and are FIPS 140-2 v1 compliant including at rest and in transit
- 13. Comply with the NIST SP 800-63B or better digital identity guidelines for authentication and lifecycle management
- 14. Harden the EPB system using the vendor's procedures and specifications.

#### 2.2. EPB Hardware, Firmware, Infrastructure, or Component Elements

All equipment used in an EPB system shall be examined to determine its suitability for election use according to the appropriate procedures contained in this document. Equipment to be tested shall be identical in form and function with production units. Engineering or development prototypes are not acceptable. See Appendix G for hardware guidelines.

Any modification to existing hardware, firmware, infrastructure, or other components will invalidate the prior certification by the SBE unless ELECT can review and provide an assurance to the SBE that the change does not affect the accuracy, reliability, security, usability, or accessibility of the system. See Appendix J for the De Minimis Change Guideline that is applicable for hardware.

EPB systems generally utilize vendor-designed software operating on a variety of commercial-offthe-shelf hardware devices. Certification shall be provided to only similarly identical, and previously designated, hardware and operating systems at the time of certification. EPB system software shall be examined and tested to ensure that it adheres to the performance standards specified within this document. EPB Desktop applications must be compatible with all computers, devices, operating system, platforms as specified in the system requirements. See Appendix D for software requirement test assertions.

Any modifications to existing software will invalidate the prior certification by the SBE unless ELECT can review and provide an assurance to the SBE that the change does not affect the accuracy, reliability, security, usability, or accessibility of the system. See Appendix J for the De Minimis Change Guideline that is applicable for software.

#### 2.4. Early Voting Connection Requirements

Beginning in November 2020, pursuant to the Code of Virginia, Title 24.2 Elections, <u>Chapter 7</u>, <u>Absentee Voting</u>, Virginia will have a no-excuse absentee in person voting period, referred to as Early Voting.

The new law also allows electoral boards the opportunity to provide additional locations within their locality for all Early Voting activities. Based on the number of registered voters, each locality's electoral board will determine whether to open additional Early Voting locations. Any registered voter within each locality can vote at any one of the Early Voting locations within the specified period prior to Election Day. This requires each locality to have secure connectivity to the voter registration information (VRI) throughout the Early Voting period to:

- 1. Confirm the person is eligible to vote in the election
- 2. Confirm the person has not previously voted in the election
- 3. Record voter history in real-time.

Reference Appendix K for an additional list of security-related requirements that are applicable only for those vendors choosing to host EPBs in the Cloud, as a part of their solution for managed connectivity to/from locality devices during this Early Voting period.

#### 3.1. Summary of Process

The State certification is limited to the final products that have been used in full production environment and available for immediate installation. The certification review process goes through six phases. At the end of each phase, ELECT will evaluate the results to determine the certification status.

#### Six Phases of the Certification Review Process:

- 1. Certification Request from Vendor
- 2. Preliminary Review
- 3. Technical Data Package (TDP) to VSTL
- 4. Certification Test Report from VSTL
- 5. On-Site Testing in Mock Election
- 6. Approval by the SBE.

#### **3.2. Certification Review Process**

#### Phase 1: Certification Request from Vendor

A vendor will request a certification for either a specific EPB system, software, firmware, hardware, and/or modification to an existing certified EPB system. This request should include the following information:

- 1. EPB Certification Application Form, signed by a company officer; see Appendix I
- 2. A copy of the certification(s) from other state(s) for the proposed EPB
- 3. Whether the proposed EPB system has ever been denied certification or had certification withdrawn in any state
- 4. Eight copies of a brief overview description of the EPB system
  - a. Typical marketing brochures are usually sufficient for the description
- 5. A list of all states where the proposed EPB system version is currently used
- 6. The vendor will provide a check for \$10,000 to cover the costs for the travel, expense and billable hours by the VSTL for the certification process. Refunds will be provided to the vendor's if the difference of VSTL's invoices are less and the refund amount is over \$100.00. Testing will take place at ELECT, Washington Building, 1100 Bank Street, Richmond, VA 23219. The VSTL technician will travel to Richmond.

Certification is two-day event. Voting system equipment for certification will be sent before certification begins and shipped out after it is complete.

- a. Checks for \$10,000 must be received by ELECT before the certification will be started Make checks or money order payable to Treasurer of Virginia
  - Checks or money orders should be made payable to Treasurer of Virginia and mailed to: Voting Technology / ELECT, 1100 Bank Street, 1st Floor, Richmond, VA 23219
- 7. TDP must clearly identify all items:
  - a. If the TDP is incomplete or the items in the package are not clearly identified, the entire package could be returned to the vendor
  - b. Upon the receipt of the corrected TDP from the vendor, the evaluation of the EPB system will be rescheduled
- 8. Corporate Information must clearly identify all items:
  - a. If the Corporate Information is incomplete or the items in the package are not clearly identified, the entire package could be returned to the vendor
  - b. The evaluation process will be rescheduled after the corrected package is received.

**NOTE:** The request package with the items above should be sent to the location indicated in Appendix B.

#### Technical Data Package - (please review the excel file)

### There is an excel file you must submit with your request! If you do not see the excel file, please request the "Vendor EPB\_System Certification Standard ... Submission Checklist" excel file from us.

With your application comes an excel file, that allows you to check-off what you have submitted. This excel file also explains that files and contents of files must meet a certain naming convention and have in them only the content expressed in the file name. Please review the excel file for more information. The TDP files you submit must be formatted with the proper naming convention listed on the excel file and have the accurate content in the file. If not your full submission <u>will be rejected</u>. Your TDP must contain the following items if they were not included in the TDP submitted:

- 1. Hardware Schematic Diagrams: Schematic diagrams of all hardware
- 2. *Hardware Theory of Operations*: Documentation describing the theory of operation of the hardware including power cords and backup battery
- 3. *System architecture with network and infrastructure connectivity*: Documentation to include system architecture, network, and data flow diagrams and to clearly specify all applicable components, cloud services and infrastructure connectivity
- 4. *Software Deviations*: Include any exception(s) to the Security Content Automation Protocol (SCAP) checklist; document the reason why there is an exception and the mitigating controls/tools in place to secure the system

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- 5. *Software System Design*: Documentation describing the logical design of the software
  - a. This documentation should clearly indicate the various modules of the software, such as:
    - i. The list of functions
    - ii. System flowchart

- iii. The interrelationships of modules
- iv. The list of data formats that the EPB system can import and export
- b. Clearly specify the operating system and version with:
  - i. The Last Date of Mainstream Support, as defined in Appendix H
  - ii. SHA256 hash value, and modification
- 6. Software and Firmware Source Code: A copy of the EPB, software and firmware source code including the operating system, directory structure of the source code, and a map to show how the source code was built into the final install files. The source code will be sent to the VSTL for review to VVSG standards and/or the vendor should supply VSTL report that the code was reviewed to the standards within the past year. If the operating system or any component has reached and/or will reach the Last Date of Mainstream Support within 18 months, as defined in Appendix H, send an upgrade plan with target date(s) to ELECT. The Last Date of Mainstream Support cannot include any type of Extended Support.
  - 7. Independent Third-Party Application Penetration Analysis Report: An accredited application penetration test conducted, within the past 12 months, to analyze the system for potential vulnerabilities according to current industry standards. Potential vulnerabilities may result from poor or improper system configuration, known or unknown hardware or software flaws, or operational weaknesses in process or technical countermeasures. The test must involve active exploitation of security vulnerabilities of the EPB system, whether or not the vulnerabilities can be mitigated through compensating controls. Pursuant to Virginia Code § 24.2-625.1, the Penetration Analysis Report is confidential and excluded from inspection and copying under the Virginia Freedom of Information Act. If a penetration test has been conducted in another state within the past 12 months on the same version of the EPB system, then that may be submitted to fulfill this requirement.
  - 8. *Customer Maintenance, Repair & Troubleshooting Manual*: Documentation that is normally supplied to the customer for use by the person(s) who will provide maintenance, repair and troubleshooting of the system
  - 9. *Operations Manual*: Documentation that is normally supplied to the customer for use by the person(s) who will operate the system
  - 10. User Guide and Documents: The vendor should provide the following:
    - a. A quick reference guide with detail instructions for a precinct election officer to set up, use, and shut down the EPB system
    - b. Clear model of EPB system architecture with the following documentations:
      - i. End User Documentation

- ii. System-Level and Administrator-Level Documentation
- iii. Developer Documentation
- c. Failsafe data recovery procedures for information in the EPB system
- d. A list of customers who are using or have previously used the EPB system
  - i. The description of any known incidents or anomalies involving the functioning of the EPB system, including how those incidents or anomalies were resolved with customer and date
- 11. Recommended Security Practices: CIS Security Best Practices, including:
  - a. System Security Architecture
  - b. System Event Logging
  - c. System Security Specification
  - d. Security Content Automation Protocol (SCAP)
  - e. Cryptography
  - f. Equipment and Data Security
  - g. Network and Data Transmission Security
  - h. Access control
  - i. Authentication procedure
  - j. Software
  - k. Physical Security
- 12. Standard Contract, Product Support and Service Level Agreement (SLA): Customer and Technical Support hours and contact information. The SLA should specify the escalation timeline and procedure with contact information. Vendor's capacity to provide, including:
  - a. On-Site Support and Technical Support within the SLA on:
    - i. Election Day (defined as the start of the Early Voting period up to and including Election Day; see Appendix K)
    - ii. Within 60 days before Election Day
  - b. Resolution to outstanding issue(s), repair, maintenance and service requests within 30 days
- 13. *Maintenance Services, Pricing and Financing Options*: A list of maintenance services with price. Terms for replacing a component or EPB system. Available financing options for purchase or lease
- 14. *Warranty*: The vendor should provide a list of warranty specifications to include the following:
  - a. The period and extent of the warranty
  - b. Repair or Replacement

- i. The circumstances under which equipment is replaced rather than repaired
- ii. The method by which a user requests such replacement
- c. Warranty coverage and costs
- d. Technical documentation of all hardware and software that is used to certify that the individual component will perform in the manner and for the specified time
- 15. Software License Agreement
- 16. *Test Data and Software*: Vendor's internal quality assurance procedure, internal or external test data and reports, and software that can be used to demonstrate the various functions of the EPB system. Vendor should also verify that the version of the applications submitted are identical to the versions that have undergone the certification testing; for example, hash testing tools.
- 17. Non-Disclosure Agreement: If applicable.

**NOTE**: If the EPB system is certified, ELECT will retain the TDP as long as the EPB system is marketed or used in the Commonwealth of Virginia.

#### **Corporate Information (please review the excel file)**

Corporate Information must contain the following items:

- History and description of the business including the year established, products and services offered, areas served, branch offices, subsidiary and parent companies, capital and equity structure, identity of any individual, entity, partnership, or organization owning a controlling interest, and the identity of any investor whose investments have an aggregate value that exceeds more than 5% of the vendor's net cash flow in any reporting year
- 2. Management and staff organization, number of full time and part-time employees by category, and resumes of key employees who will assist Virginia localities in acquiring the system if it is authorized for use
- 3. Certified financial statements for current and past three (3) fiscal years
  - a. If the vendor is not the manufacturer of the EPB system, then submit the certified financial statements of the manufacturer for the past three (3) fiscal years
- 4. Bank Comfort Letter from the vendor's primary financial institution
  - a. If the vendor uses more than one financial institution, multiple Comfort Letters must be submitted
- 5. Certificate of Good Standing issued within 2 months
- 6. Credit rating issued within 2 months
- 7. If publicly traded, indexes rating of the business debt

- 8. Gross sales in EPB products and services for the past three (3) fiscal years and the percent of the vendor's total sales
- 9. The location of all facilities with manufacturing capability; including names of the third-party vendor(s) that are employed to fabricate and/or assemble any component part of the EPB system being submitted for certification, along with the location of all of their facilities with manufacturing capability
- 10. The location and servicing capability of each facility that will be used to service the EPB system for certification and the service limitation of the facility
- 11. Quality assurance process used in the manufacturing and servicing of the EPB system
- 12. Configuration management process used with the EPB system.

**NOTE**: If the EPB system is certified, ELECT will retain the Corporate Information as long as the EPB system is marketed or used in Virginia. ELECT will sign a statement of confidentially for Corporate Information only.

#### **Proprietary Information**

Prior to or upon submission of its certification request, the vendor shall identify any information in its request and/or accompanying materials that it believes should be treated as confidential and proprietary. Furthermore, the vendor must state the reasons why such information should be treated as confidential and proprietary.

"Identify" means that the information must be clearly marked with a justification as to why the information should be treated as confidential and proprietary information. A vendor shall not designate as proprietary information (a) the entire certification request or (b) any portion of the certification request that does not contain trade secrets or proprietary information.

ELECT cannot guarantee the extent to which any material provided will be exempt from disclosure in litigation or otherwise. ELECT, however, agrees to provide the vendor with five (5) days' notice prior to disclosing such material to third parties so that the vendor has the opportunity to seek relief from a court prior to the disclosure of such materials by ELECT.

#### Phase 2: Preliminary Review

The Voting Technology Coordinator or designee will review the TDP, Corporate Information and other materials provided, and notify the vendor of any deficiencies. Certification of the EPB system will not proceed beyond this phase until the TDP and Corporate Information are complete.

The Voting Technology Coordinator or designee will notify the vendor to submit the following for evaluation:

- 1. Production working model of the EPB to run through all phases of testing, including:
  - a. All hardware, software and firmware necessary to run the EPB
  - b. Software shall be provided in a format readable by the EPB hardware that is being submitted for certification
  - c. All commercial-off-the-shelf software and necessary drivers, including the operating system, any software applications for logging, reporting, printing, etc.
  - d. All peripheral devices, including those required for usability and accessibility
  - e. Any other components recommended by the manufacturer for use
- 2. Copy of the Test documents from prior VSTL certification testing, including Test Plan, Test Report, Test Procedures, and Test Cases
- 3. A release to the VSTL to respond to any requests for information from the Commonwealth of Virginia
- A release to other states which have decertified the system or prior versions of the system to respond to any requests for information from the Commonwealth of Virginia
- 5. Any other materials and equipment deemed necessary by ELECT

The Voting Technology Coordinator or designee will conduct a preliminary analysis of the TDP and the EPB system with VSTL. The Voting Technology Coordinator or designee will also review the Corporate Information and other materials to prepare an Evaluation Proposal, which includes:

- 1. Components of the EPB system to be certified
- 2. Financial stability and sustainability of the vendor to maintain product support and contractual agreement for the EPB system
- 3. Preliminary analysis of TDP

#### Phase 3: Technical Data Package to Voting Systems Test Laboratory

In addition, the vendor should submit the TDP to the Voting Technology Coordinator, who shall provide the TDP to the VSTL following review.

#### Phase 4: Certification Test Report from VSTL

VSTL will work directly with the vendor and ELECT designee to complete all test assertions and test cases and the Certification Test Report will be sent to ELECT upon completion.

ELECT will coordinate with a local jurisdiction to test the EPB system in a Mock Election. With the vendor present, the Electoral Board members from the local jurisdiction along with ELECT will oversee the test use of the system in a Mock Election.

#### Phase 6: Approval by the SBE

Based on the report from the VSTL, the results from the On-Site Testing in Election and other information in their possession, the SBE will decide whether the EPB system will be certified for use in the Commonwealth of Virginia. The decision will be sent to the vendor.

#### **3.3. Incomplete Certification Process**

If the certification process is terminated, the vendor will forfeit all fees received by ELECT. Any certification process terminated under this provision must be re-initiated from Phase 1. The vendor is responsible to pay all outstanding balance due to ELECT before ELECT accepts subsequent requests from the vendor.

ELECT reserves the right to terminate the certification process when:

- 1. Vendor does not respond to a request from ELECT within 90 days
- 2. ELECT issues any concerns regarding the certification
- 3. The Vendor withdraws from the process
- 4. The system fails the VSTL certification test
- 5. The test lab cannot conduct the certification testing with the equipment on-hand

#### Appendices

#### A – Glossary

**Anomaly** – Any event related to the security or functioning of the EPB system that is out of the ordinary regardless of whether it is exceptional or not; a deviation from the norm.

**De Minimis Change** – A minimum change to a certified EPB system's hardware, software, TDP, or data. The nature of changes will not materially alter the system's reliability, functionality, capability, or operation. Under no circumstance shall a change be considered De Minimis Change, if it has reasonable and identifiable potential to impact the system's performance and compliance with the applicable EPB Standard. Reference: EAC Testing & Certification Program Manual version 2.0 and Notices of Clarification.

**Department of Elections (ELECT)** – ELECT conducts the SBE's administrative and programmatic operations and discharges the board's duties consistent with delegated authority.

**Election Officer** – A registered voter in Virginia appointed by a local electoral board to serve at a polling place for any election. Officers of election must attend training conducted by the electoral board or the general registrar. Some of their duties on Election Day include identifying qualified voters and checking them in on the pollbooks; handing voters their correct ballots; telling voters the proper procedure for inserting ballots into the voting machine; and, when applicable, providing a voter with a provisional ballot.

**Electronic Pollbook (EPB) System**– A system containing an electronic list of registered voters that may be transported and used at a polling place. This is the official list of registered voters eligible to vote in the election; it is used to verify a voter's eligibility to receive a ballot and captures voter history in real time to prevent double voting. The term "electronic pollbook system" refers to the total combination of mechanical, electro-mechanical, electronic and digital equipment (including the software, firmware, and documentation required to program, control, and support the equipment).

**Incident** – Any event related to the security or functioning of the EPB system that may have caused or caused an interruption to the Check-in and/or Reporting process.

**Precinct** – A precinct is a geographic area within a locality or a town, established by ordinance by the local governing body. As per the Code of Virginia § 24.2-307, the "governing body of each county and city may establish as many precincts as it deems necessary." A precinct must be wholly contained in any district used to elect members of the local governing body. The local governing body also determines the location of the polling place where residents vote.

**State Board of Elections (SBE)** – The State Board of Elections is authorized to supervise, coordinate, and adopt regulations governing the work of local electoral boards, registrars, and officers of election; to provide electronic application for voter registration and delivery of absentee ballots to eligible military and overseas voters; to establish and maintain a statewide automated voter registration system to include procedures for ascertaining current addresses of registrants; to prescribe standard forms for registration, transfer and identification of voters; and to require cancellation of records for registrants no longer qualified. <u>Code of Virginia, Title 24.2</u>, Chapters <u>1</u>, <u>4</u> and <u>4.1</u>.

**Voting Systems Test Laboratory (VSTL)** – Test laboratory accredited by the National Voluntary Laboratory Accreditation Program (NVLAP) to be competent to test EPB systems.

#### **B** - Contacts

#### The Department of Elections

The certification request package should be sent to:

Virginia Department of Elections ATTN: EPB System Certification 1100 Bank Street, 1st Floor Richmond, Virginia 23219-3497

#### All other inquiries should be sent to:

Email: info@elections.virginia.gov

#### C – Acceptance Test

As required by the Code of Virginia §24.2-629 (E) and the procurement process, the local jurisdiction with the assistance of state officials or consultants will conduct the Acceptance Test.

The local jurisdiction will examine that the purchased or leased system to be installed is <u>identical</u> to the certified system and that the installed equipment and/or software are fully functional and compliant with the administrative and statutory requirements of the jurisdiction. The state requires localities to perform hash testing of applications software, as well as, send a letter to ELECT, as required by the procurement process, to confirm that the versions of all software and model(s) of equipment received are identical to the certified system.

As part of the acceptance test the vendor will demonstrate the system's ability to execute its designed functionality as presented and tested during certification, including:

- 1. Mark voters as checked in, voted, and given a ballot only after specific actions
- 2. Provide the user notification and display an appropriate instruction based on the voter status:
  - a. Protected voters
  - b. Inactive voters
  - c. Absentee voters
  - d. Voters out of precinct
  - e. Voters that already voted
- 3. Perform data and operational integrity safeguard tests including:
  - a. Ability to add or remove new units without disturbing the existing units
  - b. Power supply and battery life with an option to display power usage
  - c. Display an appropriate message when the EPB device is operating at less than 20% of remaining power
  - d. Display an appropriate error message when the EPB fails to check in a voter
- 4. Performance Report to include the optimal duration of check-in process per voter
- 5. System monitoring and notification of system errors, including:
  - a. Perform a self-test for peripheral connectivity
  - b. Visible display indicating power supply/battery life
  - c. Visible display indicating system connections
- 6. Comply with and enable voter and operator compliance with all applicable procedural, regulatory, and statutory requirements
- 7. Produce an audit log

- 8. Close the election and provide multiple secure files which are capable of providing voter credit to the Voter Registration System
- 9. Data preservation and redundancy to maintain a printable checklist format of the voter registration record and voter activity record on a removable storage. When one to all of the EPBs become inoperable, and if there is not an alternate recovery means available, then the removable storage must reflect the voter activity record at that moment and can be used to continue with election
- 10. During an interruption of network connection, EPBs should retain and synchronize all voter activities upon restoration of connectivity
- 11. Secure the reliable data transfers and display appropriate message for each data transfer to outside of closed network including electronic data management system, central server and cloud data service (This is only for testing of EPBs that will be used for Early Voting)
- 12. Transaction Logging and Audit Reports including the following details:
  - a. Log all changes to EPB post the initial download
  - b. Transactions at the polling places
  - c. Export logs in a readable format
  - d. The EPB's audit log(s) must be encrypted, track all transactions and include a date/time stamp
- 13. All modules and data are cryptographic and are FIPS 140-2 v1 compliant including at rest and in transit
- 14. Comply with the NIST SP 800-63B or better digital identity guidelines for authentication and lifecycle management
- 15. Support the industry standard for clean wipe method remotely and manually.

#### Audit and Validation of Certification

It is the responsibility of both the vendor and the local jurisdiction to ensure that an EPB system, that is supplied or purchased for use, in the Commonwealth of Virginia has been certified by the SBE. It is the responsibility of the vendor to submit any modifications to a previously certified EPB system to the ELECT for review.

If any questions arise involving the certification of an EPB system in use in Virginia, ELECT shall verify that the EPB system in use is identical to the EPB system submitted for certification. Any unauthorized modifications to a certified system may result in decertification of the system by the SBE or bar an EPB system vendor from receiving certification of EPB systems in the future with the Commonwealth of Virginia.

#### D – Test Assertions

The following test assertions will be executed by the ELECT designated VSTL.

Statutory Requirement	Test Assertions
If EPBs are used in the locality or electronic voter	I – The EPB must display the voter's birth year,
registration inquiry devices are used in precincts in	but no other birthday information.
the locality, the Department shall provide a regional	
or statewide list of registered voters to the general	
registrar of the locality. The Department shall	
determine whether regional or statewide data is	
provided. Neither the pollbook nor the regional or	
statewide list or registered voters shall include the	
day and month of birth of the voter, but shall	
include the voter's year of birth. § 24.2-404(A7)	
In no event shall any list furnished under this section	I – The EPB cannot have a field to display partial
contain the social security number, or any part	or complete Social Security Numbers.
thereof, of any registered voter, except for a list	
furnished to the Chief Election Officer of another	
state permitted to use social security numbers, or	
any parts thereof, that provides for the use of such	
numbers on applications for voter registration in	
accordance with federal law, for maintenance of	
voter registration systems. § 24.2-406(C)	
The EPB System shall have the ability to prepare a	I – The EPB provides a report that can be filtered
separate pollbook report for each party taking part	by party.
in a primary election at the same time. § 24.2-531	
Record the name and consecutive number of the	I – The EPB provides an input field to record
voter at the time he offers to vote. Enter an EPB	name and consecutive number of a voter when
record for each voter and recording each voter's	they present themselves to vote.
name, including voters unable to enter the polling	
place, and for verifying the accurate entry of the	II – The EPB shall automatically enter consecutive
	numbers from a given starting point.

EPB record for each registrant on the Virginia Voter Registration System. § 24.2-611(B)	III – The EPB System shall have the ability to indicate whether a voter voted "Outside Polls" or "OP." The operator shall be allowed to notate independently or in conjunction with other notations set forth in these requirements. The EPB System shall have the ability to provide listings and counts of such voters.
The State Board shall incorporate safeguards to assure that the records of the election, including the pollbook, voter count sheets, or other alternative records, will provide promptly an accurate and secure record of those who have voted. § 24.2- 611(C)	I – The EPB must produce an audit log that records data that has been successfully transferred.
In the event that the EPBs for a precinct fail to operate properly and no alternative voter list or pollbook is available, the officers of election, in accordance with the instructions and materials approved by the State Board, shall (i) maintain a written list of the persons EPB and (ii) provide to each person EPB a provisional ballot to be cast as provided in § 24.2-653. § 24.2-611(E)	<ul> <li>I – The EPB must be able to produce a data output in a format deemed necessary by the Commonwealth of Virginia.</li> <li>II – The EPB must maintain data preservation and redundancy so in the case where the EPB becomes inoperable the data that has been input can be retrieved.</li> </ul>
If the person challenged refuses to sign the statement, he shall not be permitted to vote. If, however, he signs the statement, he shall be permitted to vote on the voting system in use at the precinct, unless he is required to cast a provisional ballot pursuant to § 24.2-651.1 When the voter has signed the statement and is permitted to vote, the officers of election shall mark	<ul> <li>I – The EPB must have the capability to display an indication that a voter has been challenged.</li> <li>II – The EPB must have the functionality to identify a voter that cannot be processed as a regular voter. This functionality has to be configurable so that the election day reasons can be updated without a software update.</li> </ul>
permitted to vote, the officers of election shall mark his name on the pollbook with the first or next consecutive number from the voter count form, or	III – The name of required document must be pre-loaded in EPB. Poll worker must be able to

shall enter that the voter has voted if the pollbook is in electronic form, and shall indicate on the pollbook that he has signed the required statement in accordance with the instructions of the State Board. If the envelope containing a voted absentee ballot has been properly signed by the voter, such ballot shall not be subject to challenge pursuant to this section. § 24.2-651	select from the voter check-in screen the name of document that the voter is required to sign.
Any person who offers to vote, who is listed on the pollbook, and whose name is marked to indicate that he has already voted in person in the election	I – The EPB must disable all check in options if the voter's status is VOTED.
shall cast a provisional ballot as provided in § 24.2- 653. The State Board of Elections shall provide instructions to the electoral boards for the handling and counting of such provisional ballots. § 24.2- 651.1	II – The EPB must require a supervisor control to change the voter status from VOTED or add the absentee status.
The data disc or cartridge containing the electronic records of the election, or, alternately, a printed copy of the pollbook records of those who voted,	I – All reports produced by the EPB must contain election identification information.
shall be transmitted, sealed and retained as required by this section, and otherwise treated as the pollbook for that election for all purposes subsequent to the election. § 24.2-668(C)	II – The removable media must be able to be sealed, transportable, and retain information as required.
Before the polls open, the officers of election at each precinct shall mark, for each person on the absentee voter applicant list, the letters "AB"	I – The EPB must notify and provide user instructions for absentee and early voters ("AB").
(meaning absentee ballot) in the EPB record column on the pollbook. § 24.2-711	II – The EPB must require supervisor controls to change the absentee status of a voter.

Functional Requirement	Test Assertions
Allows user to cancel a voter check-in. Requires supervisor controls prior to cancellation of a voter check-in. Provides ability to select reason for	I – The EPB must have the ability to cancel a voter check-in.
cancellation.	II – The EPB must provide the ability to select a reason for cancellation and provide an input for a supervisor password.
At voter check in, provide notification of "inactive"	I – The EPB must have the functionality to
voter status, including on-screen instructions and options for processing the "inactive" voter.	identify a voter that cannot be processed as a regular voter.
	II – The EPB displays on-screen instructions.
	III – The EPB allows selection of the appropriate
	document name that the voter is required to
	sign.
Provides the voter address look-up to redirect voters	I – The EPB must contain a feature that allows
to the correct polling place. Contains additional	the user to look-up voter's address to redirect
functionality to include driving directions.	them to the correct polling place.
	II – The EPB must contain a feature that includes
	driving directions.
Provides a variety of voter look-up capabilities, including first and last name, year of birth, address, District, and Voter ID. Enables each search to be filtered to reduce the number of records returned. Allows configuration of additional advanced search capabilities.	I – All search for voters must have the capability for an advanced search so results can be filtered on any combination of the following data: last name, first name, year of birth, address, District and Voter ID.

Maintain separate elections such as primary elections for multiple parties. Manage the voter list and counts by separate elections.	I – The EPB must have the ability to manage the voter list and count by party in a partisan election.
Allows configuration of on-screen poll worker instructions and messages without software changes.	I – The EPB must have a feature that allows for messaging and instructions to be editable without requiring a software update.
Allows configuration of document name(s) when a voter's status requires a document to be signed.	I – The EPB must have a feature that allows for configuration of document name(s) prior to Election Day without requiring a software update.
Ability to customize workflow requirements according to the State and/or jurisdiction requirements and preferences.	I – The EPB must be customizable so changes in workflow requirements and/or the change State procedures in the voter check-in process can be accommodated.
Provides the user with a continuous on-screen voter check-in count, customizable by specific category.	I – The EPB must display and automatically update the voter credits issued and synchronize with other units on a network.
Displays an opening screen to allow the user to confirm election date, polling place location, number of eligible voters, and zero voter check-in count prior to opening the polls.	I – The EPB must have a verification screen that displays the election date, polling place location, the number of voters for the location, and zero voter have checked in.
Users with minimal system knowledge should be able to configure and customize reports.	I – The EPB reporting module should be configurable and customizable by a user with minimal system knowledge.
Receive and process the voter registration and election information.	I – The EPB must be able to add, remove, update, and delete stored information.

	<ul> <li>II – The EPB must be able to retrieve a specific voter from a list of provided voters and issue voter credit.</li> <li>III – The EPB must provide a verification that the</li> </ul>
	voter and election data are accurately loaded in the EPB.
Accurately maintain whole and separate count(s) of voters distinguishable by Ballot Style (Voter's Party/primary, Precinct, and Precinct Split), Curbside Voter, Challenged Voter, Voter Status, Provisional, Absentees and Early Votes.	I – The EPB must be able to provide reports that distinguish voters by ballot style, party, precinct, precinct split, curbside voter, and voter status.
The EPB shall have the ability and the option to scan the barcode of a Virginia driver's license.	I – The EPB must be able to scan the barcode from the Virginia State Issued IDs: Driver's License.
	II – If the download is successful, display the voter name and address on the check-in screen.
	III – Display an appropriate message if the ID is not accepted.

System Requirement	Test Assertions
EPBs cannot connect to a Voting System at any time.	<ul> <li>I – The EPB must not be required for the voting system to perform any functions, but may provide a digital code for the voter's ballot retrieval on Ballot Marking Devices.</li> </ul>
	II – The EPB cannot connect to the voting system.

Durin	g an interruption of network connection, EPBs	I – The EPB must be networkable. Once
shoul	d retain and synchronize all voter activities	networked together all EPB's must synchronize
upon	restoration of connectivity.	to the most current voter information.
•		II – If network connectivity is lost, once restored
		all devices on the network must synchronize.
		,
Perfo	rm data and operational integrity safeguard	I – The EPB must have a report that provides
tests	including:	statistics on the duration of voter check-in
i.	Ability to add or remove new units without	process and the maximum number of voters the
	disturbing the existing units	configuration can handle.
ii.	Power supply and battery life with an option	
	to display power usage	
iii.	Display appropriate message when the EPB	
	device is operating at less than 20% of	
	remaining power	
iv.	Display appropriate error message when a	
	voter is not counted	
ν.	Capacity/Load Test report to include the	
	maximum number of voters the	
	configuration setting can handle	
Perfo	rmance report to include the optimal duration	
-	eck-in process per voter.	
2		
Syste	m monitoring and notification of system errors	I – The EPB must have battery status indicator
includ	ling:	and a peripheral connectivity indicator.
:	Dorform a colf tast for pariabaral	
i.	Perform a self-test for peripheral	II – The EPB must log all system errors and notify
;;	connectivity Visible display indicating newer	the user of errors that can be corrected by the
ii.	Visible display indicating power supply/battery life	user.
;;;		
iii.	Visible display indicating system	
	connections.	

Security Requirement	Test Assertions
Support the industry standard for clean wipe	I -The EPB must support the ability to write ones
method remotely and manually.	and zeros or shred all removable media.
Utilize security best practices for internet connectivity including network, wireless, and cloud services.	<ul> <li>I – The EPB must employ the following management techniques:</li> <li>Upgrade to a Modern Operating System and keep it up-to-date</li> <li>Exercise Secure User Habits</li> <li>Leverage Security Software</li> <li>Safeguard against Eavesdropping</li> <li>Protect Passwords</li> <li>Limited Use of the Administrator Account</li> <li>Employ Firewall Capabilities</li> <li>Implement WPA2 on the Wireless Network</li> <li>Limit Administration to the Internal Network</li> </ul>
Comply with the latest encryption standard for all data including data-at-rest and data-in-transit. This requirement applies to all IT equipment including mobile and stand-alone.	<ul> <li>I – All modules and data are cryptographic and are FIPS 140-2 v1 compliant.</li> <li>II – The EPB's audit log must be encrypted, track all transactions and include a date/time stamp.</li> </ul>
Comply with the NIST SP 800-63B or better digital identity guidelines for authentication and lifecycle management.	<ul> <li>I – All passwords used by the EPB follow the NIST SP 800-63B Standard.</li> <li>II – All passwords used by the EPB must allow upper case, lower case, numbers, and special characters.</li> </ul>
	III – The same password cannot be reused within at least the past 10 times.

	<ul> <li>IV – The EPB requires passwords to be changed every 6 months.</li> <li>V – The EPB must provide the option to mask or unmask passwords at text entry.</li> </ul>
Comply with the Access Management best practices for System Administrator and Network Administrator.	<ul> <li>I – The EPB must employ the following management techniques: <ul> <li>Centralization of all components</li> <li>Role Based Access Control</li> <li>Employ Zero Trust Identity Security</li> <li>Use the Principle of Least Privilege</li> <li>Automated Onboarding</li> <li>Automated Off-boarding</li> <li>Orphaned Account Detection and Removal</li> <li>Multifactor Authentication</li> <li>Notification of failed logon attempts</li> <li>Notification of use of Privileged Accounts.</li> </ul> </li> </ul>
Harden the EPB System using the vendor's procedures and specifications.	<ul> <li>I – The EPB Vendor must provide a system hardening specification for the system.</li> <li>II – Assessed via automated scanning tools (i.e.</li> </ul>
	CIS L1 benchmarks).
Restrict connections to EPBs from the specified devices such as the printer and authorized USB at the polling place. Reject all connections from other external devices.	I – The EPB must restrict all ports to only allow known system components to communicate with the EPB and not allow unknown device to connect.
EPBs should be configured to synchronize data within the defined network only. Disable connection to all unauthorized network including publicly	<ul> <li>I – The EPB must be networkable. Once</li> <li>networked together all EPB's must synchronize</li> <li>to the most current voter information.</li> </ul>

accessible network. Any external connectivity must be IP whitelisted.	<ul> <li>II - Any failure of a device can not impact the remaining units.</li> <li>III - The EPB must not connect to unauthorized networks.</li> </ul>
	IV – The EPB must not allow connections that are not IP whitelisted.
Secure and reliable data transfers and display appropriate message for each data transfer to outside of the approved network including electronic data management system, central server and cloud data service.	I – The EPB must have success and failure message to the user for the transfer of data outside of the approved network.
When wireless is activated on an EPB device, there is a very visible means/mechanism that alerts others of this state.	<ul> <li>I – The EPB effectively alerts others when the wireless state is activated on EPB device. (E.g. clearly visible indicator light on device, text alert, etc.)</li> </ul>

Audit Requirement	Test Assertions
Transaction Logging and Audit Reports includes the	<ul> <li>I - The EPB must have a transaction log containing the following: <ul> <li>Records of election preparation</li> <li>Records of transactions in the polling place</li> <li>Human-readable logs</li> <li>Ability to export logs</li> <li>Identify and manage security incidents and fraudulent activities</li> <li>Track and resolve operational problems.</li> </ul> </li> </ul>

Reconciliation of data load to EPB to handle	I – The EPB must provide a verification that the
exceptions and discrepancies.	data loaded for the election was successful,
	accurate, and any discrepancies in the process
	handled.

All vendors must comply with the policies, guidelines, and directives regarding software patching of EPB systems as adopted and modified by the SBE from time to time.

#### **F** – Recertification Guidelines

All vendors must comply with the policies, guidelines, and directives regarding recertification of EPB systems as adopted and modified by the SBE from time to time.

If there is evidence of a material non-compliance, ELECT will work with the vendor to resolve the issue, and ultimately the SBE reserves the right to decertify the EPB system.

An EPB system that has been decertified by the SBE cannot be used for elections held in the Commonwealth of Virginia and cannot be purchased by localities to conduct elections.

#### G – Hardware Guidelines

Memory devices or USB drives provided with the EPB system and/or supplied to localities must follow these standards:

- 1. Must be fully wiped per the DoD 5220.22-M wiping standard to prevent any preloaded software from being inadvertently installed on the systems
- 2. Must be cryptographic and FIPS 140-2 v1 compliant
- 3. Must use SHA256 hashing algorithm or higher
- 4. Must comply with applicable Commonwealth information security standards
- 5. Must comply with applicable policies, guidelines, and directives as adopted and modified by the SBE from time to time.

#### H – EPB System Modifications & Product End of Life Planning

#### **EPB System Modifications**

The process for reporting modification will be determined by ELECT based upon policies, guidelines, and directives as adopted and modified by the SBE from time to time.

#### **Product End of Life Planning**

"End-of-life" (EOL) is a term used with respect to product (hardware/software/component) supplied to customers, indicating that the product is in the end of its useful life (from the vendor's point of view), and a vendor stops sustaining it; i.e. vendor limits or ends support or production for the product.

Product support during EOL varies by product. Depending on the vendor, EOL may differ from end of service life, which has the added distinction that a vendor of systems or software will no longer provide maintenance, troubleshooting or other support. For example, Extended Support is the period following end of Mainstream Support.

The definitions of Last Date of Mainstream Support and Extended Support, as applicable to decertification/recertification and associated policies and procedures, will be determined by ELECT based upon policies, guidelines, and directives as adopted and modified by the SBE from time to time. As of initial adoption of this standard by the SBE, the definitions are as follows: <u>Mainstream Support</u>: The first phase of the product lifecycle; when support is complimentary <u>Extended Support</u>: The phase following Mainstream Support, in which support is no longer complimentary

Last Date of Mainstream Support: The last day of Mainstream Support

Policies and procedures applicable to decertification/recertification of EPB systems which contain software or hardware components that have and/or will reach the Last Date of Mainstream Support within 18 months, will be determined by ELECT based upon policies, guidelines, and directives as adopted and modified by the SBE from time to time.

An EPB system could still be decertified even if an upgrade plan is submitted. This could happen for a variety of reasons, such as a vendor is not showing progress in meeting their upgrade plan.

#### I – EPB Certification Application Form



The company officer or designee who is responsible for the Electronic Pollbook System should complete this form. With this signature, the company officer agrees to a release for the VSTL as well as other states that may have decertified the EPB to respond to any questions by ELECT. This application must be signed by a company officer and enclosed in the EPB Certification Request Package.



Check if you prefer to have the VSTL testing performed at another site to be specified which may require additional cost for the testing.

Name of Company:
Name and Title of Corporate Officer:
Contact Phone Number:
Email Address:
Primary Address of Company:
City, State, Zip Code:
Name of EPB System to be certified:
Version Number/Name of EPB System to be certified:
I reviewed and confirmed that the EPB meets the requirements of the Virginia Electronic Pollbook Certification Standard. My company will comply with additional requests in a timely

manner to complete this certification.

Signature of Corporate Officer: \_\_\_\_\_

Date:

#### J – De Minimis Change Guideline

The SBE has adopted the EAC's De Minimis Change Guideline and applicable EAC Notice of Clarification of De Minimis Change Guidelines to manage a minimal hardware and/or software related change to a certified EPB system in a consistent and efficient manner. Software De Minimis Changes should have the following general characteristics:

- 1. Update a discrete component of the system and do not impact overall system functionality
- 2. Do not affect the accuracy of the component or system
- 3. Do not negatively impact the functionality, performance, accessibility, usability, safety, or security of a component or system
- 4. Do not alter the overall configuration of the certified system
- 5. Can be reviewed and/or tested by VSTL personnel in a short amount of time (approximately less than 100 hours).

A vendor must submit the VSTL's endorsed package to ELECT for approval. A proposed De Minimis Change may not be implemented to the certified EPB system until the change has been approved in writing by ELECT.

#### **VSTL Endorsed Changes**

The vendor will forward to ELECT any change that has been endorsed as De Minimis Change by VSTL. The VSTL's endorsed package must include:

- 1. The vendor's initial description of the De Minimis Change, a narrative of facts giving rise to, or necessitating, the change, and the determination that the change will not alter the system's reliability, functionality, or operation.
- 2. The written determination of the VSTL's endorsement of the De Minimis Change. The endorsement document must explain why the VSTL, in its engineering judgment, determined that the proposed De Minimis Change meets the definition in this section and otherwise does not require additional testing and recertification.

#### **VSTL Review**

The vendor must submit the proposed De Minimis Change to a VSTL with complete disclosures, including:

- 1. Detailed description of the change
- 2. Description of the facts giving rise to or necessitating the change

- 3. The basis for its determination that the change will not alter the system's reliability, functionality, or operation
- 4. Upon request of the VSTL, the EPB system model at issue or any relevant technical information needed to make the determination
- 5. Document any potential impact to election officials currently using the system and any required notifications to those officials
- 6. Description of how this change will impact any relevant system documentation
- 7. Any other information the VSTL needs to make a determination.

The VSTL will review the proposed De Minimis Change and make an independent determination as to whether the change meets the definition of De Minimis Change or requires the EPB system to undergo additional testing as a system modification. If the VSTL determines that a De Minimis Change is appropriate, it shall endorse the proposed change as a De Minimis Change. If the VSTL determines that modification testing and recertification should be performed, it shall reclassify the proposed change as a modification. Endorsed De Minimis Change shall be forwarded to ELECT for final approval. Rejected changes shall be returned to the vendor for resubmission as system modifications.

#### **ELECT's Action**

ELECT will review the proposed De Minimis Change endorsed by a VSTL. ELECT has sole authority to determine whether any VSTL endorsed change constitutes a De Minimis Change under this section.

ELECT's Approval: ELECT shall provide a written notice to the vendor that ELECT accepted the change as a De Minimis Change. ELECT will maintain the copies of approved De Minimis Change and track such changes.

ELECT's Denial: ELECT will inform the vendor in writing that the proposed change cannot be approved as De Minimis Change. The proposed change will be considered a modification and requires testing and certification consistent with this Certification Standard.

De Minimis Change is not applicable to the EPB system currently undergoing the State Certification testing; it is merely a change to an uncertified system and may require an application update.

#### **K** – Early Voting Connection Requirements

The following <u>additional</u> requirements exist if the EPB Vendor utilizes the cloud to host EPBs for locality access during the Early Voting period:

- 1. Utilize security best practices for internet connectivity including network, wireless, and cloud services.
- Utilize a cloud service provider (CSP) whose infrastructure and applications are NIST 800-53 certified through a third party entity.
- Ensure that CSP SLA contains three major components: Service level objectives, Remediation policies, and penalties/incentives related to NIST compliance, exclusions, and caveats.
- 4. The connection via VPN must be FIPS 140-2 v1 certified, whether it is a dedicated SSLVPN or just a dedicated connection. If there is a dedicated connection, thorough documentation must be provided.
- 5. If the EPB Vendor supplies the mobile devices, ensure compliance with NIST 800-53 in relation to these devices, as is done with the infrastructure.
- 6. Storage, processing, migration, access control, and detection to and from the cloud must be NIST 800-53 compliant.
- Ensure the CSP is NIST certified by validating their credentials through their thirdparty certification provider. Ask for internal vulnerability/penetration testing reports, audit reports, incident reports, and evidence of remedial actions for any issues raised. Also, verify tracking of mitigating action-tracking mechanisms (POA&M tracking).

All vendors must comply with the policies, guidelines, and directives regarding Early Voting connection requirements as adopted and modified by the SBE from time to time.



\* VIRGINIA \* STATE BOARD of ELECTIONS

## **Closed Session**

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